

0:0:0.0 --> 0:0:1.330

Paul White
See who have we got?

0:0:4.950 --> 0:0:9.320

Paul White
Self Bob Lance, Chief Cambridge 4.

0:0:11.220 --> 0:0:12.750

Paul White
Arby's 5.

0:0:14.550 --> 0:0:15.940

Paul White
We have five out of 10.

0:0:33.940 --> 0:0:35.880

547a1c12-8b0a-46da-8108-0cd58955d1a0
How it's Karen. I've started the recording.

0:0:36.920 --> 0:0:37.750

Paul White
OK. Thank you, Karen.

0:0:41.770 --> 0:0:44.80

Paul White
And I see just admitted.

0:0:45.150 --> 0:0:48.430

Paul White
A person just identified by a phone number. I don't know who that is.

0:0:50.600 --> 0:0:51.510

72f2a183-7a9a-411c-8133-1a0490a3eb28
Jack helm.

0:0:52.290 --> 0:0:53.950

Paul White
Yeah. Good morning, Jack. Thank you.

0:0:55.470 --> 0:0:57.880

Paul White
You threw me off by not using the main phone number.

0:0:59.660 --> 0:1:2.570

72f2a183-7a9a-411c-8133-1a0490a3eb28
Tried to be more stable location this week.

0:1:11.350 --> 0:1:14.540

Paul White

So we do have six out of 10. So we do have enough to.

0:1:16.310 --> 0:1:20.10

Paul White

It's always nice to have everybody here, but we do have enough that we can.

0:1:22.960 --> 0:1:23.750

Paul White

Open the meeting.

0:1:32.290 --> 0:1:36.900

Paul White

Are there any other people that you have to look at the minutes from the last meeting?

0:1:38.380 --> 0:1:41.30

Paul White

Are there any corrections that need to be made?

0:1:41.920 --> 0:1:44.310

Paul White

And anything that anybody wants to add to today's agenda.

0:1:51.840 --> 0:1:52.850

Paul White

Hearing none.

0:1:55.620 --> 0:2:1.420

Paul White

I would like to thank Brian, Pete and Barb Neil for sending comments.

0:2:2.410 --> 0:2:4.380

Paul White

On uh Commissioner Morrison's memo.

0:2:5.410 --> 0:2:8.100

Paul White

They were the only ones that I received.

0:2:9.380 --> 0:2:11.440

Paul White

Mandy, I assume you didn't receive any others.

0:2:12.690 --> 0:2:15.260

Wooster, Mandy

That's actually not true. Why? You got one from drew this morning.

0:2:15.720 --> 0:2:16.620

Paul White
You did OK, good.

0:2:19.130 --> 0:2:19.650

Paul White
Thank you.

0:2:20.940 --> 0:2:23.510

Paul White
Let me see. Drew just joined us morning.

0:2:29.530 --> 0:2:34.630

Paul White
So I don't actually have the agenda in front of me, but I assume it looks just like the previous weeks.

0:2:37.150 --> 0:2:44.170

Paul White
Is there anybody else who's on the on the meeting right now? Who had other comments they wanted to make regarding?

0:2:45.360 --> 0:2:49.190

Paul White
Our conversation with Commissioner Morrison and her memo to joint fiscal.

0:2:57.410 --> 0:3:7.400

advocate (Guest)
Mr. Chair, can I request that the comments that were filed electronically be posted immediately shared in the resources section, so that others can see them?

0:3:10.840 --> 0:3:14.510

Paul White
Uh, we, yes, short answer is yes.

0:3:19.60 --> 0:3:20.570

Paul White
Somehow compile those and.

0:3:22.40 --> 0:3:22.640

Paul White
Get him up.

0:3:30.240 --> 0:3:31.550

Paul White
OK so.

0:3:33.40 --> 0:3:35.260

Paul White
Yes, we'll just do a quick check in on.

0:3:36.30 --> 0:3:38.810

Paul White

From the things that were outstanding from previous meetings.

0:3:40.70 --> 0:3:46.530

Paul White

Bob, I'm looking right at you since you've got your camera on. Did you have anything to report back from? The research you were doing?

0:3:49.680 --> 0:3:50.610

Paul White

You're muted still.

0:3:58.100 --> 0:3:59.710

Bob Schlachter (Guest)

Hi, can you hear me now?

0:4:0.180 --> 0:4:0.790

Paul White

Yes, we can.

0:4:1.270 --> 0:4:31.300

Bob Schlachter (Guest)

OK, great. I've had a rather busy week, so I'm a little bit behind schedule, but I will get into that shortly. There are a number of areas that definitely aren't being captured by the various systems that we have for data management at this point and also some I think some detail on certain types of special service situations like an example Killington. We do search and rescue and work very closely with the Department of Public Safety on that. And I think you know.

0:4:31.380 --> 0:4:43.390

Bob Schlachter (Guest)

Capturing that would be something that it can be put in. Also, there's a number of other specialty things that fire service does, and I'm just trying to get him into a good, good format for you.

0:4:45.560 --> 0:4:45.890

Paul White

Thank you.

0:4:52.750 --> 0:4:56.610

Paul White

And drew same question to you, did you have a chance to?

0:4:58.330 --> 0:5:3.870

Paul White

I haven't seen anything in writing. I don't know if you had a chance to work on that project as well.

0:5:7.520 --> 0:5:16.330

Drew Hazelton

I have started that project I'm actually working with Jim Finger to see Angel Sociation president to try to make sure we get everything together but.

0:5:17.210 --> 0:5:23.80

Drew Hazelton

I was hoping I'd have a for today. I do not, but I will try to get it before the end of the week so you guys can look at it.

0:5:24.780 --> 0:5:25.630

Paul White

OK. Thank you.

0:5:33.60 --> 0:5:38.910

Paul White

Mandy, I don't have the document in front of me. Is was there anything else we were waiting on for?

0:5:41.840 --> 0:5:42.170

Wooster, Mandy

Yeah.

0:5:40.630 --> 0:5:43.400

Paul White

Umm things people were following up on?

0:5:45.440 --> 0:5:58.390

Wooster, Mandy

So it seems and I can pull up document up as well, but it seems like there was also lands and mark. We're gonna talk about getting the incidents for Val. Core too. Did narrowed down the incidents per.

0:5:59.710 --> 0:6:0.440

Wooster, Mandy

Agency.

0:6:1.940 --> 0:6:8.190

Wooster, Mandy

For the nature of the incident so that we don't conflate multiple data points that don't require dispatch resources.

0:6:11.90 --> 0:6:21.30

Burnham, Lance

I can comment on that mark. Mark being the Valcour guru that he is and being on the board, he's a he does have that data. He's just looking for.

0:6:23.500 --> 0:6:41.500

Burnham, Lance

I I don't know the reasoning behind it, but Valcourt we he needs approval from the board to actually release the data and he's just waiting to hear from that. So but it we have it, it's gonna take a little bit of time to parse it out because every agency has.

0:6:42.180 --> 0:6:42.730

Burnham, Lance

Certain.

0:6:42.810 --> 0:6:48.760

Burnham, Lance

Umm, they they code their incidents differently, so it's just gonna take a little bit. But we do have the data.

0:6:50.550 --> 0:6:52.320

Burnham, Lance

Yeah, but that's only for 2022.

0:6:55.670 --> 0:7:5.540

Wooster, Mandy

And then there's another piece. Lance was going to talk about identifying reduction in workload that would result in the VSP dispatch centers.

0:7:6.860 --> 0:7:14.230

Wooster, Mandy

Transitioning from a fully operational regional dispatch model, so I have that I can share Lancer. You OK if I share that to speak to it?

0:7:18.900 --> 0:7:35.270

Wooster, Mandy

I also wanted to just let folks know that this form is gonna start to look a little bit different. I started putting it into a room into a report start well in a report format, kind of transitioning that outline so we can kind of see how this will hopefully start to come together a little bit. Just gonna start to look a little different.

0:7:37.140 --> 0:7:56.850

Paul White

Yes, thank you. I was gonna. I was gonna bring that up next, but since we're into that. Yeah. Mandy has done some work in between since last week to take the this rolling working document that we've been working from and sort of just massaging it into something to look more like a report than just an outline.

0:8:0.300 --> 0:8:1.380

Wooster, Mandy

Plants can you see the screen?

0:8:5.340 --> 0:8:8.810

Paul White

We can see it, it's really small, but we can see it. There you go.

0:8:9.300 --> 0:8:10.820

Wooster, Mandy

The better, yeah.

0:8:10.410 --> 0:8:11.10

Paul White
That's better.

0:8:12.580 --> 0:8:14.790

Burnham, Lance
So what I've done?

0:8:16.270 --> 0:8:29.260

Burnham, Lance
Is I ran I I the data that we had previously that I was working with, then Commissioner Sherling was really based on 2018 data. So what I did do is we did.

0:8:30.480 --> 0:8:39.250

Burnham, Lance
We pulled all the incidents from 2019, all to 2021 out of Spillman and.

0:8:40.720 --> 0:9:8.410

Burnham, Lance
Really what we wanted to do was take all those counties that we or all those agencies that we dispatch, minus VSP, Department of Liquor Control, Department of Motor vehicles and the and fishing game, because those will essentially stay in the long term with the with the state police being them state agencies. So we just ran the municipality agencies that we particularly dispatched for.

0:9:11.30 --> 0:9:39.980

Burnham, Lance
And we ran it by county. I can get that information. I believe I can get that information by agency. But as you can see, really what we're seeing is that a decrease or relatively stable call volume by county for the past four years really kind of coming down, decreasing slightly in 2021.

0:9:40.990 --> 0:9:55.410

Burnham, Lance
As you can see by the chart, really Rutland County is our biggest call volume throughout the state by far. Really we dispatch 32 agency or excuse me 38 agencies out of Rutland County.

0:9:57.650 --> 0:10:17.710

Burnham, Lance
And a huge portion of those cases are Rutland Regional ambulance service. And the reason behind that is rather than regional has Mobius, they're kind of the ambulance service for Rutland County. And I'm sure Bob can confirm that. But they really are the ones that go out.

0:10:18.990 --> 0:10:31.190

Burnham, Lance
So they have a lot of a large caseload now they do not really require a lot of dispatch services, however.

