# **Transcript**

May 22, 2024, 3:15PM

- ☐ **Johnson, Soni** started transcription
- Js Johnson, Soni 0:04 Yes, it has been started.
- NB Neal, Barbara 0:04
  OK.
  OK, great.
  Thank you.
- Js Johnson, Soni 0:08 Buck.
- NB Neal, Barbara 0:08

So I'm calling this meeting of the public Safety Communications task force to order it's 11:15 on May 22nd, 2024.

And I'm Barbara Neil.

As a reminder, the meeting is being recorded.

The recording will be posted on the Task force web page following the meeting. Let's start with a roll call.

If you could verbally acknowledge your presence when I call your name, Jen Morrison.

- Morrison, Jennifer 0:32 I'm here.
- NB Neal, Barbara 0:34 Michael Wright.
- Michael 0:37

- NB Neal, Barbara 0:39 Like Dungeness?
- Doenges, Mike 0:40 Here.
- NB Neal, Barbara 0:42 Ron krumitz.
- RK Ron Kumetz 0:43
- NB Neal, Barbara 0:45
  And Jim Mack.
- James Mack 0:48 Here.
- NB Neal, Barbara 0:49 OK.

And we did get a note from Paul White that he's running late this morning.

Also joining us today is and filling in for Kelly is Sonny Johnson from the Enhanced
911 board as our administrative support, our project management team or a portion thereof.

Rick Burke is here from Tel Aviv and rants.

Duffy is here from mission critical partners.

Let's see.

Do we have members of the public?

I have someone listed as unknown user.

Steven, is that you?

Oops, they they just departed.

Rick Burke 1:30

They they they just departed.

- NB Neal, Barbara 1:34 OK, fair enough.
- RB Rick Burke 1:34 Yeah.
- NB Neal, Barbara 1:35

So before we move on to approval of the the agenda, I just wanna check in on one thing.

Jen has a hard stop at noon.

If we go beyond that, can the remaining task force members stay on the call past noon so that we have a quorum?

- Doenges, Mike 1:53
  - I I cannot.

I'm sorry, Barbara.

I I do have a conflict that I'm gonna have to take care of.

- NB Neal, Barbara 1:57 OK.
- Doenges, Mike 2:00
  Apologize. Yeah.
- NB Neal, Barbara 2:01
  At noon.

OK.

So that would leave Jim, me, Michael and Ron, which is still a quorum. Jim, can you stay on my and Michael, OK.

James Mack 2:15 Yep.

- NB Neal, Barbara 2:18
  - And Ron, how about how about you after?
- RK Ron Kumetz 2:20 I'm good.
- NB Neal, Barbara 2:21

OK, excellent.

Unless you disagree with that approach, Jen, we'll just continue on.

If we go past noon.

OK, excellent.

All right.

I do see that Senator Renner has joined us.

We were just going through public introductions, senator, if you if you'd like to introduce yourself.

- Sw Senator Irene Wrenner 2:45
  Another from the north.
- Neal, Barbara 2:48
  Good morning.
  Thanks for joining us.
- Sw Senator Irene Wrenner 2:51 Thanks so much.
- NB Neal, Barbara 2:51 OK.

Moving, moving on to approval of the agenda, the agenda was distributed to Task Force members by email and is also available on our web page.

Do task force members have any changes for the to the agenda today?

OK, seeing none will consider the agenda approved and move on to approval of the Minutes.

So these are the minutes from the May 8th regular meeting #25 any changes needed

to these minutes.

All right, we'll need a motion then, to approve the minutes from May 8th.

Doenges, Mike 3:33

Motion to approve the minutes from May 8th.

- Michael 3:36
  Second, a second.
- James Mack 3:36
  Seconded.
- NB Neal, Barbara 3:36

You might.

I'll let you sort that out, Sonny.

On who got in there first?

Any discussion?

OK.

All in favor of approving the minutes from May 8th?

Raise your hand or signify by saying aye.

- RK Ron Kumetz 3:53
- Doenges, Mike 3:53
- NB Neal, Barbara 3:54

He all.

He all task force hands are up with the exception of Mike Duhh.

There it is.

OK, there's Mike.

Duchess, so the minutes.

- Doenges, Mike 4:01 I said I.
- Neal, Barbara 4:02
  OK, sorry, I missed that the Minutes are approved, so on to public comment, I see we
- 598ee6d7-fa40-417f-b1d6-8de26ae18457 4:18 It is.
- Neal, Barbara 4:19
  OK, alright.
  So public comments, let's start first with Senator Renner.
  Do you have anything you'd like to share today?

had a unknown user join us again, Steven, is that you?

