

0:0:0.0 --> 0:0:0.180

White, Paul

Either.

0:0:1.720 --> 0:0:2.40

Neal, Barbara

Right.

0:0:4.100 --> 0:0:6.330

Neal, Barbara

OK, I am.

0:0:6.390 --> 0:0:7.320

Neal, Barbara

Good morning everybody.

0:0:7.330 --> 0:0:11.810

Neal, Barbara

I'm calling this meeting of the Public Safety Communications Task force to order.

0:0:11.900 --> 0:0:14.150

Neal, Barbara

It is 1117.

0:0:14.560 --> 0:0:16.850

Neal, Barbara

On March 20th, 2024.

0:0:16.860 --> 0:0:17.890

Neal, Barbara

And I'm Barbara Neil.

0:0:18.440 --> 0:0:25.730

Neal, Barbara

As a reminder, the meeting is being recorded and the recording will be posted on the Task force web page following the meeting.

0:0:26.160 --> 0:0:28.990

Neal, Barbara

Let's start with a roll call of Task Force members.

0:0:29.0 --> 0:0:33.660

Neal, Barbara

If you could verbally acknowledge your presence when I call your name, Jen Morrison.

0:0:36.470 --> 0:0:36.750

Morrison, Jennifer

I'm here.

0:0:38.20 --> 0:0:38.480

Neal, Barbara

Paul white.

0:0:39.450 --> 0:0:40.310

White, Paul

I here as well.

0:0:41.330 --> 0:0:41.980

Neal, Barbara

OK.

0:0:42.30 --> 0:0:42.840

Neal, Barbara

Mike Dungeness.

0:0:44.880 --> 0:0:45.320

Doenges, Mike

I am here.

0:0:47.450 --> 0:0:48.700

Neal, Barbara

And uh, Jim Mack.

0:0:49.720 --> 0:0:49.980

James Mack

Here.

0:0:51.720 --> 0:0:52.410

Neal, Barbara

Alright.

0:0:52.490 --> 0:0:56.710

Neal, Barbara

And did we have any other task force members joined just now?

0:0:56.720 --> 0:0:57.330

Neal, Barbara

Let's see.

0:0:57.940 --> 0:0:58.390

Neal, Barbara

No.

0:0:58.440 --> 0:1:0.810

Neal, Barbara

OK, alright.

0:1:0.880 --> 0:1:28.290

Neal, Barbara

So also joining us this morning, of course, is Kelly Audette as our administrative support person and our project management partners at Tel Aviv, Rick and Dom and Rants and Phil will have an opportunity in a minute here when we get to that point on the agenda to introduce themselves again, umm, let's see, I do see a couple members or a member of the public that has joined.

0:1:28.750 --> 0:1:35.320

Neal, Barbara

If you'd like to just state your name and any affiliation you care to share, I'm showing Jeff Burnham.

0:1:37.230 --> 0:1:37.800

Jeff Burnham (Guest)

Good morning.

0:1:37.810 --> 0:1:40.790

Jeff Burnham (Guest)

Jeff Burnham, Springfield Police Department chief of police.

0:1:42.330 --> 0:1:42.710

Neal, Barbara

Morning.

0:1:42.720 --> 0:1:50.370

Neal, Barbara

Thanks for joining us and that appears to be it for members of the public.

0:1:50.460 --> 0:1:52.670

Neal, Barbara

So we will move on to approval of the agenda.

0:1:52.680 --> 0:1:56.500

Neal, Barbara

The agenda was distributed to Task Force members by email.

0:1:56.510 --> 0:2:2.50

Neal, Barbara

It's also available on our web page do Task Force members have any changes to the agenda for today?

0:2:6.160 --> 0:2:6.730

Neal, Barbara

Alrighty.

0:2:6.780 --> 0:2:14.210

Neal, Barbara

Hearing nothing will consider the agenda approved and we will move on to public comment.

0:2:14.320 --> 0:2:22.290

Neal, Barbara

Typically we allow about 10 minutes for public comment, so I will ask our only public participant this morning.

0:2:22.460 --> 0:2:25.140

Neal, Barbara

Chief Burnham, would you care to comment today?

0:2:26.510 --> 0:2:26.700

Jeff Burnham (Guest)

Umm.

0:2:26.710 --> 0:2:27.420

Jeff Burnham (Guest)

Of all set.

0:2:27.430 --> 0:2:27.820

Jeff Burnham (Guest)

Thank you.

0:2:27.830 --> 0:2:28.340

Jeff Burnham (Guest)

Just listening.

0:2:29.120 --> 0:2:30.140

Neal, Barbara

OK, great.

0:2:31.950 --> 0:2:32.880

Neal, Barbara

Excellent.

0:2:32.950 --> 0:2:49.280

Neal, Barbara

Then we will move on then to the next agenda item, which is system planning team introductions, which really we did last week all note and also kick off presentation from our new partners at Mission Critical Partners.

0:2:49.550 --> 0:2:58.110

Neal, Barbara

So I will hand things over now to you, Rance, at mission critical and welcome.

0:2:58.120 --> 0:2:59.20

Neal, Barbara

The floor is yours.

0:3:0.550 --> 0:3:0.980

Rance Duffy

All right.

0:3:0.990 --> 0:3:1.640

Rance Duffy

Well, thank you.

0:3:1.650 --> 0:3:5.770

Rance Duffy

Let me I'm gonna share screen so I can bring up my PowerPoint deck.

0:3:5.780 --> 0:3:8.590

Rance Duffy

So stand by, so hopefully don't have any technical difficulties.

0:3:18.800 --> 0:3:19.960

Rance Duffy

Can everybody see it?

0:3:21.290 --> 0:3:21.410

White, Paul

Yes.

0:3:22.230 --> 0:3:22.340

James Mack

Yes.

0:3:22.270 --> 0:3:23.470

Rance Duffy

OK, great.

0:3:24.790 --> 0:3:25.900

Rance Duffy

First problem out of the way.

0:3:27.730 --> 0:3:28.200

Rance Duffy

Alright.

0:3:28.210 --> 0:3:28.640

Rance Duffy

Uh.

0:3:28.650 --> 0:3:29.480

Rance Duffy

Once again, uh.

0:3:29.490 --> 0:3:30.640

Rance Duffy

My name is rant Stuffy.

0:3:30.650 --> 0:3:34.560

Rance Duffy

I actually am the assigned project manager for this project.

0:3:35.50 --> 0:3:40.260

Rance Duffy

I myself is on the meeting today and then Phil Sisk year, and I know you all are very familiar with.

0:3:40.270 --> 0:3:45.340

Rance Duffy

Phil has spent a lot of time with you on getting it, getting us to this point.

0:3:45.410 --> 0:3:52.280

Rance Duffy

So today I am and welcome to all the task force members and of course, the public and anybody else that shows up in the meantime.

0:3:52.290 --> 0:3:56.620

Rance Duffy

For this I do want to go over like Barbara just mentioned.

0:3:56.890 --> 0:3:59.200

Rance Duffy

A lot of this information you probably have already seen.

0:3:59.510 --> 0:4:7.10

Rance Duffy

Maybe twice, maybe three times at this point, but we do need to do, you know, this is our official more or less our official kickoff to the whole thing.

0:4:7.380 --> 0:4:8.790

Rance Duffy

But there's a bigger portion of this.

0:4:8.800 --> 0:4:16.650

Rance Duffy

It's not so much about what we are going to go over because you have seen that we do want to get some input and some feedback from the task force members.

0:4:16.960 --> 0:4:31.540

Rance Duffy

And as Barbara and I talked about yesterday, I hopefully she sent the homework assignment to the task force members and that they realize there's going to be a question coming up here later on that we hopefully get some good input back from to all about what you want to see out of this.

0:4:31.850 --> 0:4:45.870

Rance Duffy

So getting into it, uh, we are working with a curse, improving your emergency response outcomes for the specifically for the Vermont Public Safety Task Force and working on this statewide public safety communications system.