0:10:31.920 --> 0:10:41.810

Burnham, Lance

When Rowan Regional Ambulance is busy, so isn't every other agency because it's either a car crash, it's either a major incident in or it's a major.

0:10:43.210 --> 0:11:11.940

Burnham, Lance

Something that's kind of crossbreeding amongst all agencies. So if Ryan Regionals busy, we know that VSP is going to be busy or that we know that potentially New Haven depending on where Rutland regional is going and especially if Rutland regional is busy, the fire departments are gonna be busy because they're responding to everything that we are probably not as much, but they are certainly going, it's it's a cross breed really.

0:11:13.460 --> 0:11:15.860

Burnham, Lance

That alone creates a huge.

0:11:17.270 --> 0:11:40.80

Burnham, Lance

Umm. Dispatching burden and what I wanna also point out, if Mandy, if you if you could go up just for visual with these charts. These are incidents alone. This is not include 911 data. This does not include the calls that the dispatchers are getting to actually potentially dispatch these agencies.

0:11:40.830 --> 0:11:46.380

Burnham, Lance

And I'd be curious, I guess I'm just thinking of this and maybe Barb can answer this.

0:11:47.90 --> 0:11:57.540

Burnham, Lance

Barbies. Has there ever been a study that says or that estimates how many a major incident? How many 911 calls that actually generates?

0:11:58.280 --> 0:12:1.170

Burnham, Lance

I don't know if that's even answerable, but I'm just curious.

0:12:2.490 --> 0:12:3.530

Paul White

I can I.

0:12:2.490 --> 0:12:5.680

Neal, Barbara

No, I I'm not aware of a study on that.

0:12:7.930 --> 0:12:8.350

Neal, Barbara

No.

0:12:12.390 --> 0:12:12.720

Burnham, Lance

Yep.

0:12:7.500 --> 0:12:15.660

Paul White

I can tell you that a snowy, I can tell you that a snowy day on Interstate 89 will generate 30 or 40 calls for one car off the road.

0:12:15.800 --> 0:12:24.100

Burnham, Lance

Yeah, exactly. And it's the same down South, especially down near the Westminster area or the Westminster, Brattleboro.

0:12:25.220 --> 0:12:32.210

Burnham, Lance

Slide off areas that exactly Paul here right on the head. One slide off will generate 20 to 30 phone calls for people.

0:12:32.890 --> 0:12:38.60

Burnham, Lance

Ohm. So that's Westminster County alone. Mandy, if you can just.

0:12:39.270 --> 0:13:10.230

Burnham, Lance

Slow down a little. Better. Scroll down. Williston is really seeing the same trend we're seeing that the call volume is decreasing slightly throughout the years. I do not know how much COVID had to play in this, but I don't think it had a huge plan in it, to be honest with you because our call volumes for VSP were relatively steady even through the lockdown. We were still responding to emergencies. We were still responding to calls. What really stopped was the traffic.

0:13:11.740 --> 0:13:26.510

Burnham, Lance

That was really the incidents that is gonna come down. I I do wanna point out like is specifically if you look at the data for Orleans County, it really dropped down between 2018 and 2021.

0:13:27.230 --> 0:13:39.330

Burnham, Lance

We expect that to be really almost zero in 2022 and the reason behind that is all those fire departments that we had been dispatching for.

0:13:40.200 --> 0:13:43.460

Burnham, Lance

Has moved to Newport City Police Department.

0:13:43.680 --> 0:13:55.740

Burnham, Lance

Umm that was on them. I went to numerous meetings up there with them. They thought it was in their best interest. They would. They saw the writing on the wall that this was coming, so they left at the beginning of this year.

0:13:58.420 --> 0:14:4.490

Burnham, Lance

Chittenden County, uh. You'll see there is this one actually surprised me. The call volumes did go down.

0:14:11.200 --> 0:14:12.50

72f2a183-7a9a-411c-8133-1a0490a3eb28

2021.

0:14:5.810 --> 0:14:18.50

Burnham, Lance

But I also believe this is in Chittenden County. We only dispatched in 2021 for three agencies that was Williston PD Underhill, Jericho Fire Department, and Richmond PD.

0:14:21.320 --> 0:14:22.100

72f2a183-7a9a-411c-8133-1a0490a3eb28

Seriously.

0:14:19.190 --> 0:14:27.90

Burnham, Lance

Richmond PD is a relatively uh bedroom community and they're they're not overly a burden on us.

0:14:28.290 --> 0:14:30.860

Burnham, Lance

Other than to get them to pick up their phones.

0:14:32.370 --> 0:14:45.620

Burnham, Lance

But Williston PD is a very, very busy agencies. They're very proactive or they they still are. But in 2021, they also added an extra dispatcher. So that cut our service to them.

0:14:46.750 --> 0:15:1.120

Burnham, Lance

And it actually they in throughout 2021, the eventually added a third dispatcher for their overnight shift. So really we only had them on the weekends and when a dispatcher was on vacation or anything like that.

0:15:1.810 --> 0:15:5.870

Burnham, Lance

So that's why you're seeing a drop in the Chittenden County.

0:15:7.160 --> 0:15:25.750

Burnham, Lance

Call volume now. Since that time, we have lost Williston, they've decided to transfer over to Essex PD, who is their dispatcher when they don't have anybody on. And we have also lost Underhill Jericho Fire Department, who is transitioned over to Sheldon PD.

0:15:26.380 --> 0:15:28.930

Burnham, Lance

So really taking a global look at this.

0:15:29.720 --> 0:15:32.110

Burnham, Lance

And I'll be the first to admit I was a little surprised.

0:15:32.980 --> 0:15:38.120

Burnham, Lance

That really the incident data has gone down uh throughout the years.

0:15:39.780 --> 0:15:47.10

Burnham, Lance

I would like to Mandy if you wouldn't mind scrolling up a little bit back to the Westminster looking at.

0:15:48.300 --> 0:15:54.870

Burnham, Lance

Rutland County alone. On average, I think in 2021.

0:15:56.120 --> 0:15:58.440

Burnham, Lance

Rutland County had.

0:15:59.550 --> 0:15:59.990

Burnham, Lance

Fun.

0:16:1.220 --> 0:16:8.360

Burnham, Lance

The actual number and I can share that if people want it had 13,000 calls for service.

0:16:9.740 --> 0:16:15.810

Burnham, Lance

In 2022 this year, I'm going to say that's probably increased.

0:16:17.620 --> 0:16:20.290

Burnham, Lance

But we are handling that with one dispatcher.

0:16:20.990 --> 0:16:22.60

Burnham, Lance

Our staffing.

0:16:23.140 --> 0:16:32.570

Burnham, Lance

Is is at a point where we used to. We used to share the Rutland desk. We would duel up on it. We haven't been able to do that because their staffing doesn't allow us to.

0:16:33.260 --> 0:16:38.280

Burnham, Lance

So in 2022, we're covering that many calls with one dispatcher.

0:16:39.840 --> 0:16:43.340

Burnham, Lance

If and when these regionalized centers open up.

0:16:44.550 --> 0:16:48.140

Burnham, Lance

You know geographically, depending on where people go.

0:16:49.150 --> 0:17:5.240

Burnham, Lance

Those calls for service could be answered by more dispatchers than what the SP has at the table now, so that call volume could go down per center depending on where they go. And I think that's very important to point out.

0:17:6.160 --> 0:17:13.910

Burnham, Lance

The reason I I say that right now is because we lost another dispatcher yesterday out of Westminster.

0:17:15.590 --> 0:17:18.950

Burnham, Lance

Speaking with her, I knew she had applied to another agency.

0:17:19.680 --> 0:17:34.130

Burnham, Lance

And her pure reasoning was the call volume is too high. We can't do it and it's causes stress to the point where they are just going home wiped and they can't continue their work. Life balance is not not adequate.

0:17:35.330 --> 0:17:35.790

Burnham, Lance

Umm.

0:17:37.230 --> 0:17:45.440

Burnham, Lance

So I'll stop there. That's what I worked on this week and amongst other things, and if there's any questions, I'm.

0:17:46.340 --> 0:17:47.220

Burnham, Lance

Happy to answer them.

0:17:48.500 --> 0:17:53.30

Paul White

Yeah. Thank you, Lance. You know I was, I mean, could you put that back up for just a second?

0:17:55.480 --> 0:18:20.510

Paul White

I don't know that it really matters, but looking at those graphs that you had there, the Westminster graph and there was Williston graph, it gives the appearance that Williston is the Chittenden County is

almost as busy as Rutland County because the scale on your graphs is different. I don't know if that really matters in the grand scheme of things, but to the casual observer, it would look like, whoa. Chittenden County is almost as busy as Rutland County, but in reality, it's about half.

0:18:22.830 --> 0:18:26.200

Paul White

If you if the if you made the Y axis on your graphs the same.

0:18:26.800 --> 0:18:28.90

Burnham, Lance

Yeah, I can.

0:18:29.940 --> 0:18:36.570

Burnham, Lance

Excuse me, I can easily add everything into one one graph. Actually I can probably do that right now.

0:18:37.620 --> 0:18:39.470

Burnham, Lance

Well, I don't wanna do that cause.

0:18:46.550 --> 0:18:46.990

Burnham, Lance

Yeah.

0:18:39.330 --> 0:18:50.20

Paul White

But yeah, no, that's fine. I just and it it may not be important, but just to the casual reader of this report, flipping through, they're gonna look at Chittenden County and think that there's a big need there. Yeah.

0:18:49.810 --> 0:18:50.380

Paul White

Barb.

0:18:55.670 --> 0:19:5.820

Neal, Barbara

So just a comment and I will start with. I would never minimize the experience of an emergency communications professional and how they.

0:19:6.480 --> 0:19:7.190

Neal, Barbara

How they?

0:19:7.270 --> 0:19:7.740

Neal, Barbara

Umm.

0:19:8.450 --> 0:19:14.720

Neal, Barbara

Respond or or engage with the work that they do and the impact that it has on them.

0:19:16.200 --> 0:19:20.600

Neal, Barbara

But when I look at these numbers and and this is just really quick math.

0:19:21.470 --> 0:19:31.20

Neal, Barbara

I got in 2021. I got about 28,000 calls on these graphs for Westminster and about 13,000, I think.