- Senator Irene Wrenner 4:28

  Not today.

  I'm just here to listen that.
- NB Neal, Barbara 4:30
  OK.
  Thank you.
  Steven, any public comments?
- **598ee6d7-fa40-417f-b1d6-8de26ae18457** 4:35 Yeah, I do.

I have been reviewing the proposed plan for the 9,000,000 which is clearly an explicitly the jurisdiction for this task force to be advising and overseeing. Ohh how that 9,000,000 is going to support the transmission transition to statewide regional emergency communications and instead what I see is the department replacing upgrading their statewide LMR system, replacing their consoles, replacing their microwave dishes.

None of which is part of a plan to support transition to regional dispatch. So and unless and until we have an architecture, it says that the regional dispatch operations are are going to rely on the state's LMR and microwave infrastructure.

That's a misappropriation of the funds and congressional intent, so I have brought this up repeatedly and asked the task force to discuss it. And crickets.

I've asked for documents because I see that telerate, who I advised against relying on them to try to create cover for using this to fluff the department's nest.

Their ethics are have never been duly.

Due diligence has not been reviewed of what their conduct in both the first net and the CV Central Vermont public safety authorities, deliverables, and so now they're they're supposedly going to review compliance with the congressional intent on behalf of the task force, which is is ill advised at best.

But doing so is noticed in the minutes or in the report.

Yeah.

And I just got a response from Karen.

But Ohh we didn't write anything down.

We just had a phone call or a meeting.

There's no records, so this task force is not doing its job to oversee whether or not that 9,000,000 is going to be spent to support the transition to regional statewide emergency communications.

And you you need.

We do have a one year extension, so it's time to reevaluate whether or not, but other considerations or other possibilities for how that money gets spent in a way that would clearly and support a transition to statewide regional emergency communications and otherwise the two efforts are conflicting with each other because mission critical has not had time to put a plan together, nor is there even an architecture of who's gonna rely on which technology owned by whom in order to build a resilient statewide system.

NB Neal, Barbara 7:27 Let's just.

#### **598ee6d7-fa40-417f-b1d6-8de26ae18457** 7:41

So I've heard from others complain that this thing is a, you know, being railroaded. I've heard Paul responds to my comments last week or two weeks ago saying that you the board that task force wants to be LED around by the two Co chairs, both of which have a conflict of interest.

I will reiterate that Barb, Neil and then I will one board has accomplished of interest in allegedly deciding to withhold without discussion, withhold the access to the cellular antenna database necessary for mission critical to complete its work.

NB Neal, Barbara 8:16 Please.

#### **598ee6d7-fa40-417f-b1d6-8de26ae18457** 8:20

And Jen has a conflict of interest in spending the 9,000,000 on her own systems for the department without an architecture that demonstrates compliance with the congressional intent.

So you can't.

This task force cannot be led by those two Co chairs.

Conflicted cochairs in making doing due diligence on whether or not this 9,000,000 is going to be spent according to a plan which hasn't been written yet, so I'm annoyed that nobody sees fit to put this on the agenda and have open public discussion about it.

RK Ron Kumetz 8:40 The.

## 598ee6d7-fa40-417f-b1d6-8de26ae18457 8:58

Ask you to step up and do what you were appointed to do, even if it ruffles some feathers of your Co chairs.

Thanks.

# NB Neal, Barbara 9:08

Thank you, Steven.

I'm to address one of your comments the the TELEVIC review of the congressionally directed spending plan on behalf of the task force will be on the agenda for the next meeting scheduled June 5th.

So just thought that would be helpful information for you to have and we will move. I'm sorry.

Kim Cheney joined us.

Kim, do you have any comments today?

- KC Kim Cheney 9:37 No, I don't.
- Doenges, Mike 9:37 I.

NB Neal, Barbara 9:44

- Kim Cheney 9:38

  Sorry, I was a little late getting on, but thanks for asking me.
- OK.

  Alright then moving on then to project updates like.
  I'm sorry, Mike. Yeah.
- Doenges, Mike 9:53
  I just two thing notes.
  OK.

Two things.

One Ron didn't have his hand up as well, so I think he had a comment and then I'm happy to comment after Ron so.

- Neal, Barbara 10:02

  Ron, do you have a comment or is your hands still up from the Minutes vote?
- Ron Kumetz 10:08

  My hand was still up from the other vote.
- NB Neal, Barbara 10:11
  OK.
  Fair enough my.
- Doenges, Mike 10:13

  No, but but I just wanted to to follow up with your comment, I I believe that even looking at I, I know we're gonna discuss it next meeting and I wanna take a lot of

time but looking at so far the draft plans for the \$9 million spend, umm, the systems that are are prescribed or or maybe suggested in that plan so far a majority of those systems could if you know if we think about it for our plan be utilized in regional dispatch and that's why I feel a little bit more I don't feel.