0:4:45.880 --> 0:4:49.870

Rance Duffy

Planning topics today are listed there.

0:4:49.940 --> 0:4:53.430

Rance Duffy

We will again a lot of this information we had already seen.

0:4:53.440 --> 0:5:14.10

Rance Duffy

We're not gonna dive deep into introductions at all because you've you've met most of the project team again at this point, but we do want to emphasize that we are going to talk about that defining success and open discussion and open discussion also slash just questions that you have in May of us about the system planning and anything that you have that's related to that.

0:5:14.80 --> 0:5:16.30

Rance Duffy

But that's going to be more of our emphasis.

0:5:16.40 --> 0:5:23.260

Rance Duffy

Today is getting into those two pieces right there, and of course, at the end we'll talk about how the next steps and what we're going forward from here.

0:5:25.320 --> 0:5:27.190

Rance Duffy

Again, high level brief.

0:5:27.260 --> 0:5:28.290

Rance Duffy

Most of you know this.

0:5:28.440 --> 0:5:43.280

Rance Duffy

It was more generated for the the public and anybody else it would attend, but mission critical partners, we're leader in public safety and managed services for the public sector, primarily working in public safety and justice, had over 3200 projects.

0:5:43.290 --> 0:5:45.230

Rance Duffy

So we have a 90% retention rate.

0:5:45.580 --> 0:5:47.570

Rance Duffy

I've done work in 48 different states.

0:5:47.960 --> 0:5:55.500

Rance Duffy

We got 200 plus subject matter experts in the public safety and justice world and then our average experience averages out to about 25 years.

0:5:56.610 --> 0:6:6.60

Rance Duffy

So you have a, you have a lot of have a lot of support through the company and this project we're working on more specifically in this project, we want to give you some background.

0:6:6.70 --> 0:6:16.580

Rance Duffy

And again, I think it's something you guys have seen, but and I know it came up as a question about how we worked with a lot of different government agencies, Barbara and I had that discussion yesterday about that question had come up.

0:6:17.250 --> 0:6:34.290

Rance Duffy

We'll answer some more that specifically and get that information to you, but just to show you similar projects to this, this is obviously a snapshot of some projects, but and then also show you the the wide range of places that we have are between Texas and Maryland and Massachusetts and Arizona and Illinois.

0:6:34.440 --> 0:6:48.50

Rance Duffy

But these were more specifically chosen to show you previously and again that the consolidation regionalization studies next generation 91 and again, our wireless component, the LMR, the microwave and then of course CAD and RMS.

0:6:48.140 --> 0:7:12.780

Rance Duffy

So a wide range of background that we have already worked on in a similar places and of the large nature of even for months project which is emphasized below, we've done assessments and realization regionalization projects about 53 plus of those and then again

on a state level because you know even go local regional projects are different, but state level gets to be a bigger a bigger animal so to say.

0:7:12.850 --> 0:7:16.470

Rance Duffy

But we have a lot of experience in those state level projects, at least 33 plus.

0:7:19.930 --> 0:7:23.600

Rance Duffy

On the team side, you again, you have seen this slide before.

0:7:23.610 --> 0:7:34.580

Rance Duffy

Here's the team the on the left side there is the project core team and as we just mentioned, I am your YOUR project manager for this, and Phil Sisk is also on the phone with us today.

0:7:34.670 --> 0:7:38.620

Rance Duffy

We're not going to go into full introductions again because I think you hold notice at this point.

0:7:38.770 --> 0:7:41.200

Rance Duffy

The point of this is also there on the right.

0:7:41.210 --> 0:7:57.610

Rance Duffy

You can see that yes, I am the project manager and I have Phil, and I know you guys have met Bonnie and even Scott, Neil and some previous meetings, but that's not the that's that's not we're most most of the team is gonna be made up of various other people to see on that organizational structure and yeah.

0:7:57.620 --> 0:8:4.470

Rance Duffy

Yes, I am the project manager, but I do not know all and that is why we work as a team in this particular company.

0:8:4.480 --> 0:8:13.190

Rance Duffy

So whatever, I don't know, there is a list of people that I can reach out to to grab that

information depending on what, how it comes up or what information comes up at the time.

0:8:15.780 --> 0:8:19.260

Rance Duffy

So why are we here right out of your request?

0:8:19.270 --> 0:8:24.290

Rance Duffy

We're here to help the state of Vermont, more specifically the Vermont Public Safety Communications Task force.

0:8:24.780 --> 0:8:36.130

Rance Duffy

And we want to help you establish that statewide, reliable, secure and interoperable public safety communications system, which also comprises of integrated network call taking a regional dispatch systems.

0:8:36.350 --> 0:8:37.580

Rance Duffy

We know there's a lot of systems.

0:8:37.590 --> 0:8:38.550

Rance Duffy

We know there's a lot.

0:8:38.560 --> 0:8:52.200

Rance Duffy

There's we had a discussion yesterday about the the difference with the PSAPS and the dispatch centers and we're aware of that and we know that there's sometimes there's differences than that it will take that to come into consideration as we move forward with how the state of Vermont is currently set up.

0:8:52.210 --> 0:8:56.470

Rance Duffy

And then what we want to do be able to give you some different models about how you could go to the future.

0:8:56.770 --> 0:9:5.220

Rance Duffy

But part of that building that out is is part of our charge is to make it as equitable and sustainable and universally accessible by everybody in the state.

0:9:5.230 --> 0:9:17.240

Rance Duffy

And I know that's your goals and that's also ours as well to do that, a graphic that we have used quite a bit about how the communications ecosystem looks nowadays, uh.

0:9:17.470 --> 0:9:19.760

Rance Duffy

And it's also we're gonna break down each one of these.

0:9:21.940 --> 0:9:34.510

Rance Duffy

Where you start off with your voice and data against that we're we're past the days even though it's still occurs and people we're past the days of the landline phone and you're calling 911 from a landline and you're in your house or in your business.

0:9:34.520 --> 0:9:46.670

Rance Duffy

So, you know, nine, probably 70 or I would almost guess 75% eighty or 90% of your call volume was coming from cell phones most likely and they called from 911 to report their incident.

0:9:46.980 --> 0:9:48.740

Rance Duffy

We're all all the way up to the point now.

0:9:48.750 --> 0:9:50.230

Rance Duffy

Automatic crash notifications.

0:9:50.240 --> 0:9:53.500

Rance Duffy

I don't know if you're dealing with that as much going on in Vermont now.

0:9:53.590 --> 0:9:57.600

Rance Duffy

I know it's going across the country where someone has an automatic crash notification.

0:9:57.610 --> 0:9:58.940

Rance Duffy

You have to deal with that as a call.

0:9:59.110 --> 0:10:8.580

Rance Duffy

There's even to the point now that the the wearable devices, if it senses something on your body, is not right, it can automatically call 911 for you as well.

0:10:8.640 --> 0:10:16.500

Rance Duffy

So all these things are going on as far as reporting the incident, but we need that information to come in and then to flow over to the communication center itself.

0:10:17.370 --> 0:10:37.860

Rance Duffy

Uh, where you have, of course, you're trained personnel in there to take the call to process the call, analyze that information and make sure it gets out to the proper responders, which that part is where you deliver that through where we have for many, many years to deliver that through your radio communications system, which still exist, land, mobile radio is still going to be a very important component to that.

0:10:37.870 --> 0:10:41.410

Rance Duffy

However, on top of that is a Duke new services.

0:10:41.610 --> 0:10:43.520

Rance Duffy

You all have heard of Firstnet.

0:10:43.530 --> 0:10:46.20

Rance Duffy

Probably have Firstnet probably use first net.

0:10:46.290 --> 0:10:48.670

Rance Duffy

That's another thing that's on on top of the system and the land.