0:19:32.80 --> 0:19:44.110

Neal, Barbara

For Williston, and this is a vast oversimplification, but I'm this is how I work with numbers in my brain. If you divide those numbers out by days of the year.

0:19:46.150 --> 0:20:0.450

Neal, Barbara

You get. Let's see, $13,000 / 365$ is about 35 calls a day at Williston, divided by 24 hours. And you've got like $1 \frac{1}{2}$ calls.

0:20:1.840 --> 0:20:7.990

Neal, Barbara

An hour and I recognize, believe me, that calls to calls coming in do not work on averages.

0:20:8.700 --> 0:20:25.550

Neal, Barbara

That's just an observation. So I think in Westminster would probably be twice that number. So when you break it down that way, it it for me, it paints a different picture perhaps about the about what the problem is.

0:20:27.350 --> 0:20:35.560

Neal, Barbara

The these these do not seem like insurmountable numbers to me so.

0:20:37.250 --> 0:20:39.240

Neal, Barbara

I guess I'm just still digesting.

0:20:40.600 --> 0:20:41.530

Neal, Barbara

Those numbers.

0:20:43.630 --> 0:20:44.140

Burnham, Lance

I think.

0:20:43.310 --> 0:20:47.840

Neal, Barbara

And wonder if anybody else has a similar observation or let me know what I'm missing.

0:20:49.280 --> 0:20:49.770

Neal, Barbara

Thank you.

0:20:48.920 --> 0:21:2.700

Burnham, Lance

I I can answer I I just wanna point out that I think I I see where you're going with the averages bar, but I think we both know that the the calls that come in are not 1 1/2 per hour. They're they're way off there.

0:21:3.550 --> 0:21:10.280

Burnham, Lance

But I will also say that that is just one piece. 911 is one piece, dispatch is one piece.

0:21:10.910 --> 0:21:18.280

Burnham, Lance

There's also the calls that come in on the daily on the regular phone line that are also.

0:21:18.950 --> 0:21:22.90

Burnham, Lance

Off the charts, I would love to be able to pull those numbers, but.

0:21:22.890 --> 0:21:28.200

Burnham, Lance

The problem is our phone systems are so antiquated that we don't have the ability to do that.

0:21:29.360 --> 0:21:50.820

Neal, Barbara

So I was able to at the beginning of this year, we reviewed individually reviewed about 3000 calls that were handled 911 calls that were handled at Williston and Westminster to kind of get. We were trying to get an idea of the 911 call volume in these centers and how it might be contributing to the problems that.

0:21:51.10 --> 0:21:54.430

Neal, Barbara

Umm, that DPS you know, had had been voicing.

0:21:55.160 --> 0:21:55.910

Neal, Barbara

And.

0:21:56.220 --> 0:22:22.490

Neal, Barbara

From that set of data we we found that Westminster on average again so there's the caveat on average spends about 15 minutes out of every hour on 911 business. So an inbound call or an outbound call related to a 911 call williston's numbers were closer to 20 minutes, so 19 or 20 minutes on average per hour so.

0:22:23.10 --> 0:22:27.690

Neal, Barbara

That might give you some sense of 911 call volume and I can certainly get you the raw.

0:22:28.410 --> 0:22:30.430

Neal, Barbara

Prod numbers as well but.

0:22:32.0 --> 0:22:34.370

Neal, Barbara

Yeah, it it's it's only a portion.

0:22:35.160 --> 0:22:36.760

Neal, Barbara

Of the picture I get that.

0:22:37.620 --> 0:22:38.100

Neal, Barbara

Umm.

0:22:39.120 --> 0:22:41.330

Neal, Barbara

But I'll leave it there.

0:22:42.980 --> 0:22:43.860

Paul White

Yeah, I don't. Uh.

0:22:53.390 --> 0:22:53.760

Burnham, Lance

Yes.

0:22:44.570 --> 0:23:15.160

Paul White

You know, Lance, the numbers that go into your graph, those are incidents, I assume, right, either live incidents, fire incidents, EMS incidents. I don't know. I mean that having stood, I've I've never been in the Westminster peace app, but I've spent a lot of time in the Williston Peace app and I know how busy they get it and it just that doesn't add up to me to think that they're only adding one and a half incidents per hour across the whole northern half of the state. I mean, they could do that in Middlesex alone.

0:23:15.500 --> 0:23:16.920

Paul White

On a quiet day.

0:23:18.880 --> 0:23:20.260

Paul White

So I'm not sure how that adds up.

0:23:33.850 --> 0:23:34.740

Paul White
That's true, right?

0:23:38.450 --> 0:23:38.810

Paul White
Right.

0:23:23.200 --> 0:23:39.50

Burnham, Lance
Yeah. And I I also don't think this takes into account that not everything that a that a dispatch or a trooper or an officer or fire creates an incident that they're they're doing work, but they're not necessarily punching an incident for for the the work.

0:23:40.50 --> 0:23:40.430

Paul White
Right.

0:23:41.780 --> 0:23:43.410

Paul White
Drew, your hand is up next.

0:23:45.0 --> 0:23:56.850

Drew Hazelton
So I the comment you made about antiquated phone systems that mean westminsters dispatch centers only a couple years old. So I would assume that when you built a new dispatch center.

0:23:58.830 --> 0:24:23.650

Drew Hazelton
That those systems shouldn't be antiquated. Umm. So I would hope we could pull appropriate data out of a modern dispatch center. And I guess my other question would be if the workload is so high, why aren't we just hiring dispatchers to sit in the seats that are currently there? Because in this proposal we're adding dispatchers to municipally run dispatch centers. So we're we're adding dispatchers either way.

0:24:24.300 --> 0:24:28.920

Drew Hazelton
So why not just cut the workload at Westminster by adding two additional dispatchers per shift?

0:24:30.980 --> 0:24:38.750

Drew Hazelton
You find me those dispatchers, I'll hire them in a heartbeat. Well, where are the municipalities? If setting up these reasonable dispatch center is supposed to find them.

0:24:39.810 --> 0:24:44.60

Burnham, Lance
You have Rutland County who has a very high applicant pool.

0:24:45.180 --> 0:24:55.870

Burnham, Lance

Compared to Westminster, the problem that we're running into right now is Drew is that the applicant pool in Westminster is just not there in today's economy.

0:24:57.810 --> 0:25:12.360

Burnham, Lance

You could live in Rutland and want to go down and work at McDonald's and make 2250 an hour. Or you could drive an hour and a half and work for me and make \$25.00 an hour. It it the applicant pool just isn't there.

0:25:13.370 --> 0:25:16.700

Paul White

Yeah, the the problem really was made a lot worse back in.

0:25:18.170 --> 0:25:47.280

Paul White

2014, 2015 when Keith Flynn was commissioner and we closed Derby and Rutland, you know, and it was the same way up North Derby was pretty stable. They didn't have a big problem finding dispatchers, but when they closed therby and told all those dispatches, their jobs are now in Williston, where the cost of living is a lot higher. They're not willing to make that drive across the state and they're not willing to move their families to Chittenden County, where they can't afford to buy a house. So.

0:25:48.0 --> 0:26:1.830

Paul White

While maybe is a lot easier to hire dispatchers in Derby, it's not so easy in Williston. So I guess the idea behind the regional centers is that by spreading the positions out over a broader area, you may.

0:26:2.780 --> 0:26:9.270

Paul White

Attract some new dispatchers who would like to do the work but aren't willing to drive an hour to an hour and a half to get to their job.

0:26:16.980 --> 0:26:17.250

Paul White

Yeah.

0:26:13.100 --> 0:26:18.10

Drew Hazelton

I think that's an interesting theory. I don't think in practice it's actually gonna yield any better results.

0:26:18.830 --> 0:26:19.250

Drew Hazelton

Uh.

0:26:18.580 --> 0:26:24.160

Drew Hazelton

That you may be right, you may be right, but or what it's also doing is it's taking the system that is.

0:26:25.160 --> 0:26:28.400

Drew Hazelton

Already struggling and is gonna fragment that system even more.

0:26:29.300 --> 0:26:29.840

Drew Hazelton

Umm.

0:26:31.560 --> 0:27:0.740

Drew Hazelton

If we placed our dispatch centers in the wrong place for the workforce, then I, you know, I would say that would be a miscalculation on DPS part in the past. But it seems like we're throwing away an entire system because we can't hire a couple dispatchers in Westminster. We've got a, you know, a multi \$1,000,000 solution to a staffing problem with DPS. And I'm just curious why we're creating an entirely new system when what the data you just presented shows is that we just need more.

0:27:0.910 --> 0:27:2.600

Drew Hazelton

People in dispatch seats.

0:27:3.530 --> 0:27:10.620

Drew Hazelton

So I'm just. I'm still trying to wrap my head around what the what the purpose is, if it really is a staffing problem.

0:27:9.760 --> 0:27:20.770

Burnham, Lance

I think this is not a staffing issue. I can tell you when we were full staffed, we were struggling to keep up with this call volume even when we were full staffed.

0:27:22.410 --> 0:27:25.430

Burnham, Lance

We still lost people our turnover rate.

0:27:26.750 --> 0:27:29.890

Burnham, Lance

Historically, is anywhere between 20 and 23%.

0:27:31.580 --> 0:27:34.170

Burnham, Lance

The look the worse our staffing gets.

0:27:35.610 --> 0:27:40.820

Burnham, Lance

The turnover, the turnover rate gets very high in 2020.

0:27:41.500 --> 0:27:46.610

Burnham, Lance

2020 attrition rate was 82%.

0:27:47.530 --> 0:27:51.130

Burnham, Lance

82% in the we can't survive on that and we'll never catch up.

0:27:53.130 --> 0:27:55.800

Burnham, Lance

It's not necessarily just a staffing issue.

0:27:56.920 --> 0:28:0.330

Burnham, Lance

We are only allotted through state government so many positions.

0:28:0.960 --> 0:28:6.650

Burnham, Lance

Umm. And getting more through state government is difficult.

0:28:7.420 --> 0:28:26.960

Burnham, Lance

And no matter how much we we say that the workload is has increased. So when I when I say that I I didn't say a tongue in cheek the but I have one dispatcher handling 13,000 calls annually, one dispatcher at a time.