Uh.

Concerned at this stage, the fact that there is an extension of time gives us the opportunity to discuss how we're going to implement that and the fact that no purchase orders have been cut or sent out or made yet on any of that.

# NB Neal, Barbara 10:55

The.

Perfect.

#### Doenges, Mike 11:06

From my knowledge at least says to me that we do.

We are doing our due diligence in the proper process and having that discussion next meeting will certainly be helpful in that.

So I'm not again for me, the timeline, I know that things don't move quickly in government and that we are working at the pace in which we are able to.

And I do believe that we have the best intent to make sure that that 9,000,000 is in line at as DPS has to spend that based on the CDs guidelines that that we will be spending that appropriately with our guidance.

So that's all I want to.

## NB Neal, Barbara 11:41

And thanks Mike.

Alright, let's move on then to the next agenda item, which is project updates and Rick Dom is not with us today, so I'll hand it off to Rick.

## Rick Burke 11:54

Thank you, Barb.

Good morning, everyone.

We've had a very productive couple of weeks and I'm happy to share some of the status that's been accomplished over over these past couple weeks.

And some of it, you know, certainly one of the key items has been the review of the

cops grant.

And I think I'll start with that one.

So we were tasked by, you know, we were provided guidance by the task force to review the COPS grant both the the initial and the follow up Bud Grant that was submitted for for the schedule uh extension and and we reviewed the report also on on the grant that was developed by Dan Hawkins and his company.

So we in support of that, we did some extensive background.

We interviewed a number of people.

We did a variety of a background research on some of the content from the from the Dan Hawkins report and from the grant and we and we spoke to the, you know, the the developers of the grant and we spoke to folks, you know, representatives from the the 911 board.

And so, you know, we we, you know, we got a good background on it.

Obviously we compare that analysis that we did to to the the task force objectives.

And so, yeah, the guidance from the task force was to look at each of the tasks.

So we reviewed all of the tasks.

There's, I think there's 13 tasks.

Some of them have 9A and 9B, but you know we divided them into, you know, exclusive elements, land, mobile radio dispatch and and variety of other, you know, a variety of other elements.

So we we did extensive review on that and and the background we were given from the test source was to look at each of the tasks based on whether they were a foundational, in other words, would they be beneficial to any or all of the potential recommendations from that mission critical would develop.



# RB Rick Burke 13:53

So that was that was the first objective.

The second objective is you know what?

Of these tasks might be restrictive.

In other words, uh, you know, would they restrict the MCP planning effort or or some of the recommendations for a statewide system and?

And so, you know, we provided we we provided our our first perspective on it.

So we provided.

Have you know our our our findings on that and and we then are in the process of developing some recommendations.

So we we will have at least one more meeting and then we'll be back and percent to the task force in two weeks.

We'll provide provide you know, present our findings and recommendations based on that.

So that was an important effort and we were, we're happy with the, the background and the support from all of the participants and you know that was a I think a very important accomplishment and and it it certainly addresses some of the comments that were just brought up from during public opinion and and mentioned by members of the task force.



#### RB Rick Burke 15:06

So I think that was, you know, happy to start with that because that's what everyone's mind.

How did these how do these two funding sources and objectives align with one another and and how?

How you know?

How do they support the overall objective?

And we'll go into that new present.

Those findings during the next task force also over these past couple weeks, very important is that we, you know finalize the questionnaire to guide the peace app and Dispatch center surveys and that has been released for for task force participation multiple back and forth meetings to refine and expand on on the on the questionnaires and to be sure you know from 2 perspectives, one that you know we didn't put too much burden on on the reviewers on those who were we're gonna survey an interview umm you know and and give them guidance on what information is.

Needed and and why we need it.

Why we're going to use it and and also just to make it efficient, a more efficient process.

So the service is been the draft survey has been published, and I think maybe part of a conversation we'll have today.

But that was a multiple meetings.

A lot of hours.

A lot of effort on on all teams part MCP, members of the task force at participated until they.

So I'm happy with that.

With the outcome of that and I think we'll get a chance to talk about it in a little bit more detail during today's meeting.

We and among the other things we did is that we did clear an updated as an action item via development of the initial task stakeholder list, so that that developing of that list has been finalized.

So we, you know, we have those who are gonna contact and and and continue to communicate with the during the course of this program.