0:10:48.930 --> 0:10:53.70

Rance Duffy

Local radio is also still a major component of that, along with all outside of Firstnet.

0:10:53.80 --> 0:11:2.670

Rance Duffy

There's all kinds of other cellular service providers to be able to to deliver data out to the responders themselves and then pass that where you were.

0:11:2.680 --> 0:11:18.260

Rance Duffy

You know that that call gets taken care of and that information from that call for that we talked about records management system or even the jail management system and making sure that information gets all the way through that process and gets to any of your partner agencies that needs that information or be able to follow up on that.

0:11:18.570 --> 0:11:20.20

Rance Duffy

Now, a lot of times those are.

0:11:20.30 --> 0:11:24.930

Rance Duffy

I just depicted those as kind of individual silos and in some places they may still exist that way.

0:11:25.20 --> 0:11:31.640

Rance Duffy

But what we want to try to do is work where that information flows seamlessly from when the call comes in all the way through.

0:11:35.920 --> 0:11:46.410

Rance Duffy

The other depiction here is the reason I broke that up is to show right now what we're looking at is you essentially have 38 separate independently operated ecosystems that we just went through.

0:11:47.570 --> 0:11:59.150

Rance Duffy

And what we want that work on 24/7 and what we want to work on is trying to bring those 38 systems back into where it is 1 now.

0:11:59.160 --> 0:12:11.360

Rance Duffy

I want to emphasize clearly at this point we are in no doubt coming in to say we are going to come back in and Vermont should have one piece app, one dispatch system that is not at all what I've advocated.

0:12:11.370 --> 0:12:30.750

Rance Duffy

What I'm advocating is is making sure that all, even though those 38 May still exist when we get done, included with a piece apps, there may be options that we provide to the to the task force to determine, but no way sense reform that we're we are advocating that we're going to bring all this back in the state of Vermont's gonna have this one system.

0:12:30.760 --> 0:12:32.390

Rance Duffy

It's going to side for the whole state.

0:12:32.480 --> 0:12:43.540

Rance Duffy

I don't think that's feasible and it's not not the best way forward, so I just want to make that very clear sometimes with the depiction of the graphics, it could be misunderstood that we're we're advocating for one system solution.

0:12:43.550 --> 0:12:44.350

Rance Duffy

That's not it.

0:12:44.580 --> 0:12:58.240

Rance Duffy

The point of that is, even though you may have those 38, what we need to make sure to do is that they can seamlessly move that information back and forth between each other so that the responder gets to the right location and takes care of the public, which is what we're supposed to be doing.

0:12:58.250 --> 0:12:58.910

Rance Duffy

Correct.

0:12:59.440 --> 0:13:0.640

Rance Duffy

So want to make that very clear.

0:13:2.360 --> 0:13:7.0

Rance Duffy

Say, let's get into the project overview itself with the statewide public safety communications system.

0:13:7.10 --> 0:13:12.860

Rance Duffy

Planning this slide again, you have seen before, it's a high level overview.

0:13:12.870 --> 0:13:18.330

Rance Duffy

You got to phase one and the upper left there and then phase two there is phase three still on here.

0:13:18.340 --> 0:13:20.520

Rance Duffy

Phase three is not part of this contract at this point.

0:13:20.530 --> 0:13:22.140

Rance Duffy

That's going to be something that we make.

0:13:22.150 --> 0:13:32.40

Rance Duffy

We may or may not get to at the end, depending on where the task force wants to go, but the emphasis on this particular slide is the timeline that is a projected timeline.

0:13:32.50 --> 0:13:41.210

Rance Duffy

I want to add that on there we we project out the timeline based upon you know all of the essential elements of the project and trying to get through to deliver to you on time.

0:13:41.990 --> 0:14:13.290

Rance Duffy

Uh, we are already having a discussions with your your project management delegate and and myself and MCP if there is any point in this timeline that we can compress that timeline or shorten it or whatever the case may be, we will do that in order to obviously there's a, there's obviously a same time and save money on that and that we can get, we can get that information to you that in the same way if there's way when we projected that timeline out that we thought we might need more time here we can we can pull.

0:14:13.310 --> 0:14:16.490

Rance Duffy

That back and we can compress that timeline.

0:14:16.690 --> 0:14:18.990

Rance Duffy

Matter of fact, it's a discussion that to elevate and.

0:14:19.0 --> 0:14:24.960

Rance Duffy

And MCP's having already with the timeline to see if there's, if there's any ways that we can compress that or shorten it up?

0:14:28.50 --> 0:14:28.930

Rance Duffy
Project initiation.

0:14:30.240 --> 0:14:34.490

Rance Duffy
I call this the all the the honeymoon phase is where we start off on our honeymoon.

0:14:34.500 --> 0:14:41.850

Rance Duffy
Is we're establishing our mutual acquaintance clarify roles and then align our outcomes and deliverables and mutual understanding.

0:14:41.860 --> 0:14:42.890

Rance Duffy
We've had a lot of meetings.

0:14:42.900 --> 0:14:56.540

Rance Duffy
This is already occurring with with the task force with televoting MCP with the particular individuals of the task force, where we're just making sure that everybody understands their roles and how this is going to go forward.

0:14:56.550 --> 0:15:2.410

Rance Duffy
But this is already happening and moving forward you can see there are lists, virtual project introduction, kickoff meeting.

0:15:2.420 --> 0:15:6.460

Rance Duffy
That has already occurred, and we're doing one of those today.

0:15:6.550 --> 0:15:17.540

Rance Duffy
The on site I say on site, project kickoff meeting, we may not necessarily be a kick off meeting in, but we will be providing on site we have to we need to come there to get that gathered information and then the scheduling coordination progress calls.

0:15:17.550 --> 0:15:18.400

Rance Duffy
This is already occurring.

0:15:20.530 --> 0:15:21.280

Rance Duffy

We're welled up.

0:15:21.290 --> 0:15:26.740

Rance Duffy

Jump into as a phase one data collection analysis, but data collection is going to be as huge.

0:15:26.750 --> 0:15:27.520

Rance Duffy

It's important.

0:15:27.530 --> 0:15:28.140

Rance Duffy

It's it's.

0:15:28.150 --> 0:15:36.200

Rance Duffy

It's the way that we are able to get that reported, get the proper information to give you options and models about how you can go forward.

0:15:36.210 --> 0:15:55.200

Rance Duffy

So we're going to do that through existing research and state initiatives and we've got several reports already, 11 it is, it is great to come to a state that a lot of work has already been done, makes our job a little somewhat easier with the report that has already been developed and a lot of the the stakeholder information and all the information to put together.

0:15:55.210 --> 0:15:58.80

Rance Duffy

But we also will go out and do those site visits.

0:15:58.90 --> 0:16:0.100

Rance Duffy

I was just talking about inventory and benchmark.

0:16:0.190 --> 0:16:2.800

Rance Duffy

All of the Communication center of the system and services.

0:16:3.390 --> 0:16:6.520

Rance Duffy

Now either we'll do that on site and then it going into the third bullet.

0:16:6.530 --> 0:16:12.340

Rance Duffy

If we can't get on site, there will be several days and questionnaires to the stakeholders about gathering additional information.

0:16:12.830 --> 0:16:15.480

Rance Duffy

Yeah, you have the we are going to do our best.

0:16:15.490 --> 0:16:21.350

Rance Duffy

I think is going to be about a two week time frame that we're going to spend on site, but there's always going to be additional questions and information.

0:16:21.600 --> 0:16:26.610

Rance Duffy

You can't gather everything in two weeks, especially about the entire state of Vermont and the entire system.

0:16:26.620 --> 0:16:35.730

Rance Duffy

So we'll gather as much as we can, but just be prepared that we may have follow up questions as we go along and then we will use alternative data collection methods as needed.

0:16:35.840 --> 0:16:37.430

Rance Duffy

However, we need to get this information.