0:28:27.600 --> 0:28:57.870

Burnham, Lance

So it's it's incredibly difficult. If we were full staffed, I'd still have two dispatchers handling 13,000 calls for service and that's just the incidence. That's not the 911. That's not the normal everyday workload that they have to do. That's not this doesn't take into account them dealing with RFA's. It doesn't take them into account with dealing arrest warrants and the multitude of other things that it dispatcher does.

0:28:58.290 --> 0:29:0.840

Burnham, Lance

Other than just answering the phones and punching incidents.

0:29:3.490 --> 0:29:22.260

Paul White

So I know that this isn't a Mandy. I know you had your hand up. I'm sorry. I'm not ignoring you on purpose, but I know this isn't the intent of the legislation or the intent of the department, but should our report, since we're not telling the legislature how to fix this problem, we're just giving options? Seems to be the route that we're taking.

0:29:22.960 --> 0:29:26.360

Paul White

Should our list of options include?

0:29:27.180 --> 0:29:33.270

Paul White

That DPS be funded to raise their staffing levels and consider reopening Derby and Rutland.

0:29:35.860 --> 0:29:40.10

Paul White

I know that's not what the customer wants to hear, or at Lance wants to hear, but it is an option.

0:29:49.30 --> 0:29:50.180

Burnham, Lance

I'll politely.

0:29:49.410 --> 0:29:51.370

Paul White

And do we and and do we have?

0:29:51.770 --> 0:29:54.510

Paul White

And kick off because yeah.

0:30:0.610 --> 0:30:1.540

Paul White

I I.

0:29:50.520 --> 0:30:5.390

Burnham, Lance

As I said, abstain from that only because it's in my world and Mandy's that is a political nightmare. But I, you know, honestly, I'll be gone in 11 months, so I don't have to worry about it.

0:30:8.830 --> 0:30:9.470

Paul White

I know that.

0:30:8.480 --> 0:30:10.710

Drew Hazelton

I I think that could be put out on the table.

0:30:13.320 --> 0:30:21.810

Drew Hazelton

Because what we're talking about opening a dispatch center in Rutland County in order to do the work of the dispatch center that was in Rutland County that we shut down.

0:30:22.610 --> 0:30:23.130

Paul White

Correct.

0:30:25.590 --> 0:30:26.220

Paul White

The employer.

0:30:26.750 --> 0:30:27.40

Paul White

Right.

0:30:26.970 --> 0:30:33.330

Drew Hazelton

Like that's really it. It's we're not, we're not changing the number of call volume. We're not changing the number of seats. We're just shifting it.

0:30:34.30 --> 0:30:34.980

Drew Hazelton

To somebody else.

0:30:38.780 --> 0:30:40.830

Paul White

And that's kind of what you know.

0:30:41.730 --> 0:30:50.820

Paul White

Jack Helm had said last week, and I'm afraid I I kind of shut him down because we were had sailed beyond that point. But that's the point he was making is that this is a.

0:30:51.500 --> 0:31:1.460

Paul White

In his opinion was a DPS responsibility to provide this service and it should just be staffed appropriately in, in staying with that model. Bob, go ahead.

0:31:2.200 --> 0:31:26.490

Bob Schlachter (Guest)

Uh, yes, I just want to say I kind of echo what Drew says, and I know there's been discussion about this before and people have said it's off the table. It's off the table, but it's something that worked and, you know, unfortunately, some really good people left who were handling it very well. But they don't wanna travel all the way to Westminster. And that's understandable. And I'm not, you know, trying to complicate things here, but, you know.

0:31:27.250 --> 0:31:32.400

Bob Schlachter (Guest)

We knew that was going to happen and you know, but again as.

0:31:33.810 --> 0:31:34.720

Bob Schlachter (Guest)

Captain says.

0:31:35.390 --> 0:31:42.530

Bob Schlachter (Guest)

It's a political hot potato. It isn't always be and you know, but I think one recommendation we should look at is.

0:31:43.430 --> 0:32:5.710

Bob Schlachter (Guest)

You know, restructuring and seeing if that can work and giving DPS the resources they need because one thing that I see here real quick is the fact that when we have a call here in Rutland County and I think the

captains hit on this too a few times, everybody gets involved. So let's say Winter Day, Loop 4, Menden hold on one second.

0:32:7.690 --> 0:32:8.560

Bob Schlachter (Guest)

You're right. What? Yeah.

0:32:12.250 --> 0:32:16.20

Bob Schlachter (Guest)

Gotta shut down everything else. OK, so on on a snowy day.

0:32:17.800 --> 0:32:22.950

Bob Schlachter (Guest)

Route 4 Mendon up into Killington, lots of slide offs, lots of accidents and the like.

0:32:23.720 --> 0:32:52.110

Bob Schlachter (Guest)

Everyone of those pretty much is a combined effort between regional ambulance, the DPS state police and the local fire departments. And you know that does create a lot of activity, but I believe that when the folks were here in Rutland, they were able to split that up sufficiently to make it work. That's just an observation, but I think it's something we should look at. I agree with Drew and some of the other folks that we should look at it at least is 1 possible.

0:32:52.800 --> 0:32:54.400

Bob Schlachter (Guest)

Solution or recommendation?

0:32:58.640 --> 0:33:3.620

Paul White

OK. Thank you, Bob. Mandy, you had had your hand up and I and then you put it back down, did you have?

0:33:4.220 --> 0:33:5.290

Paul White

Something you wanted to add?

0:33:6.210 --> 0:33:23.740

Wooster, Mandy

Thank you. I think Lance covered my sentiments on the work volume beyond punching an incident and answering a phone that I just wanted to make having worked for you VM police that has a dispatch center and also does 91 call and understanding the actual volume of work that they have in front of them for any given call. Thank you.

0:33:28.690 --> 0:33:31.60

Paul White

OK. Are there any other?

0:33:32.80 --> 0:33:33.140

Paul White
Comments before we.

0:33:34.180 --> 0:33:34.930

Paul White
Trudge along.

0:33:35.410 --> 0:33:37.560

Paul White
Uh Chief Markel, welcome.

0:33:38.850 --> 0:34:4.300

Merkel, George
Good morning, Sir. Good morning, everybody. So I'm a little late. I have a question for for Lance. Lance in Rutland and in Derby. Well I say for arguments sake, consideration is made to reopen those. Is the infrastructure still there to to do that, are we still ours? Is that something with minimal cost or I guess what I'm looking at is cost options, if you open those up again would would?

0:34:4.970 --> 0:34:11.650

Merkel, George
Would it be cheaper and more advantageous to open those? And is the infrastructure there or not?

0:34:14.300 --> 0:34:21.30

Burnham, Lance
The infrastructure is there as far as phone lines, Internet.

0:34:23.490 --> 0:34:24.450

Burnham, Lance
And that's about it.

0:34:25.140 --> 0:34:29.10

Burnham, Lance
If we would have to move 911, we'd have to move.

0:34:30.290 --> 0:34:31.310

Burnham, Lance
All the equipment.

0:34:32.510 --> 0:34:34.710

Burnham, Lance
And I have no idea how much that cost.

0:34:37.240 --> 0:34:39.850

Burnham, Lance
Barb might be able to say how much it cost.

0:34:41.500 --> 0:34:50.140

Burnham, Lance

The what would be the biggest concern in barbed? Correct me if I'm wrong would be the phone lines for 911 coming in there.

0:34:51.560 --> 0:35:2.810

Neal, Barbara

I'm not sure it would be a big concern, I I don't know offhand what infrastructure there's certain components of our network that need to exist at a public safety answering point.

0:35:3.870 --> 0:35:14.700

Neal, Barbara

And I would be surprised if those did not exist in Rutland. Especially they may there may. I would have to look at the Derby barracks to see what they have for infrastructure.

0:35:15.940 --> 0:35:23.410

Neal, Barbara

And depending on what's already there and what would need to be brought in obviously impacts the cost of setting up a place for.

0:35:24.850 --> 0:35:26.560

Neal, Barbara

For 911.

0:35:27.260 --> 0:35:30.600

Neal, Barbara

Uh, call taking and I'm trying to give.

0:35:31.930 --> 0:35:48.520

Neal, Barbara

An example of where everything had to be brought in to a new facility and 7911 positions moved from one location to another. That was when Westminster was built and the and the 911 equipment left Rockingham.

0:35:49.780 --> 0:36:3.240

Neal, Barbara

That was \$48,000 project I would not. We had a different system vendor there as well and that was in all the necessary infrastructure.

0:36:4.110 --> 0:36:10.180

Neal, Barbara

So I mean I can get you those numbers or or ballpark figures.

0:36:11.360 --> 0:36:18.40

Neal, Barbara

I would not expect it, especially in Rutland, to be anywhere near that amount. Derby, I don't know.

0:36:19.510 --> 0:36:20.340

Paul White

Yeah. When?

0:36:22.520 --> 0:36:23.160

Paul White

No, go ahead.

0:36:19.210 --> 0:36:25.210

Merkel, George

So you you said that if I excuse me for one second, you said, Bob, you said \$48,000.

0:36:32.370 --> 0:36:32.800

Merkel, George

Right.

0:36:26.560 --> 0:36:50.940

Neal, Barbara

That is the what it costs to move Rockingham to the New Westminster facility several years ago when we had a different system vendor, a system provider, which we've seen with some other small moves that we've done like we moved St. Albans piece up from one location to another recently for a much, much lower cost. Of course there's fewer positions as well, but.

0:36:52.640 --> 0:36:58.590

Neal, Barbara

For for a fraction of that cost, I think it was under 5000 to move the Saint Albans facility.

0:37:0.390 --> 0:37:3.590

Neal, Barbara

So I I would say the 48,000 is a worst case.

0:37:5.80 --> 0:37:5.810

Neal, Barbara

Definitely.

0:37:5.480 --> 0:37:10.610

Merkel, George

And when when, when do we make that move, Barbara? My my memory fails me. When did we move from?

0:37:11.740 --> 0:37:13.350

Merkel, George

Rockingham to Westminster.

0:37:15.500 --> 0:37:18.140

Neal, Barbara

Uh, Lance, help. Yeah.

0:37:15.620 --> 0:37:18.630

Paul White

2007 2017 ish.

0:37:19.700 --> 0:37:20.500

Merkel, George
2017.