So that was an important achievement.

Umm

And MCP until they continue to meet, Umm, discussing uh, you know, information exchanges and schedules.

So now in one of the key efforts was to produce the questionnaire and get final approval from the task force on it.

And then at that really kicks off the whole process to to inform the the stakeholders that the PSAPS and the and the dispatch centers that you know what we're going to need for them and what their participation is and what benefits it'll it'll produce to the overall program.

And and we need to, you know, that's schedule is really driven a lot of it driven by getting this questionnaire done and now you know the the, the the MCP is working on the schedule of the whole outreach process from that perspective.

So that you know that will be done in our goal is to finish that over the, you know, prior to our next meeting.

So we'll have a full schedule and get out initial word to the PC absent and and 911 centered contacts that will be engaging them.

And you know that that should really, you know, really important, you know, major endeavor to get that kick started.

So yeah, we're also working on the, you know, we released the the next stakeholder, the stakeholder update and we're working on the next version as well, UM.

MCP also was able to have a meeting with the Vermont Crime Information Center to discuss obtaining information for data collection process and you know, so all of the elements the uh required to move advanced the program are are in full swing. And with that said, I'll be happy to take any questions.

NB Neal, Barbara 18:57

Great.

Thanks Rick.

Dude task Force members have any questions for Rick? Alrighty, hearing none, I appreciate that update. Let's move on to.

RB Rick Burke 19:10 Thank you.

#### NB Neal, Barbara 19:11

As Rick mentioned a couple times here, that dispatch survey status. Rants.

I'll hand it over to you to kind of set it up as to where we stand the work that was done based on the input last from last time and then umm we'll see what Task Force members have to say and and when we see what task Force members have to say, I wanna start first with Jen and Mike because they have that hard stop.

So I wanna make sure we have any input from them right from the get go and then we'll move on to going like section by section with everyone so rants over to you.

# Rance Duffy 19:52

All right.

Thank you, Barbara, and hello.

All task force members.

Uh as Rick Convention and we kind of hit it several times that the the questionnaire has been we have been working on it and we've been working on it over and over since then want to give you a quick review.

You guys as the full task force saw it on the April 24th, that's when we did our first official review.

Since that time up until today, we've had two other review meetings, which included

television course, MCP team and the Co chair.

So we could continue to do a refinement on the questions themselves and make sure we got the right information or asking the right information and getting everything that we possibly could on top of that.

We also did a quality assurance internal review with the company just mainly that was just wording and punctuation and making sure questions sounded right.

After you, after you look at over 100 questions several times and myself looking at it several times because I'm the one kind of spearheading the whole questionnaire, I can only look at it so many times it seems to say the same where it's good.

So I need other people to look at it as well.

So we have done that several times at this point, looking over the questionnaire to make sure we got it to where you are seeing it today, which I believe you're looking at version seven.

So you can see how many, how many times we went through a draft and made some adjustments to it.

So we're ready to kind of take a look at it or we're Barbara, take it back to you to see how we wanna go forward from here.

- NB Neal, Barbara 21:12 OK.
- 5 598ee6d7-fa40-417f-b1d6-8de26ae18457 21:14 Barb, can somebody sleep?
- NB Neal, Barbara 21:15 Let me.
- 5 598ee6d7-fa40-417f-b1d6-8de26ae18457 21:16

  Barb, can you have somebody send out that questionnaire to the people who haven't gotten it yet?
- NB Neal, Barbara 21:23
  Uh, yeah.
  Sonny, do you have that?

Js Johnson, Soni 21:27

Yes, I think Kelly forwarded me a copy.

I can send it out.

Who?

Who needs it, Steven?

- Neal, Barbara 21:32
  I would think all of our guests today.
  Yep, senator, we see you.
- Js Johnson, Soni 21:37 OK.
- NB Neal, Barbara 21:38
  All of our guests today.
- Morrison, Jennifer 21:40

  But before it gets sent out, let's make sure it's marked a draft.
- Js Johnson, Soni 21:40 Yes.
- Morrison, Jennifer 21:44

I do not want a survey getting out in the field and and people being confused when they get another version of it, so do not please do not send anything out that is not marked a draft.

- Neal, Barbara 21:56

  OK, I'm not sure if the PDF is marked a draft or not, so we'll check that.
- Js Johnson, Soni 21:57 I will look at it. I'll check.

# NB Neal, Barbara 22:02

I do intend to display it on the screen, so in a moment, but before we do that in, in the event that we run out of time, Jen, do you have any comments that on any section of the survey that you wanna share now?