0:16:37.440 --> 0:16:45.970

Rance Duffy

We'll try to make it the best and and easiest for whoever that may be to provide that information once we collect it, we're going to analyze all that information.

0:16:46.120 --> 0:16:50.810

Rance Duffy

That's where we just we just get it all back together as a team, we start to analyze what is going on.

0:16:51.60 --> 0:16:55.490

Rance Duffy

Part of that collection, nothing goes into how we do the stakeholder outreach strategy workflow.

0:16:56.380 --> 0:16:57.570

Rance Duffy

You see the picture there?

0:16:57.580 --> 0:16:58.910

Rance Duffy

We have talked about this before.

0:16:58.920 --> 0:17:14.290

Rance Duffy

We have a strategy about how we go out and do the outreach on our part, which is what actually works really well for us and what has been helpful so far is it televised is already there and in place and a lot of the stakeholder outreach has been developed by them.

0:17:14.700 --> 0:17:23.650

Rance Duffy

Dominic and I have already had discussions about our cooperative, about how we're going to go forward with that, but that makes our job a little bit easier that we don't have to develop this from scratch.

0:17:23.660 --> 0:17:30.430

Rance Duffy

Basically, a lot of that information is already there soliciting information, and we're gonna talk about that in the next slide.

0:17:30.490 --> 0:17:32.370

Rance Duffy

And then of course, catalog that catalog.

0:17:32.380 --> 0:17:39.520

Rance Duffy

That information basically comes down to we gather that information in order to put the proper elements of the information into the report itself.

0:17:41.810 --> 0:17:44.780

Rance Duffy

Barbara, you and I talked about this a little bit yesterday about the night of 1 board.

0:17:44.830 --> 0:17:49.740

Rance Duffy

Now, granted, they're not specifically addressed here, but I look at it under, they do kind of fall under the communications.

0:17:49.750 --> 0:17:51.380

Rance Duffy

I know communications and I will.

0:17:51.390 --> 0:17:53.620

Rance Duffy

One can be a little different, but we can put a slash there.

0:17:54.130 --> 0:18:1.560

Rance Duffy

But the point of that is across the top is we want to talk to our local and state officials, the EMS and fire Law Enforcement, communications, even the public.

0:18:1.570 --> 0:18:5.400

Rance Duffy

And of course, we have an IT and radio staff portion of that here.

0:18:5.550 --> 0:18:12.840

Rance Duffy

Now they may not be all separated up because a lot of times or EMS and fire and law enforcement may be altogether communications and slash line.

0:18:12.850 --> 0:18:14.700

Rance Duffy

One may be together as well.

0:18:14.790 --> 0:18:17.70

Rance Duffy

The point of that is just to show you this is conceptual.

0:18:17.80 --> 0:18:17.560

Rance Duffy

Where?

0:18:17.630 --> 0:18:24.420

Rance Duffy

How we will go out and gather that information, you know, 61 on one interviews focus groups, listening sessions, town halls.

0:18:24.970 --> 0:18:29.200

Rance Duffy

The piece apps are radio, the piece apps and the communications centers, and the radio sites.

0:18:29.210 --> 0:18:34.860

Rance Duffy

That's that's the piece we want to get to and have some on site and some discussions with those personnel.

0:18:35.70 --> 0:18:43.930

Rance Duffy

And then outside of that, if we have to do surveys and questionnaires and any other alternative data collection methods point here is is we have a strategy how to gather the information.

0:18:44.60 --> 0:18:59.820

Rance Duffy

We know that the people that we do to talk to and whenever things do come up like what we talked about yesterday, Barbara with the 911 board specifically if we need to conduct a separate meeting with the 911 board specifically to get their input on that, then we'll do that and we'll we'll gather that information as we go along.

0:19:2.670 --> 0:19:24.470

Rance Duffy

Phase two is gonna be a little bit further down the road, but in the part of that is is once we gather that all information and we analyze that phase two internally to the company sometimes as what we call as our quiet time and I use that term as and you may not hear from the company as much as the company and the team as much because at this point that's what we're sitting down trying to go, OK, how would we design this?

0:19:24.480 --> 0:19:25.800

Rance Duffy

What is the best way to go forward?

0:19:25.810 --> 0:19:26.280

Rance Duffy

Whatever.

0:19:26.290 --> 0:19:33.470

Rance Duffy

What are the options that Vermont has available and and giving you different courses of action that you may take on how you want to go forward?

0:19:33.970 --> 0:19:52.610

Rance Duffy

This also is a period of time that we're if we didn't gather, if we didn't get a piece of information, we're we may send out individual requests to the task force members or people, you know, members of the public and or all the way down to the agencies, just gathering some additional information that we may not have gotten when we were on scene or on site.

0:19:53.660 --> 0:20:5.440

Rance Duffy

What you see there is what we get when we get done with that is that we put that together to give you actionable steps, estimated task durations, about how that law that may or may not take for you and then how will be delivered.

0:20:5.910 --> 0:20:9.120

Rance Duffy

We won't just finish the report and deliver it to you and say here you go.

0:20:9.180 --> 0:20:11.90

Rance Duffy

We put together a draft report.

0:20:11.180 --> 0:20:12.320

Rance Duffy

It goes to the task force.

0:20:12.330 --> 0:20:24.390

Rance Duffy

The task force gets like a preliminary look at the report, and if you have any questions or something, doesn't look right or that it works completely wrong, whatever it is that we may have assessed, it is not right whatsoever.

0:20:24.600 --> 0:20:27.790

Rance Duffy

That's the point where you get that draft and you get it up front.

0:20:27.800 --> 0:20:40.950

Rance Duffy

So you can provide us information and or back and if we miss something for some reason

or something that needs to be clarified that gives us time to be able to go back and get that, get that rectified if necessary and then there will be a final report.

0:20:40.960 --> 0:20:43.70

Rance Duffy

So we won't just dump it on you and walk away.

0:20:43.80 --> 0:20:50.220

Rance Duffy

Let's put it that way, but there's this is a partnership and we want to make sure that you get what you get the correct report and correct information.

0:20:52.910 --> 0:20:55.850

Rance Duffy

OK, here comes the the homework assignment defining success.

0:20:57.330 --> 0:20:57.980

Rance Duffy

Uh, what?

0:20:57.990 --> 0:21:11.130

Rance Duffy

This is at this point I would like to get to what helps us with that is to be able to get information back from the task force about what you define is going to be successful for this going forward.

0:21:11.610 --> 0:21:15.320

Rance Duffy

And the reason we asked the individual members is because the individual Members have.

0:21:15.880 --> 0:21:23.720

Rance Duffy

You have different reasons, different goals and objectives, different thoughts about how you wanted to see this go forward about where you're at at this point.

0:21:23.730 --> 0:21:29.400

Rance Duffy

So what that gives us is a be able to when we know the task force members, even though it's an individual to you.

0:21:29.410 --> 0:21:31.940

Rance Duffy

But we can compile that information as part of the analysis.

0:21:32.430 --> 0:21:36.290

Rance Duffy

It helps us drive how the plan is going to go forward, how we develop the plan.

0:21:37.170 --> 0:21:41.970

Rance Duffy

So from here this is where I kind of kick off where you don't have to listen to me talk anymore.

0:21:42.350 --> 0:21:50.440

Rance Duffy

And I'm going to kick it back to, you know, Barbara has a plan here about how we're going to walk through some of the members and hopefully you've been prepped up and got something prepared.

0:21:50.570 --> 0:21:54.430

Rance Duffy

So, Barbara, I'll kick it to you on who gets to go first.

0:21:55.50 --> 0:21:58.70

Neal, Barbara

OK, so I've drawn the straws here on my side.

0:21:59.320 --> 0:22:8.460

Neal, Barbara

So the question for the task force members is how how do we individually and for our constituents ohm define success?

0:22:8.590 --> 0:22:12.570

Neal, Barbara

So Jim Mack, can I put you on the spot and start with you?