0:37:22.630 --> 0:37:22.850

Neal, Barbara
Yeah.

0:37:19.360 --> 0:37:33.100

Merkel, George

Yeah, two somewhere around there. So figuring you know, I'm just thinking about increasing costs and whatnot and nothing ever costs, you know, what would you get a quote for? You never end up paying. It always seems like a George Merkel buys high and sells low, but.

0:37:34.590 --> 0:37:35.820

Merkel, George
It it's.

0:37:36.700 --> 0:37:37.110

Merkel, George
That's.

0:37:40.120 --> 0:37:40.420

Neal, Barbara
Right.

0:37:38.390 --> 0:37:45.320

Merkel, George

That's not bad. I mean, considering what we're talking about spending elsewhere to put a new new facilities and I mean.

0:37:46.90 --> 0:37:48.0

Merkel, George

I'm sure I'm I'm missing something but.

0:37:49.120 --> 0:37:57.240

Merkel, George

That surprised me. I thought it was going to be a lot more than that, but any rate it, I'm sure there's a lot more, a lot, lot of other components that go into that consideration, but.

0:37:58.160 --> 0:38:1.90

Merkel, George

Far as that cost that that that's a no brainer to me.

0:38:4.450 --> 0:38:5.70

Paul White

So.

0:38:8.120 --> 0:38:8.930

Merkel, George
Right, right.

0:38:11.840 --> 0:38:12.270

Merkel, George
Right.

0:38:14.490 --> 0:38:14.830

Neal, Barbara
Yep.

0:38:4.90 --> 0:38:14.920

Neal, Barbara

But and keep in mind that those numbers are just just 911. I'm not speaking about any of you know, anything else they need on the dispatch end? No idea. Right. Thank you, Barb. Thanks, Paul.

0:38:16.200 --> 0:38:23.510

Paul White

Yeah. And so just when we close those Derby and Rutland back in 2014 or 15, I'm forgetting.

0:38:25.60 --> 0:38:27.540

Paul White

Before I retired, but I remember how long before I retired.

0:38:38.780 --> 0:38:39.220

Merkel, George
Yeah.

0:38:40.70 --> 0:38:40.310

Merkel, George
Yep.

0:38:29.520 --> 0:38:46.550

Paul White

It's not like we just walked away and left equipment there. Everything was stripped out. You know the, I mean, the including office chairs, filing cabinets, everything had the places where pillaged. At least I know Derby was everything brought to Williston. And so I think we would be talking about a pretty much a whole new startup, all new equipment.

0:38:47.320 --> 0:38:47.770

Paul White

Umm.

0:38:48.490 --> 0:39:2.680

Paul White

But the bricks and mortar are there. So I mean, I'm not, I know that this is not a popular option with the legislature or the department, but I think it it bears mentioning in our report that it is an option. I agree.

0:39:6.80 --> 0:39:6.830

Paul White
OK.

0:39:6.920 --> 0:39:7.880

Paul White
Ohm.

0:39:8.950 --> 0:39:14.60

Paul White
Mandy, did you want to dive or show the group the document that you worked on?

0:39:14.910 --> 0:39:16.50

Paul White
How it's transformed?

0:39:21.80 --> 0:39:27.620

Wooster, Mandy
So let me just scroll up to the top here. So I just want to say I was just putting this into a report style format to help.

0:39:28.440 --> 0:39:33.930

Wooster, Mandy
Everyone see how it can look at from this, like always to tap. So don't get sick here when I.

0:39:34.800 --> 0:40:4.650

Wooster, Mandy
That's strolling through here, so I just wanted to put it in a memo style from the outline so we can start to pull this together a little bit. It doesn't have to stay this way. Nothing I wrote needs to stay. It's a starting point. And so things will have to be added to it as well. But again, I just put all of our nodes are still in here unless it's been put into the report format and essentially I just started doing breaking it up according to the legislative legislative mandate, which includes this group.

0:40:4.730 --> 0:40:6.260

Wooster, Mandy
And who the players are.

0:40:6.970 --> 0:40:8.80

Wooster, Mandy
And how it was formed.

0:40:8.740 --> 0:40:25.280

Wooster, Mandy
Umm, if we make any changes to this group, I just think this is important that we note that in there as well. Then I listed out the legislative mandate. What's being asked of this working group, what we're being asked to focus on and provide information back on. That's what this section needs. Two sections are here.

0:40:26.80 --> 0:40:27.810

Wooster, Mandy

And then they started pulling together.

0:40:28.990 --> 0:40:59.820

Wooster, Mandy

You know the individual sections as as they are, so one section will talk about the long term funding models for dispatch. And then I started bringing those options in. And so Barb had written up the Universal Service fund. There was also some language that I put of pause under that section as well to help clarify. And then again it started going through all these different options. So the public service connection fee fits in red. Usually something's gotta be added or need some clarification. And I didn't have the time to.

0:40:59.940 --> 0:41:31.210

Wooster, Mandy

Can do all the sections, and again they're right away fee red is some of the things that we had spoken about and don't have the information yet. So similar to the items that are above or the items that are below, we're going to need somebody to be assign these particular items to be able to report out on them so that we can have a write up. And this is kind of what I think that we were envisioning with each person doing a piece of this, doing the research and providing it to the larger group to add it to the report. Because when we break it up amongst the group, it's not so overwhelming.

0:41:31.410 --> 0:41:35.60

Wooster, Mandy

And I think that we can get some of these items completed relatively quickly.

0:41:36.770 --> 0:41:55.880

Wooster, Mandy

So then I added some of the, you know, the congressionally directed spending funding in there and then it rolled into funding formulas. So I have not proofread all these. I just kind of essentially formatted them in a way that made it a little easier for the eye as we start to talk about those different funding formulas.

0:41:57.0 --> 0:42:9.350

Wooster, Mandy

As well as I will admit that Lance has given me the one for St Johnsbury. It just hasn't been plugged in here yet. It's a it's big and it's in a chart form and I'm not sure exactly how to present that.

0:42:9.690 --> 0:42:14.150

Wooster, Mandy

Umm, in a way that is is easy to see as some of these.

0:42:15.280 --> 0:42:22.760

Wooster, Mandy

So again, I just kind of the charts that had been provided previously. I just formatted in the way the other ones. So that were consistent throughout the report.

0:42:24.510 --> 0:42:43.930

Wooster, Mandy

Then when you start to see the bold and the highlighting, this is something the stuff just from our outline that we still need to address. Some of this we we spoke about I just mentioned about St Johnsbury. I'm not sure if Chief Cambridge had was able to get any of the Manchester information, but those were things that we had mentioned previously that we'd like to add to the report.

0:42:45.590 --> 0:42:46.410

Cambridge, Anthony

I did. I have a.

0:42:45.200 --> 0:42:46.700

Wooster, Mandy

Under those funding models.

0:42:47.700 --> 0:42:53.110

Cambridge, Anthony

I have an e-mail from them that they I can send that over to you. I think I I should. I'll do that right now actually.

0:42:54.220 --> 0:43:11.570

Wooster, Mandy

Perfect. Thanks. So if you can you just kind of send it in a summary like all these other ones are kind of in some form of summer, they don't have to be the same that would be super helpful because to be honest with you, I don't understand all the dispatch models exactly. So I wanna make sure that I'm not changing things in my words that lose the context of them as well.

0:43:13.680 --> 0:43:19.240

Wooster, Mandy

And then we get, you know, the then you start to see all this down here. This is again parts of our outline.

0:43:23.790 --> 0:43:24.420

72f2a183-7a9a-411c-8133-1a0490a3eb28

Going right.

0:43:20.870 --> 0:43:28.760

Wooster, Mandy

And I'll just kind of keep going for the sake of keep to keep going, right. We talked about a lot of this stuff already this morning. We talked about the transition stuff. Well, this is.

0:43:30.30 --> 0:43:33.930

Wooster, Mandy

One of the ideas. Lance, you wanna talk about your idea about transition timeline?

0:43:35.380 --> 0:43:36.380

Wooster, Mandy

Since we're kind of here.

0:43:39.290 --> 0:43:50.210

Burnham, Lance

Sure. Thank you. So this is just something that I add. I'm I'm this is my opinion solely so. But I think I speak for the department on a lot of this is.

0:43:50.900 --> 0:44:5.50

Burnham, Lance

We did attach those agencies that are just below kind of what I said, these are the agencies that are applied and to the grant and these are the number of agencies that they can take. But in reality, the the department's vision here is that.

0:44:6.650 --> 0:44:17.40

Burnham, Lance

The the timeline is really going to be based on the applicants or the agency that is applying for the funding.

0:44:18.350 --> 0:44:31.690

Burnham, Lance

VSP or DPS should not be in a position to the point where we are pressuring any agency to pretty much hurry up the process. Just so we're going to shed these agencies.

0:44:32.360 --> 0:44:33.650

Burnham, Lance

Really the intent?

0:44:34.490 --> 0:44:45.10

Burnham, Lance

And I think that's very important here. The intent is which is getting lost in some of the communication, is to provide local control over these dispatching agencies other than just state control.

0:44:46.230 --> 0:44:51.440

Burnham, Lance

We VSP and DPS will work with all these agencies to make sure they meet the.

0:44:52.190 --> 0:45:0.400

Burnham, Lance

Certain rungs of the ladder as as the application process goes for, but it that is really for transparency.

0:45:1.620 --> 0:45:17.650

Burnham, Lance

And to make sure that they're actually using the money appropriately in what it's intended for. But I think ultimately it should not be DPS that says Ohh by 2024 you will have a center up and running it should be.

0:45:18.370 --> 0:45:38.80

Burnham, Lance

We'll just use Brian as an example. Brian should be able to come and say here's what I need to do. Here's what I'm doing. Here's how I'm using the money and this is when we expect to be open and it

shouldn't really be a pressure on the state to say you have to be at at certain things other than as long as they're meeting the.

0:45:39.0 --> 0:45:43.510

Burnham, Lance

The thresholds of what the grant application is actually asking them to do.

0:45:49.940 --> 0:45:51.240

Paul White

OK, go ahead.