Morrison, Jennifer 22:18

No, thank you for asking.

## NB Neal, Barbara 22:20

None.

OK.

Mike Dunn, just how about you?

Any any comments on any part of the survey that you wanna share now?

#### Doenges, Mike 22:28

No, not at the moment.

Maybe during discussion and I understand I might have to dip out early, but I appreciate you asking Barbara.

Thank you.

# NB Neal, Barbara 22:34

OK.

Great.

Then so let me share my screen.

I think that will be useful.

Let's let's see if it will.

## 5 598ee6d7-fa40-417f-b1d6-8de26ae18457 22:45 Not to me, it won't.

# NB Neal, Barbara 22:49

OK.

All right, you should be.

Uh, or those who?

Who can should be able to see the questionnaire now?

So what becomes difficult here is I can't see you very well.

So if it's just speak up.

If you have a comment on any of this sections, let's start with the introduction, which is Page 1 to about halfway through page 2.

Are there any comments from the task force members on this section? OK.

Hearing none, let's move to contact information and demographics.

So these are questions one through 12.

Comments or feedback on on this section.

Alright.

We all are.

If I'm going too fast, we'll go.

# Doenges, Mike 23:58

II had a question.

I had a question, Barbara, just on the and I know it's really really simple, but umm is there a way to?

NB Neal, Barbara 24:03 OK.

## Doenges, Mike 24:06

Is there a way to?

I'm assuming that these contacts not only are filling this out, but we're gonna be reaching back out to them at a future time.

Is there a way to ensure that the key stakeholder like or who the key stakeholder is?

Or is that already done in the preliminary part of the reach out?

# RD Rance Duffy 24:24

NB Neal, Barbara 24:24 Ants. Yeah.

# Rance Duffy 24:24

I could.

Yeah, I can answer that.

And and I know I we're not collecting it, but I know working with Telepath, they already have a we already have a master list of contacts to the agencies within the state that we're going to send this to.

And then of course, this what you kind of see with the questions were reinforcing the contact up there at the top.

And then we're also going to have some additional information by learning which agencies they dispatch for.

- Doenges, Mike 24:48
  Alright, thanks for that.
  I appreciate that.
- RD Rance Duffy 24:50 Sure.

## RB Rick Burke 24:51

If I if I could also add to that at various points throughout the survey, there are requests for contacts.

Who's your radio contact?

Who is the you know who is the The Who is responsible for maintaining a a particular application?

- Doenges, Mike 24:59 Great.
- Rick Burke 25:05

  So the there's the gathering of additional contacts through the survey is is ongoing.
- Doenges, Mike 25:11
  That's fantastic.

I my kids, just to be just so you're aware of my concern comes from the fact when

things like this go out, if three people get it, everybody assumes everybody else is answering it.

We might not get the results, so that's that's what I'm looking for.

That sounds perfect, brick and rants.

Thank you.

- NB Neal, Barbara 25:27 OK, I see that.
- James Mack 25:27 Ron has his hand up.
- Neal, Barbara 25:29
  Yep.
  Thank you, Ron.
  Go ahead.

#### Ron Kumetz 25:32

Umm, so my comment is with regard to the you know which fire and EMS agencies are dispatched.

Question I I think that's that question needs to be rephrased so that it gathers the information on which you know like they're they're EMS agencies out there that serve you know, a dozen towns.

There are towns that don't have their own fire department and they rely on a neighboring department.

So I I think while we're collecting this information, we should correlate that because like when the division of fire safety collected information on the fire department, they are still not clear on, you know, who it is that's putting out fires in some towns and things like that.

So if if we get the information on the actual agencies that are that are, you know being dispatched and for which communities they are, those those agencies are serving, I think that would be helpful to do that right up front before we have to gaps in the information later.

Oh, I think I understand what you're saying.

So for each fire, rescue or EMS, we would want an associated town.

## RK Ron Kumetz 26:56

Town or.

Yeah.

And the towns that they serve, or if the dispatch agency knows who's calls they're taking, they could just say, well, here are the towns we serve.

And these are the agencies that we send to those Fire and Rescue calls. It doesn't really matter which way you do it, as long as you get both bits of information.

#### NB Neal, Barbara 27:16

France.

Does that make sense to you?

## RD Rance Duffy 27:18

It was.

I'm glad.

Thank you for restating that Barbara got it, helped me clarify.

I've made some notes and by the way, everybody I'm gonna be making some notes as you're talking through.

If we have to make any edits afterwards.

## RK Ron Kumetz 27:30

But let me give you an example that the town of Sudbury does not have a fire department.