0:22:14.250 --> 0:22:19.600

James Mack

Ohh yes, so for me it's the human element in the equation here.

0:22:19.970 --> 0:22:29.90

James Mack

Recruiting, training, retaining adequate staffing at our communication centers and implementing and utilizing technologies to improve the efficiencies of that staff.

0:22:31.560 --> 0:22:31.820

Neal, Barbara
Right.

0:22:33.560 --> 0:22:33.850

Neal, Barbara
Great.

0:22:33.860 --> 0:22:34.770

Neal, Barbara
How about you, Ron?

0:22:37.710 --> 0:22:52.330

Ron Kumetz (Guest)

I I see this project as as sort of multifaceted I I think one of the things that we need to get out of this somehow is to direct the legislature to a model that more effectively pays for dispatching.

0:22:53.210 --> 0:23:1.200

Ron Kumetz (Guest)

For years, I've espoused the idea that the only fair way to do this is to unburden the taxpayers and to put surcharges on phones.

0:23:1.210 --> 0:23:4.120

Ron Kumetz (Guest)

But apparently the governor thinks that's a new tax.

0:23:4.160 --> 0:23:15.100

Ron Kumetz (Guest)

And we'll have to revisit that now on the on the dispatch communications hide from the fire perspective, we have a a horrible hodgepodge of things going on.

0:23:16.640 --> 0:23:24.620

Ron Kumetz (Guest)

But the other part is that we we can't simply like other states, replace it with uh AP25 trunk.

0:23:24.630 --> 0:23:35.50

Ron Kumetz (Guest)

Angstrom because the the bottom line is that local or regional control is is very important to the way that we do business and the other part is that.

0:23:36.770 --> 0:24:1.80

Ron Kumetz (Guest)

P25 subscriber units are far too expensive for the vast majority of fire departments in the state of Vermont, some of which you know their communications budget wouldn't even make one repair to a P25 subscriber unit, so I envision this resulting in a sort of a quilt of frequency diverse simulcast.

0:24:3.310 --> 0:24:12.480

Ron Kumetz (Guest)

Voting systems that are under regional control and you know that, of course is subject to change.

0:24:12.490 --> 0:24:17.210

Ron Kumetz (Guest)

If you can change my opinion, but umm that that's where I am at the moment.

0:24:19.720 --> 0:24:20.310

Neal, Barbara

OK.

0:24:20.360 --> 0:24:22.270

Neal, Barbara

Thank you, Mike.

0:24:22.280 --> 0:24:22.650

Neal, Barbara

Dungeons.

0:24:22.660 --> 0:24:23.100

Neal, Barbara

How about you?

0:24:25.300 --> 0:24:25.670

Doenges, Mike

Sure.

0:24:25.680 --> 0:24:28.50

Doenges, Mike

And I'll apologize in advance for any background noise.

0:24:28.60 --> 0:24:28.870

Doenges, Mike

I'm not that good.

0:24:28.920 --> 0:24:34.330

Doenges, Mike

Good spot, so to speak, but so mine, it might be a little higher level, right?

0:24:34.340 --> 0:24:44.380

Doenges, Mike

So my my definition of success is, umm, a document in a resulting set of suggestions and guidelines for policy process.

0:24:44.390 --> 0:24:57.470

Doenges, Mike

And as as I think was around that said it billing and how we could possibly charge and bill for a regional dispatch solution that all remote communities can participate in.

0:24:57.480 --> 0:25:12.710

Doenges, Mike

And I know that seems very high level and probably not enough specifics for your grant, but yeah, the idea basically being that broad strokes nature of the way we're going to operate, right, it is an both Barb and.

0:25:13.510 --> 0:25:29.840

Doenges, Mike

And I, and I'm gonna say probably probably pretty much everybody on this committee has seen the successes and failures in the Vermont systems and we'd like to see those successes highlighted and used again, not necessarily a complete from scratch plan.

0:25:29.850 --> 0:25:39.170

Doenges, Mike

So really taking into effect where we've had those successes in the past and making sure that those continue to be core fundamental pieces of the project as we move forward.

0:25:41.400 --> 0:25:41.830

Neal, Barbara

Great.

0:25:42.100 --> 0:25:42.470

Neal, Barbara

Thank you.

0:25:43.780 --> 0:25:44.270

Neal, Barbara

Let's see.

0:25:44.280 --> 0:25:47.200

Neal, Barbara

Michael Wright is still not here, so Paul White, let's go to you.

0:25:48.520 --> 0:25:49.190

White, Paul

OK.

0:25:49.840 --> 0:25:56.690

White, Paul

Actually, I'd like to give a couple of examples of what's wrong, and then from that you can take what what I see as success.

0:25:56.700 --> 0:26:3.670

White, Paul

So one example is I got a phone call a couple of days ago from the chief of the Norwich, Vt Police Department.

0:26:3.800 --> 0:26:10.150

White, Paul

Norwich is a barely small town on the New Hampshire border bedroom community of Dartmouth College.

0:26:10.160 --> 0:26:18.850

White, Paul

You know, they're not a poor town by any means, but they're frugal and like many departments in Vermont, they're struggling with staffing.

0:26:18.860 --> 0:26:25.270

White, Paul

So at the moment, the department is comprised of the chief and one officer when normally they should have two or three times that number.

0:26:26.490 --> 0:26:27.960

White, Paul

He was calling to find out.

0:26:28.10 --> 0:26:30.820

White, Paul

You know what can he hope to gain out of this task?

0:26:30.830 --> 0:26:39.690

White, Paul

Force as work because right now he's having to pay Hartford \$100,000 a year to dispatch his two officers, including himself.

0:26:46.240 --> 0:26:46.730

Kim Cheney

Bill pat.

0:26:49.110 --> 0:26:49.840

Kim Cheney

Having alright.

0:26:40.950 --> 0:26:50.40

White, Paul

They're fire department and their public works are dispatched by Hanover, NH and Hanover would be more than happy to take on the Police Department for much less money.

0:26:50.610 --> 0:26:57.570

White, Paul

But because of the Interstate issues with, you know, NCIC and and state databases.

0:26:58.900 --> 0:26:59.520

Kim Cheney

Not that heavy.

0:26:58.260 --> 0:27:4.670

White, Paul

UM, the VCC won't allow them to be dispatched to dispatch Police Department by an out of state dispatch agency.

0:27:5.260 --> 0:27:12.440

White, Paul

So he's he's struggling with \$100,000 a year for dispatching for two officers, whereas his next door neighbor in Thetford.

0:27:15.710 --> 0:27:15.840

Kim Cheney

Yes.

0:27:14.450 --> 0:27:18.900

White, Paul

Because they're one of those grandfathered departments is dispatched by the state police for free.

0:27:18.910 --> 0:27:20.120

White, Paul

They pay absolutely nothing.

0:27:24.540 --> 0:27:26.40

Kim Cheney

I gotta do that at home and my shop.

0:27:20.790 --> 0:27:27.760

White, Paul

That Ford also has their public works and fire dispatched by Hanover so they have a similar fractured dispatching environment.

0:27:27.770 --> 0:27:31.740

White, Paul

But they're paying nothing for police dispatching, whereas right next door they're paying \$100,000.

0:27:33.220 --> 0:27:35.820

White, Paul

So that's one example and second example is the town of Berlin.

0:27:35.900 --> 0:27:36.720

Kim Cheney

Here, now, no.

0:27:37.410 --> 0:27:41.100

White, Paul

Berlin Police Department similarly is dispatched for free by the state.

0:27:42.560 --> 0:27:44.220

Kim Cheney

Goodnight parents.

0:27:47.670 --> 0:27:48.30

Kim Cheney

Just.

0:27:41.860 --> 0:27:53.650

White, Paul

It's fire department is dispatched by, I believe, the city of Mont, either Barry City or Montpelier for for a cost and their EMS is provided by the town of Berry which gets its dispatching from Lamoille County.