0:45:45.850 --> 0:46:15.880

Wooster, Mandy

I can't raise my hand because I'm in this screen, so apologize if I'm interrupting anybody or if this isn't a good time. I just wanted to say that I saw some feedback and I think it was from Barb, but I'm not certain off top of my head about, you know, timelines. And so in questions about whether or not that was given by the different agencies. And so they each agency was required to report back on milestones. So essentially it gives a form of the timeline, but I think maybe having folks come in and actually speak to this particular thing.

0:46:16.10 --> 0:46:19.970

Wooster, Mandy

Might be helpful for our report, since we're responsible for reporting out on timelines.

0:46:21.290 --> 0:46:31.400

Wooster, Mandy

And Barb, I also think that you mentioned something about what agencies and their call volume and that is also included in the supplemental information. So I just wanted to share that as well.

0:46:33.200 --> 0:46:48.670

Burnham, Lance

Yeah, I take, I think it's it would do the this working Group A lot of good if we invited these applicants to our meeting at some point and get their get their feedback on what their process is actually going to be looking like.

0:46:55.120 --> 0:46:57.930

Paul White

OK, well, two of them of course, are part of the working group.

0:46:59.70 --> 0:46:59.300

Burnham, Lance

Right.

0:46:59.350 --> 0:47:0.500

Paul White

But yeah, that's a good point.

0:47:4.870 --> 0:47:5.140

Paul White

OK.

0:47:5.980 --> 0:47:6.570

Paul White

Yep.

0:47:3.910 --> 0:47:8.400

Wooster, Mandy

So then I can move on from there as well to just kind of Scroll down.

0:47:8.780 --> 0:47:23.130

Wooster, Mandy

Umm, again then you start to see what like I said, if it's bold, it's it's not necessarily in the report format. Then we added you know Lance's information that he presented to you today where we kind of went through and wordsmith some of that and added it to the report.

0:47:24.760 --> 0:47:32.950

Wooster, Mandy

And then there's still some some kind of work to be done that's listed at the the end of this as well to make sure that we're capturing all the information.

0:47:33.780 --> 0:47:45.930

Wooster, Mandy

And I just wanted to keep scrolling so some of these items that are listed in the secondary lists are covered in the in the list. The previous group of numbers. So we'll just have to make sure that we're encompassing all of it.

0:47:46.190 --> 0:47:52.880

Wooster, Mandy

Umm, but not repeating the same thing twice. The last thing I really wanted to kind of bring attention to was.

0:47:55.120 --> 0:48:12.560

Wooster, Mandy

This list of recommendations, right? So you know this group had talked about the things that they would like to have included in this report and kind of we talked about that as a recommendation for future work. And that can be changed to whatever you all want that to be. But I think that.

0:48:13.960 --> 0:48:23.260

Wooster, Mandy

Do you know that that piece is going to have to be drafted, right? So somebody's going to have to really put some consideration in words to it can't be a list like we're gonna have to explain these things.

0:48:24.660 --> 0:48:33.670

Wooster, Mandy

And so I think that we need to start thinking about who might be drafting up that, that recommendation piece at the end, if it wants to be included in the report.

0:48:34.500 --> 0:49:4.350

Wooster, Mandy

But this is essentially, you know, kind of just throwing it into a draft form. I think it's important for us to know that all the work that we're doing can be easily translated back into this report, and it's just kind of a matter of writing up each individual piece and adding it to the greater report. So I wanted to take a crack at doing some of it to show how easily we can transition this as a team if we really start to divide out the remainder of the work and have folks do.

0:49:4.490 --> 0:49:6.660

Wooster, Mandy

The right write ups for those particular pieces.

0:49:7.400 --> 0:49:8.550

Wooster, Mandy

That's really all I wanted to share.

0:49:9.750 --> 0:49:10.360

Paul White

Thank you, Mandy.

0:49:14.20 --> 0:49:28.710

Paul White

Umm, so for outstanding assignments, we still have uh, Bob and Drew putting something together for their piece. And Mark and Lance assuming that the Valcour board will allow the release of that information. I don't know why they wouldn't, but.

0:49:31.940 --> 0:49:36.680

Paul White

That's all we really have outstanding for, for work projects, right. Alright, good morning mark.

0:49:37.390 --> 0:49:43.530

Anderson, Mark

More in Paul's Valcour board did approve the release of the information, so now it's just doing the work.

0:49:44.380 --> 0:49:44.820

Paul White

OK.

0:49:44.320 --> 0:49:47.730

Anderson, Mark

Then Lance, if I can connect with you, maybe Friday.

0:49:51.840 --> 0:49:58.810

Burnham, Lance

Yeah, I'd have to be in the afternoon. I've got we have the award ceremony in the morning, but anytime in the afternoon, I'm free.

0:49:59.450 --> 0:50:1.460

Anderson, Mark

Cool. I'll send you an e-mail, OK?

0:50:3.590 --> 0:50:4.310

Paul White

Uh, Barb?

0:50:6.160 --> 0:50:32.220

Neal, Barbara

I just wanted to follow up on what I was talking about earlier as far as cost to stand up a Derby Rutland that scenario, I'm checking with my with my IT manager because we would have implementation costs. We would also have ongoing costs which I didn't mention and I wanna get a ballpark on that and I'll be able hopefully to bring some rough number back in the next meeting or or two perhaps.

0:50:32.920 --> 0:50:35.50

Neal, Barbara

Umm, so I just wanted to add that.

0:50:36.620 --> 0:50:38.610

Paul White

And those costs would be.

0:50:41.470 --> 0:50:42.20

Neal, Barbara

Correct.

0:50:39.520 --> 0:50:47.330

Paul White

No matter where a piece app is located, whether it's reopening the two state police peace apps or whether it's standing up a new center that doesn't currently exist.

0:50:47.790 --> 0:50:48.280

Neal, Barbara

Correct.

0:50:48.900 --> 0:50:49.200

Neal, Barbara

Yep.

0:50:50.380 --> 0:50:50.600

Neal, Barbara

Yeah.

0:50:50.30 --> 0:50:51.520

Paul White

OK. Thank you. Uh, drew.

0:50:53.310 --> 0:50:54.760

Drew Hazelton

So I guess.

0:50:55.460 --> 0:51:26.370

Drew Hazelton

Let's let's I'll be about, you know, the local control of of the dispatch center. And I really think that maybe what we're talking about is not regionalized dispatch centers. So from beginning we talked about having different regions of the state having regionalized centers, what the current funding or grant funding proposals is not regionalized, it is local. But for example, we have 5 operating dispatch centers in Windham County, which I think creates more challenges considering one of our goals is to have single stage.

0:51:26.550 --> 0:51:29.70

Drew Hazelton

Dispatching because now you're gonna have your 911.

0:51:30.410 --> 0:51:35.440

Drew Hazelton

Operators operating out of five separate places in Windham County alone. So.

0:51:36.210 --> 0:51:54.250

Drew Hazelton

We're not creating a regional centers. We're we are creating local centers, but we're certainly not as part of what's being proposed, creating regionalized centers. And I think we need to be careful as to what we keep saying, regional regionalized centers with the exception of the Rutland proposal.

0:51:55.740 --> 0:51:58.600

Drew Hazelton

I'm not seeing regionalized. I'm seeing local, but not regionalized.

0:52:1.480 --> 0:52:5.650

Paul White

Uh, yeah, I I guess I would agree with you. And I would say that you know the.

0:52:7.180 --> 0:52:9.740

Paul White

The legislation that created this working group.

0:52:11.170 --> 0:52:21.390

Paul White

Asked us with coming up with how to do regional dispatch centers, the projects that are currently being considered for grant funds parallel to what to our work.

0:52:22.60 --> 0:52:26.270

Paul White

Is what you're talking about it, and I would agree that those are, I mean there were just.

0:52:28.240 --> 0:52:47.730

Paul White

I I put it in my comments that I haven't shared yet that you know the current funding or grant process that's ongoing isn't really achieving regional dispatching. It's it's giving more money to silos. You know, it's perpetuating different agencies operating within silos just with.

0:52:48.410 --> 0:53:1.600

Paul White

You know some federal money to help them do it, maybe build a few more silos. But you're right. I I agree. It's not getting us a whole lot closer to achieving true regional dispatching. You know, like, like the examples we saw in New Hampshire.

0:53:3.440 --> 0:53:4.230

Paul White

Uh, mark?

0:53:7.160 --> 0:53:18.340

Anderson, Mark

Totally agree with Drew and I guess Paul as well, but I also don't think that we can answer or create regional dispatch centers until we establish a funding model which.

0:53:22.470 --> 0:53:22.780

Paul White

Alright.

0:53:19.680 --> 0:53:23.10

Anderson, Mark

I mean the circle goes round so.

0:53:24.640 --> 0:53:26.140

Anderson, Mark

I'll just submit that.

0:53:30.490 --> 0:53:33.820

Paul White

OK, so Umm I don't have anything else.

0:53:34.690 --> 0:53:41.520

Paul White

On the agenda as far as our working group and our task here, I guess what we need to identify what?

0:53:43.380 --> 0:53:48.410

Paul White

What's still outstanding for work to be done based on the document Mandy just scrolled through.

0:53:50.550 --> 0:53:59.710

Paul White

Maybe I wasn't taking adequate notes, but in order to achieve in order to, we need to finish our data gathering and shift into report writing.

0:54:0.530 --> 0:54:1.120

Paul White
And.

0:54:2.710 --> 0:54:5.280

Paul White
Like you know, Lance had suggested inviting in.

0:54:6.240 --> 0:54:11.130

Paul White
Some of the representatives of the organizations that have applied for this grant funding.

0:54:11.910 --> 0:54:12.410

Paul White
Which?

0:54:13.270 --> 0:54:19.300

Paul White
Uh, I guess isn't a bad idea. Or you could we accomplish the same thing by making all of their.

0:54:20.70 --> 0:54:26.330

Paul White
Proposals available, I mean, I haven't seen all the proposals I've heard about some of them, but I haven't seen them.

0:54:30.220 --> 0:54:33.150

Paul White
Or is that? Would that not be a productive use of our time?

0:54:36.400 --> 0:54:36.780

Paul White
What?

0:54:37.610 --> 0:54:44.680

Anderson, Mark
Uh, I like the idea of inviting people and to talk about their proposals, cause I suspect there will be overlap in some.