They rely on the town of Whiting Fire Department to as their fire department, but if you went looking for that information it would be kind of hard to figure it out without calling the town of Sudbury and actually asking them.

# RD Rance Duffy 27:52

Understood.

I'm.

I'm clear on that. Thank you.

- NB Neal, Barbara 27:55 OK.
- James Mack 27:55 I just.
- Neal, Barbara 27:55
  And Sonny, I see.
  Ohh sorry Ron.
  Were you all set?
- Ron Kumetz 28:00 I'm good to go.
- Neal, Barbara 28:01
  Alrighty.
  Thank you, Sonny.
  I see your hand is up.
- Js Johnson, Soni 28:05 Yes.

So I do have a copy of the UH questionnaire from Cali.

The document is named draft, but the document itself does not have a watermark or anything that says draft.

I have gone into it and it is not giving me an option to add a watermark.

I can add a stamp that says draft.

It'll take me a little while if you want it to be on every single page because it's 44 pages long, but I can do that and get it sent out.

While this discussion is ongoing.

Neal, Barbara 28:41

Jen, what's reference?

#### Morrison, Jennifer 28:46

Umm, whatever is the most expeditious way to get Steven to be able to see what we're talking about.

But understanding that it's going to create confusion in the field if multiple drafts of this are floating around.

So I I think that a reasonable effort to at least mark the first and last page is draft or something and then send it out.

But 44 pages would take you a while.

Js Johnson, Soni 29:13 OK, no problem.

#### NB Neal, Barbara 29:13

Yeah.

Let me ask one.

OK, that's fine.

Let's proceed that way, all right.

Any other go ahead, Jim.

# James Mack 29:26

I have a.

Part of it to what Ron says, some of that information is available, or I should say, that information is available on who dispatch, who dispatches for what areas and what fire departments, EMS agencies cover what areas that I have.

One data has that I when I take that 911 call, I know exactly who I'm transferring the call to for fire EMS.

# NB Neal, Barbara 29:55

Yeah, that's a that's a good point.

I'm wondering if if we request the information from the respondents, if we might see if there's any umm discrepancies in there, there's there ought not be but.

# James Mack 30:05 Difference.

- NB Neal, Barbara 30:07 But.
- James Mack 30:09 I was possible.
- NB Neal, Barbara 30:10 l'm.

I'm not sure.

Yeah, I I think it it's useful to collect it direct from the people doing the work.

Umm as well and we can follow up on any any discrepancies afterwards.

Anything else from task force members on this section, one through question 12.

OK, moving on then to technology, which is questions 13 to 30.

I had no comments here Task Force members.

Not going to scroll through each question.

I'm hoping you all had an opportunity to review an advance, so I'm not gonna read through each question.

I guess I am scrolling through them.

- James Mack 31:15 In the book.
- Michael 31:15
  Barb is there.

Is there a question there about UM dispatch centers that are currently in the process of upgrading or changing consoles?

I know our our dispatch centers in a bunch of upgrade changes with CAD systems and upgrades.

The mountain tops.

Uh, that type of stuff.

So I didn't know if I saw that or if we should add that.

NB Neal, Barbara 31:40
There is a yeah.

- JM James Mack 31:40 Yeah, that stuff in there.
- Rance Duffy 31:42
  There is a question, yes.
- NB Neal, Barbara 31:42 Quick, yeah.
- Michael 31:44
  Perfect.
  Thank you.
- NB Neal, Barbara 31:45
  Question 29.
  Is any?

Do you have a hardware upgrade or major technology change planned planned?

Michael 31:52
Perfect.
Thank you.
Thank you.

NB Neal, Barbara 31:54 OK.

> Anything else on this section through question 30? Can always jump back if something comes up, we'll move on to wireless communications, which is questions 31 to 58.

And again, I did not have any comments on this section in this version.

OK.

I'm hearing nothing.

Down to the end here and we will go on to.

Sorry for the scrolling facilities and equipment questions 59 through 68, Task Force member comments.

OK.

Moving on to operations, Questions 69 through 82, you'll notice that the underlying sections were on certain questions were put in place because as far as the 911 system is concerned, our office can provide mission critical with that information. So this is intended to direct the respondents to ohh to give their responses based only on what happens on the dispatch side of the house.

So with that in mind, let us know if you have any comments on questions 69 through 82.

Alrighty.

Kate.

So then on to personnel and staffing.

So this is questions 83 through 109.

Task force members.

I'm seeing no hands.

Onto section.

The section on calls and incident data.

You see another notation about 911 system information can be provided by our office, so this is directed just to the dispatch function.