0:27:53.800 --> 0:27:54.630

Kim Cheney

A while back.

0:27:53.890 --> 0:27:55.690

White, Paul

So they're also there's a cost there.

0:27:57.360 --> 0:27:57.750

Kim Cheney

Already.

0:28:0.670 --> 0:28:0.800

Kim Cheney

Me.

0:27:55.700 --> 0:28:2.910

White, Paul

So it's just this this fragmented environment we have where you have three or four different disciplines in a community, all dispatched by different entities.

0:28:4.750 --> 0:28:5.300

Kim Cheney

And this lady?

0:28:2.920 --> 0:28:5.490

White, Paul

There's very poor communication between them.

0:28:5.900 --> 0:28:10.530

White, Paul

If we have a crash on the Interstate in Berlin, you're gonna get police dispatched by the state police.

0:28:10.540 --> 0:28:11.260

White, Paul

You're gonna get fired.

0:28:11.270 --> 0:28:12.490

White, Paul

Dispatched by the city of Montpelier.

0:28:12.40 --> 0:28:12.680

Kim Cheney

Any bears?

0:28:12.500 --> 0:28:14.220

White, Paul

And you're going to ambulance dispatch by Lamoille.

0:28:14.150 --> 0:28:16.390

Kim Cheney

Ohh yes, you're out.

0:28:14.470 --> 0:28:16.940

White, Paul

And they don't us don't all necessarily talk to each other.

0:28:18.110 --> 0:28:20.350

White, Paul

And then there's my community where I live, we.

0:28:17.500 --> 0:28:21.460

Kim Cheney

Umm, I haven't seen any, but our neighbors have.

0:28:22.740 --> 0:28:24.120

White, Paul

I'm just going to mute him here.

0:28:22.370 --> 0:28:25.450

Kim Cheney

That's they're very hungry and they woke up early.

0:28:25.190 --> 0:28:25.910

White, Paul

It's distracting.

0:28:25.230 --> 0:28:27.70

Neal, Barbara

OK. Yep.

0:28:26.690 --> 0:28:28.580

Kim Cheney

I didn't cause the other stuff.

0:28:28.720 --> 0:28:31.860

White, Paul

Uh, my community.

0:28:31.870 --> 0:28:37.820

White, Paul

We're a fairly large, larger town, but yet we have, you know, our Police Department is an 8 person department.

0:28:37.830 --> 0:28:41.840

White, Paul

We have a volunteer Police Department, but we have a very active EMS department.

0:28:41.930 --> 0:28:53.380

White, Paul

We get our dispatching from the Lamoille County Sheriff's Department, which is an entirely different county because we weren't happy with any of the services being offered locally and I was trying to find how much we pay for that and I couldn't find it.

0:28:53.390 --> 0:29:8.410

White, Paul

But it's a lot of money, so I guess my what I see success, success is options communities having options so that they're not umm locked into having to deal with just one dispatch agency whether they like them or not.

0:29:10.240 --> 0:29:13.740

White, Paul

Then back to the the Norwich example, where he's paying Hartford.

0:29:14.810 --> 0:29:19.670

White, Paul

He's he's not unhappy with the service necessarily, but he has no control over the governance.

0:29:19.680 --> 0:29:27.680

White, Paul

You know, the Hartford chief dictates the rules, and if you either like it or you don't, there's no control over the price and we're kind of in the same boat.

0:29:27.690 --> 0:29:33.880

White, Paul

We're very happy with the service we get from Lamoille, but if suddenly we became unhappy, you know, we're just we're a customer.

0:29:33.890 --> 0:29:39.380

White, Paul

We don't have any input on what we're build or how the system is run. Umm.

0:29:39.390 --> 0:29:45.520

White, Paul

And then the my third, I guess in my third idea of success is, UM, financial equity.

0:29:45.530 --> 0:29:51.690

White, Paul

You know you have some communities getting dispatching for free, whereas others are paying hundreds of thousands of dollars a year for it.

0:29:56.730 --> 0:29:57.390

Neal, Barbara

They're good.

0:29:57.510 --> 0:29:59.660

Neal, Barbara

I think that'll give rants lots to work with.

0:30:0.480 --> 0:30:1.260

Neal, Barbara

Interesting.

0:30:1.950 --> 0:30:4.570

Neal, Barbara

OK, let's go to Jen Morrison.

0:30:7.320 --> 0:30:7.950

Morrison, Jennifer

Alright.

0:30:8.110 --> 0:30:26.570

Morrison, Jennifer

Thanks, Barb, and thanks everybody who's settle many things that I agree with a success to me looks like a process that has robust public engagement that allows all stakeholders and interested parties to be heard and all voices equally valued.

0:30:27.710 --> 0:30:31.200

Morrison, Jennifer

I don't want this to be squeaky wheels.

0:30:31.210 --> 0:30:35.440

Morrison, Jennifer

Get the most attention, and I certainly don't want this to be a law enforcement centric exercise.

0:30:35.450 --> 0:30:38.20

Morrison, Jennifer

This has to be whether those are the.

0:30:38.30 --> 0:30:41.40

Morrison, Jennifer

That's the first responder community or interested parties.

0:30:41.50 --> 0:30:42.350

Morrison, Jennifer

All voices should be valued equally.

0:30:44.260 --> 0:30:46.870

Morrison, Jennifer

Success looks to me like having multiple solutions.

0:30:46.880 --> 0:30:57.280

Morrison, Jennifer

Viable solutions to consider at the end of of the, not at the end, but at the point where proposals are being made that we have multiple viable paths forward to consider.

0:30:58.270 --> 0:31:0.400

Morrison, Jennifer

I absolutely agree with what Paul just said.

0:31:0.450 --> 0:31:6.940

Morrison, Jennifer

And Ron also said about doing away with the financial inequity in the existing system.

0:31:7.150 --> 0:31:9.620

Morrison, Jennifer

And I mean that not just in who pays for what?

0:31:9.630 --> 0:31:15.300

Morrison, Jennifer

Like the like pause, mentioning that some agencies are receiving service for free from the state police right now.

0:31:15.530 --> 0:31:30.130

Morrison, Jennifer

But I also mean that in what Ron was mentioning, that there should be a base, a base level of equipment and security measures that all first responders should have access to.

0:31:30.200 --> 0:31:35.660

Morrison, Jennifer

And that implicates having funding available to them, regardless of the wealth of their community.

0:31:36.410 --> 0:31:51.360

Morrison, Jennifer

Umm, because I I don't think that when it comes to the safety of our first responder community that their equipment should put them at risk, be just because they come from a financially less capable community.

0:31:51.570 --> 0:32:1.530

Morrison, Jennifer

So I would like to see some financial equity in in the how the service gets paid for but also in what equipment first responders have available to them.

0:32:2.290 --> 0:32:12.520

Morrison, Jennifer

Uh, obviously, success looks to me like meeting all the requirements of Act 78 and making sure that we've been diligent and honored the legislative intent of this process.

0:32:13.140 --> 0:32:43.440

Morrison, Jennifer

And then, most importantly, that the solutions that we are considering, the ones that the possible paths forward that come to us, umm that whatever we decide upon after all of the input process is something that enhances the safety of the public and our first responder community because at the end of the day, if we're not enhancing those things, then we're not, then we've just reshuffled the seats on the deck on the Titanic, right.

0:32:43.930 --> 0:32:46.10

Morrison, Jennifer

So that that's what it looks like to me.

0:32:46.20 --> 0:32:51.470

Morrison, Jennifer

I'm I'm sure I've missed a few things that I'll think of later, but I'll send them to you rants if I did.

0:32:54.230 --> 0:32:55.190

Neal, Barbara

Very good.

0:32:55.740 --> 0:33:5.330

Neal, Barbara

So I chose to go last for a couple of reasons, not the least of which is I could just say Ditto to everything that's already been been said.