0:54:45.720 --> 0:54:46.510

Anderson, Mark
And.

0:54:48.170 --> 0:54:58.660

Anderson, Mark
There might be ideas for pivoting away from from certain proposals just because of new information that's evolved over the last 3-4 weeks.

0:55:0.400 --> 0:55:1.600

Anderson, Mark

So I think people coming in.

0:55:5.20 --> 0:55:6.370

Wooster, Mandy

I need to hop off. Thank you everyone.

0:55:8.360 --> 0:55:8.730

Burnham, Lance

I mean.

0:55:7.520 --> 0:55:10.130

Paul White

Right. Uh, Mandy, you have just one one quick second.

0:55:11.820 --> 0:55:28.530

Paul White

As far as the Commissioner, Morrison wanted comments to her memo and I know I received them from Brian and from Barb and this morning from drew and of course, and I have my own, which are considerably longer than the others. I I wrote mine with the assumption that.

0:55:29.330 --> 0:55:46.660

Paul White

Not all of the working group would agree with some of my comments, so I've prepared for them to just be my comments and not the working group comments. But how should we submit these? Just individually? I mean, do we want to just combine them into one document and submit them or should they all be synthesized into one?

0:55:47.650 --> 0:55:50.300

Paul White

One memo, or what's your recommendation on that?

0:55:56.90 --> 0:55:57.850

Paul White

OK, he does OK.

0:55:50.900 --> 0:56:6.20

Wooster, Mandy

So right now they've been submitted individually, which is fine. I think the Commissioner has been copied on all of them, so she has them in. If I didn't, you know, I'll forward them along. If not, how we decide to to kind of bring them together or not or how you want. We wanna make them available is kind of up to the group.

0:56:6.710 --> 0:56:20.20

Paul White

OK, if she's already been copied on the other, I guess I didn't look at who the recipients were on the

previous emails. Is he already has them? Then I will just go ahead and send mine and they'll be mine. Not the committee's comments.

0:56:21.430 --> 0:56:24.200

Paul White

OK. Thank you. Thank you. Take care of 1.

0:56:25.510 --> 0:56:25.910

Burnham, Lance

I mean.

0:56:28.570 --> 0:56:32.480

Burnham, Lance

I just, Paul, I just wanted to add the one of the thing, the other thing that I am working on.

0:56:33.260 --> 0:56:38.810

Burnham, Lance

Is reaching out to those dispatch agencies that bar provided that list. I'm still.

0:56:40.0 --> 0:56:44.550

Burnham, Lance

Making my way through that, it's just it's not easy getting all the sudden these people, but.

0:56:45.890 --> 0:56:47.850

Burnham, Lance

It's still ongoing, so.

0:56:51.190 --> 0:57:0.930

Paul White

Yeah. And I think it'll be the same with with inviting in some of these, you know, representatives from the entities that applied for the grant funding, there's really no.

0:57:2.810 --> 0:57:12.490

Paul White

We don't hold anything over them to get them to join us, so we can certainly put out the invitation. I will need some contact information because like I said, I don't have those proposals.

0:57:13.930 --> 0:57:19.840

Paul White

I know that Mark and Brian are two of them, and they've been part of this process right along. But there's what, nine others.

0:57:22.450 --> 0:57:26.400

Burnham, Lance

Yeah, I can. I can get that from Homeland Security.

0:57:27.10 --> 0:57:27.750

Burnham, Lance

I'll try to get that.

0:57:30.380 --> 0:57:30.600

72f2a183-7a9a-411c-8133-1a0490a3eb28

Like.

0:57:29.530 --> 0:57:32.700

Paul White

Some of them I could probably get that, but yeah.

0:57:37.760 --> 0:57:38.230

Paul White

OK.

0:57:46.210 --> 0:57:56.540

Paul White

You'll have 1/2 an hour potentially, but I don't have anything else on the agenda for us to work on. Is there any other tasks that we can dole out for next week that somebody would like to work on?

0:57:59.430 --> 0:58:0.880

Paul White

That would be productive for us.

0:58:2.410 --> 0:58:7.180

Paul White

Cool. If not, nothing says we have to go until 10:30. I'm sorry. Till 10:00. O'clock Barb.

0:58:21.260 --> 0:58:21.550

Paul White

Mm-hmm.

0:58:9.420 --> 0:58:26.730

Neal, Barbara

Have we decided that we're going to include those recommendations that Mandy pointed out at the end of the report? Like why it's why we might recommend having standardized protocols and procedures. OK, so if I could work on a blurb on.

0:58:28.520 --> 0:58:49.750

Neal, Barbara

On the things in that list that relate to emergency communications, like operationally, right, I can't do anything really with technology well, but I could make a case for why we might wanna recommend standardized procedures and so forth so I could work on that at least as a starting point, if that's helpful.

0:58:50.440 --> 0:58:55.750

Paul White

OK. Yeah. I think some of those things that were at the end of her document were things that.

0:59:6.390 --> 0:59:6.790

Neal, Barbara

Right.

0:58:57.300 --> 0:59:10.50

Paul White

I had thrown out and again, I'm not sure if the working group as a whole agreed with them, but they were just of a variety of things. This is that was one of the first or second meetings where we had talked about some of the things we wanted to accomplish as part of this process.

0:59:13.730 --> 0:59:21.310

Neal, Barbara

Well, I can maybe put a little more context around some of those things. And then the group can decide if they want to include it in the in the report or not.

0:59:22.690 --> 0:59:31.630

Neal, Barbara

The other question I had in Mandy had to jump off, but can she make that draft that she's working on available to the group, or is it not appropriate yet?

0:59:37.360 --> 0:59:37.880

Neal, Barbara

OK.

0:59:43.20 --> 0:59:44.100

Neal, Barbara

Ohh OK.

0:59:55.910 --> 0:59:56.160

Paul White

OK.

0:59:58.470 --> 0:59:58.770

Paul White

OK.

0:59:32.530 --> 0:59:59.260

Paul White

I she had made it available, at least to me and I thought it was to the whole group. Maybe I'm wrong, maybe it maybe it was only to me. It's it lives on the her SharePoint drive. I know Lance has access to it and I have access to it, but I can send you the link. And if you can't get in, then we'll let Mandy know and I'm sure she'll make it. She'll give you permissions to view it. I remember that e-mail now. And I'll check if I can't get to it, I will let you know.

1:0:0.280 --> 1:0:1.420

Burnham, Lance

Yeah. Yeah, we.

1:0:8.190 --> 1:0:8.870

Neal, Barbara

After that.

1:0:0.530 --> 1:0:8.990

Paul White

I think especially, especially since you have a a vermont.gov e-mail address, you should be able to get in. I think. OK, yeah, yeah that we.

1:0:10.380 --> 1:0:21.310

Burnham, Lance

We may have to make some modifications for those that don't have a vermont.gov, but we can make that happen. So if if you can't get in, send Mandy or myself an e-mail, we'll we'll work with ADS to get it.

1:0:22.20 --> 1:0:22.440

Burnham, Lance

Opened up.

1:0:25.650 --> 1:0:41.20

Paul White

So that's a good reminder that that working document that we've been looking at, that Mandy's been kind of driving, we all have access to that or can get access to that if you don't already. So if you are find some spare time on your hands and wondering how you can contribute to this.

1:0:41.660 --> 1:0:47.850

Paul White

Uh work feel free to dive into that document and anything that you see is lacking or needs changing.

1:0:50.200 --> 1:0:50.970

Paul White

Make some notes.

1:0:52.890 --> 1:0:54.820

Paul White

So I will share.

1:0:56.340 --> 1:0:59.30

Paul White

The comments that I put together on the Commissioners memo.

1:0:59.760 --> 1:1:13.470

Paul White

Umm, I'll share it with the group and then there was a request that all of those comments get put on the resources page so they're available to the public and that it is public information. So I will figure out how to get those up there.

1:1:14.650 --> 1:1:16.880

Paul White

Mandy usually gets those things posted for us, but.

1:1:18.60 --> 1:1:22.270

Paul White

I'm sure we'll get can get it up by tomorrow. Are there other?

1:1:23.10 --> 1:1:27.770

Paul White

Comments or anything to bring up from members of the working group before I go to public comment.

1:1:34.870 --> 1:1:36.30

Paul White

Not seeing any hands.

1:1:38.720 --> 1:1:42.600

Paul White

So that I will go ahead and go to public comment if there is a.

1:1:50.830 --> 1:1:51.490

Paul White

OK. Is it?

1:1:47.0 --> 1:1:51.600

advocate (Guest)

Alright, Steve Whittaker here, but I don't need to go first. I don't know who else is waiting.

1:1:52.570 --> 1:1:57.480

Paul White

Is there I don't have it. Is there anybody else that has public comment before Steve gives us his?

1:2:1.50 --> 1:2:2.680

Paul White

Not seeing any hands, Steve, go ahead.

1:2:3.750 --> 1:2:4.400

advocate (Guest)

So.

1:2:5.410 --> 1:2:17.950

advocate (Guest)

I'm gonna reraise some things I've raised in prior that without the financial model that this work group is asked to provide to the legislature.

1:2:19.160 --> 1:2:23.990

advocate (Guest)

Is going to be woefully incomplete if it doesn't include capital costs.

1:2:24.600 --> 1:2:27.700

advocate (Guest)

So the highest priority that this.

1:2:28.590 --> 1:2:45.860

advocate (Guest)

Ohh should recommend to the Commissioner for action by joint fiscal is to release some of the money

to get statewide radio assessments done regionally, because you can't plan for what radio systems need to be upgraded or replaced or.

1:2:46.580 --> 1:3:11.320

advocate (Guest)

Remodeled to become interoperable or failover to other sites. Unless you've done that work so that engineering work needs to be done by subject matter experts that have not been retained and there's no discussion yet of retaining that, I think the department to abdicate creating a statewide architecture is.

1:3:13.820 --> 1:3:19.460

advocate (Guest)

That's generously call it an oversight rather than worse than that, but.

1:3:20.800 --> 1:3:26.890

advocate (Guest)

Similarly, the a lot of this hinges on governance. When you're talking about inviting the applicants in.

1:3:27.560 --> 1:3:32.240

advocate (Guest)

Alright, I can informally attest that central Vermont is.