So this is questions 110 through 121.

Comments questions.

Excellent.

On now to governance leadership in planning, which this section, as I recall, was expanded quite a bit from the original.

So this is questions 1:22 to 1:30.

Any comments here?

All right, budget and finance is questions 131 to 135.

He and then last question is the data request checklist.

So it's question 136 and instructs the respondents to upload any of the documents that that are listed there if they're available.

Oh, it's on that part.

OK.

Umm

One more opportunity for Task force members on any question, any part of the survey that you have questions or concerns about.

And to stop sharing so I can see you better.

Alright, it seems to me.

That we have the one comment from Ron about you know the getting the town information with the fire and EMS responders that I think is a pretty easy lift to incorporate that in my speaking out of out of turn here ramps.

# Rance Duffy 37:12

No, that'd be I can.

I can do that really quick.

# NB Neal, Barbara 37:15

OK, I would recommend then that if the task force is ready that we have a vote to approve this survey.

Keeping in mind there will be that one change, I'm what do we want to discuss this more?

Is there such a motion or what do we think?

## James Mack 37:34

I'll make a motion to accept the survey with the one modification as presented.

# RK Ron Kumetz 37:40

And I will.

I'll second that.

# NB Neal, Barbara 37:43

Thank you, Ron.

OK.

Any further discussion?

All right, all in favor of accepting the survey as noted with that one correction, please raise your hand or indicate by saying aye.

# RK Ron Kumetz 38:01 Aye.

# NB Neal, Barbara 38:01

Thank you, Ron.

I see Jim Michael.

My hand is up, Jen.

I didn't see yours or my Dungeness.

#### Morrison, Jennifer 38:18

You can't see mine because my cursor focus is eluding me, but I.

NB Neal, Barbara 38:22

OK.

Thank you.

Morrison, Jennifer 38:25 I got it back.

#### NB Neal, Barbara 38:26

So that is for Mike Dungeness.

He may have had to step away, however.

Uh, the the motion has been approved, so the survey is approved with the change that that we've discussed.

So next steps on this, there will be a an introductory email that goes out from most likely from Jen Morrison to those to the stakeholder list so that this doesn't hit their desks.

Kind of unexpectedly, and then that will be followed, I think, Rance.

We would discussed within a day or two by the survey itself.

And Reince, why did?

Why didn't you kind of wrap this up and and talk about kind of the support mechanisms that you've put in place too for the for the folks once they get this?

# RD Rance Duffy 39:18

Sure.

Right.

Yeah, as you did, she barely hit part of it.

We want to make sure that first of all, it doesn't look like spam or some kind of weird thing coming to these agencies.

So, uh, Jennifer is gonna put out something about the Commissioner Morrison to give them basically a preemption email saying, hey, this information is coming from the this it'll likely come from my email.

I'll be sending out to the agencies and of course the link to the questionnaire itself will be attached to that.

Then I'll have an additional email with some additional instructions on what's going to happen, what, what kind of time frame we're looking at.

We are going to give them a we're going to give them as much time as possible. Basically, uh.

When we decide right after Jennifer sends her email out, and then we send it out right behind that, we will attach to that.

We will give them plenty of time in order to be able to review that.

As you know, I think we were at even though it actually shortened up, we're still at 137 questions.

So that's a lot of information to review.

They do have to gather that information and because there's a lot of it, they may or may not have that information or they have to go do some research to pull it together.

# NB Neal, Barbara 40:18

OK.

For me.

Right.

## Rance Duffy 40:25

So it's gonna take a little while.

However, internally what we will do for the on the MCP side of it, we'll put it out there and it would give them approximately a week on that.

And then we will have what we call data review collection calls or meetings, just some virtual events that we'll set up that will be sent out to the agencies.

# NB Neal, Barbara 40:41 We.



They can sign up for a particular time frame that if they have questions about if they have questions about the questions, then we'll be on the call with them and they can ask and they can ask clarifying.

NB Neal, Barbara 40:44

One thing, but everything was there.

Speaker.

So.

Rance Duffy 40:55

Because who knows?

I know we all have.

What do these questions several times?

But someone else will probably have another question or understand what we're asking for.

- NB Neal, Barbara 41:01 Right.
- Rance Duffy 41:02
  So those will be available.
  That's the reason we're going to send it out.
- NB Neal, Barbara 41:05 Or.

# Rance Duffy 41:05

Give them about a week to kind of start to review and look through the questions. Maybe they have some clarifying questions.