0:33:5.340 --> 0:33:15.690

Neal, Barbara

But I will read to you what I wrote, which I think is is has been covered by all the other input which is encouraging.

0:33:15.700 --> 0:33:37.80

Neal, Barbara

So in the end, success for me is defined by meeting all of the requirements of Act 78 and the production of multiple potential models for a statewide public safety communication system that is solidly based on industry standards and best practices, both for technology and for operations.

0:33:38.170 --> 0:33:46.540

Neal, Barbara

Uh, that is reliably and sustainably funded, and that has considered an incorporated to the greatest extent possible.

0:33:46.550 --> 0:33:50.60

Neal, Barbara

The needs of Vermont's emergency communication centers.

0:33:50.430 --> 0:33:52.800

Neal, Barbara

Emergency response agencies.

0:33:53.170 --> 0:34:2.690

Neal, Barbara

The personnel within all of those centers and agencies, as well as a system that will best serve Vermonters and our visitors.

0:34:4.360 --> 0:34:7.890

Neal, Barbara

So that is my two cents rants.

0:34:7.900 --> 0:34:8.970

Neal, Barbara

I'll hand it back to you.

0:34:8.980 --> 0:34:12.40

Neal, Barbara

I hope we've given you something to work with.

0:34:13.880 --> 0:34:15.210

Rance Duffy

That was great.

0:34:15.220 --> 0:34:15.510

Rance Duffy

I would.

0:34:15.560 --> 0:34:19.730

Rance Duffy

I really appreciate it and homework assignment as if I was a teacher.

0:34:19.740 --> 0:34:21.30

Rance Duffy

Y'all did great.

0:34:21.240 --> 0:34:22.530

Rance Duffy

I I you got.

0:34:22.540 --> 0:34:27.170

Rance Duffy

You did better than probably trying to get my children to do their homework and go back to schools and sell.

0:34:27.180 --> 0:34:50.520

Rance Duffy

So appreciate that that's going that gives us a great direction because this information and

and again that's why we go over we ask that question because it helps us keep aligned to I mean we we have legislative alignment you know everybody reference X 78 we got to meet that that's that's required and and and we get that and then we have what was in the RFP and what you're looking for is a task force.

0:34:50.530 --> 0:34:53.540

Rance Duffy

But there's also the the just the element of what people think.

0:34:54.30 --> 0:35:0.800

Rance Duffy

They're their opinions and their thoughts and about what they what they've dealt with individually across their different experiences.

0:35:0.810 --> 0:35:5.420

Rance Duffy

So I will, Barbara, I will ask kind of a second half of this.

0:35:5.430 --> 0:35:12.60

Rance Duffy

Does any of the task force members have any particular questions that they want to ask of MCP?

0:35:12.70 --> 0:35:13.340

Rance Duffy

Or of me at this point.

0:35:20.160 --> 0:35:30.200

Neal, Barbara

Watching for hands are not seeing any, but I'm not seeing everybody very clearly, so task force members, if you have a comment or a question, umm, speak now.

0:35:34.760 --> 0:35:37.330

Ron Kumetz (Guest)

This is speak now or forever hold your peace thing.

0:35:38.320 --> 0:35:38.450

Rance Duffy

But.

0:35:37.340 --> 0:35:38.860

Ron Kumetz (Guest)

Or can we just wait until later?

0:35:38.170 --> 0:35:43.270

Neal, Barbara

No, no, I I I'm sure there will be other opportunities for discussion Ron.

0:35:44.130 --> 0:35:45.110

Neal, Barbara

Thanks for checking though.

0:35:44.330 --> 0:35:46.210

Rance Duffy

Ohh that's true.

0:35:48.580 --> 0:35:48.830

Neal, Barbara

Ohk.

0:35:46.280 --> 0:35:49.140

Rance Duffy

I thought this is the end all be all that we have no more questions.

0:35:48.840 --> 0:35:49.780

Neal, Barbara

OK well.

0:35:49.440 --> 0:35:49.810

Rance Duffy

Yeah.

0:35:49.820 --> 0:35:50.360

Rance Duffy

No, I'm kidding.

0:35:50.370 --> 0:35:50.850

Rance Duffy

I'm kidding.

0:35:50.860 --> 0:35:51.490

Rance Duffy

I'm very kidding.

0:35:51.500 --> 0:35:52.770

Rance Duffy

I you're you're Sir.

0:35:52.780 --> 0:35:59.740

Rance Duffy

You're right, if you don't have any right now, I always I always know what these meetings that and Commissioner Morrison actually said it.

0:35:59.750 --> 0:36:3.630

Rance Duffy

You'll always think of something that you wanted to say after you get off the call.

0:36:4.200 --> 0:36:5.490

Rance Duffy

Perfectly acceptable.

0:36:5.540 --> 0:36:10.990

Rance Duffy

You know, roll those emails up to to properly, or Commissioner Morrison and I know that will get him to us.

0:36:11.480 --> 0:36:14.990

Rance Duffy

I believe if I understood right, Rod, you're one of the fire chiefs.

0:36:15.0 --> 0:36:21.540

Rance Duffy

We will probably be meeting with you anyway when we get there, I would imagine it's probably on our list of people to talk to.

0:36:21.750 --> 0:36:23.610

Rance Duffy

So there be another opportunity right there.

0:36:24.500 --> 0:36:27.370

Rance Duffy

Uh, if this this is not the end.

0:36:27.380 --> 0:36:34.20

Rance Duffy

If you have questions or you think of something because I got a couple more slides, but we're kind of wrapping it up is if you think of something then jump in there and ask me.

0:36:36.510 --> 0:36:44.450

Rance Duffy

Next step, we're gonna jump to that kind of finish off as far as we this is our official, you know, kick off meeting.

0:36:44.460 --> 0:36:55.740

Rance Duffy

That's what the meeting was for, to say we're we're driving forward and we already we have already shown that you know a lot of these things are already occurring between US and TB and we will be driving on from there.

0:36:55.750 --> 0:37:13.590

Rance Duffy

However, some of the next things that at least the the more immediate issues and some bigger ones, stakeholder representatives, all that is there to, to depict is we have a lot of the stakeholders already to elevate again has already done a lot of the grab work and pulled that a lot of pull a lot of that information together.

0:37:13.680 --> 0:37:19.30

Rance Duffy

I know between a conversation Dominic and I've had that is gonna be a continuous process.

0:37:19.40 --> 0:37:42.100

Rance Duffy

There's, there's still some information to be gathered, but the point of that meeting is we still need to have those stakeholder representatives that's going to be very important, especially when we get on on site to, you know, having that nailed down to have everybody that would possibly can, uh established project project progress calls a lot of that is gonna probably wind up being between MCP myself and dominate the project project manager for elevate.

0:37:42.270 --> 0:37:46.560

Rance Duffy

We have spoken and I know we need to establish and and hit.

0:37:46.570 --> 0:37:52.800

Rance Duffy

I'll get together that as far as establish a rhythm or a sync on when we're going to talk and or deliver information.

0:37:52.810 --> 0:37:55.200

Rance Duffy

So we'll get that taken care of from there.

0:37:55.210 --> 0:38:3.330

Rance Duffy

We're going to go into the bigger things we we on the MCP side will start to develop our inventory schedule and assessment schedule, which that bullet rolls right into the next bullet.

0:38:3.900 --> 0:38:9.230

Rance Duffy

Have one of those schedules were or established, or we get those developed then that will that will start to roll into word.

0:38:9.240 --> 0:38:14.570

Rance Duffy

We will actually come back to you and say, hey, you all were coming on site between here and there.

0:38:14.640 --> 0:38:22.80

Rance Duffy

And I just realized I said you all that I apologize, that is a that is a Missouri thing or from where I'm at at this point.