1:3:33.110 --> 1:3:40.160

advocate (Guest)

Deceiving the department by claiming that the governance is in place while they work to undermine the governance.

1:3:41.530 --> 1:4:5.720

advocate (Guest)

Montpelier is about building a monopoly dispatch center, where everyone's a captive customer. And no matter how I've been involved with this for years, as they sought to undermine central Vermont Public Safety Authority. So unless you're gonna deal with how laying a foundation of governance in Rutland County immediately, if if the highest potential.

1:4:6.900 --> 1:4:30.560

advocate (Guest)

Impact the resolution is Rutland County. Then we should be devoting resources and prioritizing Rutland County, helping them get the governance in place, helping them get the radio assist assessments in place and integrated, and then creating a failover for that, possibly in Addison County. I point out that none of the applications that came in addressed relieving state police of.

1:4:31.500 --> 1:4:40.570

advocate (Guest)

Dispatching for Bristol Virgins, Middlebury and those are those are high volume municipalities, so.

1:4:41.370 --> 1:4:41.800

advocate (Guest)

No.

1:4:42.620 --> 1:4:54.150

advocate (Guest)

The priority needs to be on demonstrating what a foundation of regional dispatch would look like. I've not heard much commitment to insisting on failover. It certainly isn't in the departments.

1:4:55.360 --> 1:4:56.80

advocate (Guest)

Scoring.

1:4:57.500 --> 1:4:58.70

advocate (Guest)

So.

1:4:58.890 --> 1:5:29.460

advocate (Guest)

But yeah, not to me. It's essential, I think, partially. I suspect that what's driving this is kind of a backwards tail wagging the dog that the governor pledged no new taxes and therefore we're gonna stick our heads in the sand and not come up with a regional architecture which requires a statewide funding model because that requires money. And that's just not public safety. It's irresponsible, it's reckless. And this work group should be calling it out for what it is.

1:5:33.0 --> 1:5:33.530

advocate (Guest)

So.

1:5:34.810 --> 1:5:39.130

advocate (Guest)

Similarly, the Valcour system is that an elephant in the room valcor.

1:5:39.840 --> 1:5:46.550

advocate (Guest)

Central Vermont Public Safety Authority heard repeatedly from Chief Pete or Brian Pete that.

1:5:47.700 --> 1:6:2.410

advocate (Guest)

No matter what we did to get a radio system, we also needed a cat system. Now all of a sudden he's gonna join, drink the kool-aid if you give him some money and he'll pretend that Valcour is a cat system. I mean, that's.

1:6:3.480 --> 1:6:25.70

advocate (Guest)

Deceptive at best, but I've talked to folks who use Spillman and Spillman. Is a cat system and golf course not. I'm not sure when or if the alcohol will become a catch system, and I'm not sure if this money is being granted to these regions on the condition they become Val core users, but the Valcour governing board is.

1:6:26.600 --> 1:6:32.680

advocate (Guest)

Has not addressed issues like expungement and correction. It is not a a.

1:6:33.450 --> 1:6:35.310

advocate (Guest)

Pardon me, I'm gonna need this.

1:6:39.350 --> 1:6:47.970

advocate (Guest)

Ohh, expungement correction. Privacy or their audit trails on who access is now core data in this centralized nor have they.

1:6:48.690 --> 1:7:12.530

advocate (Guest)

Committed to migrating historical data which would potentially save lives, I mean Montpelier using Valcor had an incident with a mentally unstable person who just weeks prior had been recorded as suicidal off their meds, delusional, and those two records were not connected by the dispatcher and they killed the man.

1:7:13.360 --> 1:7:13.820

advocate (Guest)

And.

1:7:14.550 --> 1:7:17.660

advocate (Guest)

That that's what this technology is supposed to prevent.

1:7:18.410 --> 1:7:19.990

advocate (Guest)

You know, so.

1:7:21.450 --> 1:7:32.700

advocate (Guest)

But yet we also don't want people randomly around the state digging in and running checks without a paper trail on who's got what kind of history of what department that can buy us some response.

1:7:33.400 --> 1:7:36.780

advocate (Guest)

Especially if you're a, you know, outspoken.

1:7:37.520 --> 1:7:41.570

advocate (Guest)

Uh, not breaker. Trying to challenge authority by government decisions.

1:7:47.630 --> 1:7:50.820

advocate (Guest)

I'm troubled to hear that Lance might be moving on in 11 months.

1:7:51.160 --> 1:7:53.80

advocate (Guest)

And I understand that.

1:7:54.120 --> 1:8:2.830

advocate (Guest)

Alright, it appears that the head of the DPS IT department has retired or moved on as well, so this thing could be a crumbling.

1:8:3.820 --> 1:8:7.700

advocate (Guest)

Yes. So local control, local control.

1:8:8.640 --> 1:8:37.170

advocate (Guest)

Is is not an appropriate term. Local control is defined by the select boards. Regional governance is the term we should be striving for, and that requires a a lot of local control select boards appointing competent representatives, not necessarily just the fireman who likes to play with his radio, but someone who has some business expertise. Someone who has some finance expertise, someone who has some technology maintenance expertise.

1:8:38.270 --> 1:8:42.990

advocate (Guest)

These these are expensive multi \$1,000,000 systems that are gonna support this.

1:8:43.600 --> 1:8:54.520

advocate (Guest)

The public safety and I see no preparations for hurricanes and we just we could have been in the Direct Line of 1 just a few just last week, so.

1:8:56.10 --> 1:8:56.470

advocate (Guest)

The.

1:8:57.390 --> 1:9:16.340

advocate (Guest)

Resiliency planning, the interoperability planning, the failover planning needs to be a foundation of this process. And I'm hearing it be ignored being ignored by the department, probably on ever from Governor Gibbs to not recommend anything that costs money so.

1:9:18.650 --> 1:9:34.200

advocate (Guest)

Radio systems need to you need you have not addressed the issue of LMR and LTE. The first responders need LTE broadband data to use all the current safety tools for public safety. That includes location of a.

1:9:35.40 --> 1:9:45.560

advocate (Guest)

A firefighter on a fire ground in case you need to pull them out and he's or her unconscious. It includes drones. It includes vehicle location.

1:9:46.440 --> 1:10:16.330

advocate (Guest)

Those things do not work over LMR, so fundamentally, both for public safety, being able to call for help as well as public safety being to able to respond in a modern fashion requires LTE and the market in Vermont among these three or four carriers is not going to support them building infrastructure, it unprofitable areas. It's going to have to be a subsidized public responsibility to infill the dead zones.

1:10:16.610 --> 1:10:27.550

advocate (Guest)

In the LMR canopy and it should be a condition of funding. Under this grant process that that LR planning be part of the L that LTE planning be part of the LMR Planner.

1:10:28.360 --> 1:10:31.330

advocate (Guest)

Any of the applications that I've seen, Wyndham?

1:10:32.80 --> 1:10:32.890

advocate (Guest)

Wilmington.

1:10:33.960 --> 1:11:5.300

advocate (Guest)

I'm not clear. None of these have done submitted engineered radio systems planning nor propagation analysis. So to be throwing six and a half \$1,000,000 at these projects right now is grossly irresponsible. The the only money that should be released right now should be for radio systems planning. Both LMR and LTE and for governance assistance in forming these regional authorities, which will then develop the plans to be funded next year.

1:11:7.20 --> 1:11:8.720

advocate (Guest)

That's a lot. Thank you.

1:11:9.740 --> 1:11:12.410

Paul White

Thank you, Steve. Any other public comment?

1:11:13.830 --> 1:11:15.200

Paul White

Any other comment in general?

1:11:19.620 --> 1:11:20.900

Paul White

Hearing none, I guess we're done.

1:11:21.170 --> 1:11:26.520

Paul White

Uh. If anyone would like to adjourn, we'll Lance if you could.

1:11:28.0 --> 1:11:38.260

Paul White

If you have access to the applications and you could just. I don't know what the best format is to just give me some contact information and I'll put out some invitations. I don't know who will take us up on it and who won't, but.

1:11:39.760 --> 1:11:40.760

Paul White

I can start getting them.

1:11:39.630 --> 1:11:42.340

Burnham, Lance

Yep, I don't have access. I don't have access.

1:11:41.620 --> 1:11:42.660

advocate (Guest)

Hey, Mr. Chair.

1:11:43.410 --> 1:11:57.540

advocate (Guest)

Can I can I make one more request that you assigned to staff that the department is supposed to staff this work group, assign them to catalog the comments that have been made and reframe them for as.

1:11:58.570 --> 1:12:9.200

advocate (Guest)

Either going to be swept under the rug ignored, or put off till another day, but to to keep not discussing the issues that critical issues that I raised I believe is irresponsible.

1:12:12.70 --> 1:12:15.150

Paul White

You're referring to the public comments your your comments.

1:12:19.690 --> 1:12:22.880

Paul White

OK, I'll take that under consideration, Steve.

1:12:26.60 --> 1:12:28.190

Paul White

Yeah, Lance, those applications and they're not like.

1:12:29.40 --> 1:12:32.520

Paul White

Publicly available where I can just go through them and pull out the contact information.

1:12:35.110 --> 1:12:35.360

Paul White

OK.

1:12:33.450 --> 1:12:42.320

Burnham, Lance

Not that I'm aware of, but I can I I can get ahold of crisp adoti from Homeland Security and see what I can dig up or provide.

1:12:42.130 --> 1:12:42.460

Paul White

OK.

1:12:43.560 --> 1:12:49.10

Paul White

And then I'll just start inviting them in and see who can join us if we can have.

1:12:50.210 --> 1:12:59.110

Paul White

2 Maybe three a day, we can hopefully get through those in a couple of weeks. In addition to trudging along with getting started on this report.

1:12:59.950 --> 1:13:1.550

Paul White

Is there anything else before we adjourn?

1:13:6.450 --> 1:13:9.400

Paul White

If not, then I'll see you all next week.

1:13:10.490 --> 1:13:11.650

Paul White

Thank you. Have a good week, everybody.

1:13:12.130 --> 1:13:12.830

Bob Schlachter (Guest)

Thank you. You too.

1:13:12.350 --> 1:13:12.930

Neal, Barbara

Thank you.

1:13:13.740 --> 1:13:14.190

Neal, Barbara

Bye bye.