We'll have the data review call and it will give them some additional time past that to make sure to give them enough time to put all that information together, which at this point, if I'm estimating, it's gonna push us through pretty much to the end of June, giving them the amount of time they need in order to gather this information together.

NB Neal, Barbara 41:14

And.

You have to.

Thank you.

Rance Duffy 41:26

Again, this is a big this is a big, long uh slog of information that we're asking for.

NB Neal, Barbara 41:32
Thank you it and OK and.

RD Rance Duffy 41:33

So we do have to give them enough time and we want to make sure that they understand that it's very important and of course we're going to shoot for 100% participation.

But as we all know, we'll see what we get when we get done at the end.

NB Neal, Barbara 41:45

Yeah, I did have one other note I just found here on the on the intro section, Rance, we talked.

You talked about it might be a good idea to review all of the questions in advance, so I think it's important that we include the PDF version because I noticed when you go to the online version, you can't advance through all the the questions or I couldn't.

Anyway, unless you've answered the questions on that page.

# RD Rance Duffy 42:12

I should clarify clarification, Barbara.

Yes, on that.

So yes, we are going to include the PDF anyway because I know it would be easier for a lot of people sometimes I'm that way.

I'm still a little old school.

I'd like to print it off and I'd like to be able to go through it and read it, and that's fine.

NB Neal, Barbara 42:24 Right.

#### Rance Duffy 42:25

We're going to give them that opportunity, so they'll have the PDF so they can print that off or they can just open the PDF and go through that.

That will be there as well.

The only questions Barbara on that so that point the first five questions are required which all that the first five questions are just name, contact number or phone number to email.

NB Neal, Barbara 42:39 Ohh.

#### Rance Duffy 42:43

I mean, if we don't get anything else, if we get the first five questions, at least we know who we can contact back in order to get the information.

So yes, if you just entered some erroneous information, you could get past the first five questions and then you could still, you could still filter through the rest of them to get information.

# NB Neal, Barbara 43:00

OK.

Well, maybe maybe just add a note about that.

You know that you'd be able to view all of the questions once you fill out that required info that would that would do the trick, I think.

# Rance Duffy 43:04

Yep.

OK, there is an ask.

I don't know if you if you looked at the link, there's an asterisk that says if it's required, there's an asterisk beside it so they so they should.

- NB Neal, Barbara 43:16 OK.
- Rance Duffy 43:17

  They should be able to see that and see.

  OK, I've got.
- NB Neal, Barbara 43:19 OK.
- Rance Duffy 43:20
  I've got to answer these before it can move on, but yes, we're including the PDF that because for that reference material.
- Neal, Barbara 43:28
  OK, excellent.

Uhm, Rick, I just wanna check in with you.

Make sure you know how many comments on the survey and I see the message from Jen that she's jumping off now.

Thanks.

Who had Rick?

RB Rick Burke 43:42

I know I'm.

I'm think we've we've done a really excellent job of of reviewing the survey every question multiple times and I think we have a you know, hopefully we don't tire out the those who are responding.

But yeah, I I we really it's ideal right now the information that we're going to gather will be very essential to the program success.

NB Neal, Barbara 44:06

Thank you, silent.

Umm good.

I guess we're good to go then rants.

So we'll watch for that revised question. And if there's nothing else on this agenda item, we will move on to new business to Task force members.

Have any new business for today?

OK, hearing none.

Umm, we will go set the next meeting date.

Has actually already been set for June 5th, 2024.

If there happens to be a need, which I don't foresee, we can always schedule a special meeting in between, so that would bring us to a motion to adjourn if there is such a thing.

- Ron Kumetz 44:59
  I'll make a motion to adjourn.
- Michael 45:00 Someone some moved?
- James Mack 45:01 Seconded.
- Neal, Barbara 45:04
  Thank you, Ron.
  Thank you, Jim.
  I think it was and all in favor of adjourning.
  Please raise your hand or indicate by saying aye.
- RK Ron Kumetz 45:12
- NB Neal, Barbara 45:13 Thank you, Ron.
- James Mack 45:14 Hi.
- NB Neal, Barbara 45:14

I see hands from Michael.

Jim, myself.

So the meeting is adjourned.

Thank you all very much and we will talk to you in a in a couple weeks.

- RB Rick Burke 45:27
  Thank you everyone.
- NB Neal, Barbara 45:28 Have a good one.
- RB Rick Burke 45:28 Have a great day.
- RK Ron Kumetz 45:28 Right.
- NB Neal, Barbara 45:28 OK.
- JM James Mack 45:29 Thank you.
- NB Neal, Barbara 45:30 Bye bye. Thanks.
  - □ **Johnson, Soni** stopped transcription