0:38:22.90 --> 0:38:31.770

Rance Duffy

So you all we will be there to do on site with you guys and then the bullet point that always stands is identifies any outstanding issues or expectations.

0:38:32.20 --> 0:38:34.640

Rance Duffy

There's always going to be something that's going to pop up or creep up.

0:38:35.210 --> 0:38:35.760

Rance Duffy

Uh.

0:38:36.10 --> 0:38:40.680

Rance Duffy

To elevate my find it, MCP may find it, and there were the task force members may find it.

0:38:40.750 --> 0:38:46.200

Rance Duffy

By all means get that information to us and we want to make sure to cover that and don't miss anything as we want.

0:38:47.560 --> 0:38:50.470

Rance Duffy

Uh question slide, which I'll just kick it to the last one.

0:38:50.520 --> 0:38:53.670

Rance Duffy

This is the this is the end of the actual presentation on my part.

0:38:53.760 --> 0:39:0.310

Rance Duffy

I will kick it back if there's any questions or comments from the task force members and Barbara, I think I will pass it back to you.

0:39:1.160 --> 0:39:2.750

Neal, Barbara

Alright, thank you very much.

0:39:2.760 --> 0:39:3.190

Neal, Barbara

Rants.

0:39:3.720 --> 0:39:16.520

Neal, Barbara

What task force members can continue to think of questions or comments at this point, but I do want to give Rick and Dom from Tel Aviv an opportunity to also ask questions or offer comments.

0:39:18.480 --> 0:39:19.730

Neal, Barbara

2 mission critical.

0:39:19.740 --> 0:39:24.20

Neal, Barbara

So, Rick, Dom anything to add?

0:39:26.570 --> 0:39:28.420

Dominick Arcuri

I don't have anything additional.

0:39:28.430 --> 0:39:30.540

Dominick Arcuri

Barb as uh Rance mentioned.

0:39:30.550 --> 0:39:41.60

Dominick Arcuri

Uh, we've been started communicating and have been working on the various aspects to help get mission critical partners moving.

0:39:41.70 --> 0:39:43.100

Dominick Arcuri

So I don't have anything further.

0:39:44.430 --> 0:39:45.40

Neal, Barbara

OK, great.

0:39:44.930 --> 0:39:45.280

Rick Burke

Yeah.

0:39:45.50 --> 0:39:45.630

Neal, Barbara

Rick, how about you?

0:39:45.290 --> 0:39:49.160

Rick Burke

I I yes, I'd like to say so far, so good.

0:39:49.170 --> 0:39:59.740

Rick Burke

I I think you know we've been sharing information as you know as a task force just has has done and and we've been in communication with ranch sharing information.

0:39:59.870 --> 0:40:9.640

Rick Burke

You know, yesterday after we talked about Valve core, you know, I sent him information about the valve core, CAD and and and and what we've learned about it's abilities or lack of abilities.

0:40:9.650 --> 0:40:18.850

Rick Burke

So so far, so you know this, this isn't going to be ongoing and we're we're we're getting and we'll get a cadence going and I'll have already established that.

0:40:18.860 --> 0:40:31.810

Rick Burke

So I think also what I've appreciated from hearing from the task force is something that Dom and I have learned over the number of years of working within the state is that there are very diverse capabilities throughout the state.

0:40:31.860 --> 0:40:36.380

Rick Burke

And there's a there are a lot of strengths and and and there are a number of needs and.

0:40:36.390 --> 0:40:54.280

Rick Burke

And so I think you know, this is a program is going to identify them statewide because they they definitely are are are very from you know from 11 county of the state of 1 city of the state to another and the impact of the towns having to pay for dispatching.

0:40:54.290 --> 0:40:55.740

Rick Burke

I think that was really clear.

0:40:55.750 --> 0:41:1.550

Rick Burke

So you know the idea that the towns and and and also are paying two for their dispatch services.

0:41:2.240 --> 0:41:8.330

Rick Burke

So I like the idea of Barbara finding a, you know, a funding mechanism so that they can.

0:41:8.340 --> 0:41:11.150

Rick Burke

We can be these programs can be sustainable.

0:41:11.360 --> 0:41:13.530

Rick Burke

I I'm sure that will be a benefit.

0:41:13.860 --> 0:41:27.900

Rick Burke

So I think that there's already a good understanding within the the short amount of time that the MCP has been engaged and hearing about the needs from the state that they're they'll get a handle on it and dominate.

0:41:27.910 --> 0:41:37.850

Rick Burke

I will certainly assist them and and through however needed to, so that we're all successful and that we meet the needs of the Act 78 and beyond.

0:41:39.720 --> 0:41:40.100

Neal, Barbara

Excellent.

0:41:41.420 --> 0:41:41.930

Neal, Barbara

Thank you, Rick.

0:41:41.940 --> 0:41:42.230

Neal, Barbara

Grants.

0:41:42.240 --> 0:41:43.210

Neal, Barbara

I see your hand is up.

0:41:43.220 --> 0:41:43.480

Neal, Barbara

Go ahead.

0:41:44.230 --> 0:41:44.700

Rance Duffy

I did.

0:41:51.350 --> 0:41:51.650

Rick Burke

Umm.

0:41:44.710 --> 0:41:52.490

Rance Duffy

I sorry, I I would be remiss if I did give my partner in crime an opportunity to say something if he had something to offer from MCP. Phil.

0:41:53.910 --> 0:41:55.380

Phillip Sisk

Uh, well, thanks France.

0:41:55.510 --> 0:41:59.640

Phillip Sisk

I I would say I nothing at this time I I was.

0:41:59.750 --> 0:42:0.560

Phillip Sisk

I didn't make notes.

0:42:0.570 --> 0:42:15.910

Phillip Sisk

I was very I know you guys record this and we have a record of it, but I I was very impressed with the thought that you guys will all put into the comments about what success looks like and also the diversity which I think is you know.

0:42:18.0 --> 0:42:20.570

Phillip Sisk

The means that the goal behind the task force right?

0:42:20.860 --> 0:42:31.130

Phillip Sisk

Why we have different people from different walks of life at different areas of public safety is to get that diversity of responses and try and blend that all together to improve public safety in the state.

0:42:31.430 --> 0:42:33.320

Phillip Sisk

So that's what really impressed me with the answers.

0:42:35.460 --> 0:42:35.680

Neal, Barbara

Right.

0:42:37.540 --> 0:42:38.890

Neal, Barbara

Thank you very much.

0:42:39.520 --> 0:42:42.530

Neal, Barbara

OK, back to task force members.

0:42:42.680 --> 0:42:51.950

Neal, Barbara

Jen, I know you have some comments, so why don't you go ahead and then anyone else who cares to comment from the task force will be fine.

0:42:53.790 --> 0:42:54.180

Morrison, Jennifer

Great.

0:42:54.190 --> 0:42:55.900

Morrison, Jennifer

Umm, we can.

0:42:56.10 --> 0:43:7.620

Morrison, Jennifer

I suspect these are things that will flush out in more detail as as we move the work moves on, but things that pop in my mind as I think about the work getting started are I'm can you share?

0:43:7.790 --> 0:43:14.460

Morrison, Jennifer

It doesn't have to be today, but as we move towards this, can you share in a little more detail how we're going to identify dead zones?

0:43:14.910 --> 0:43:15.370

Morrison, Jennifer

Like what?

0:43:15.380 --> 0:43:41.870

Morrison, Jennifer

What is the process for identifying them and then when we think about beginning the outreach to the existing communication centers that you're going to visit and do it and inventory as required by Act 78, I think we need to be able to frame that discussion when we make the connection or or an ask of a communication center and be clear about what information that they're about to share with us.

0:43:42.520 --> 0:43:46.480

Morrison, Jennifer

What part of that information is public versus what part is confidential?

0:43:47.370 --> 0:43:56.850

Morrison, Jennifer

Uh, I can tell you from the state's perspective, I I'm not peeing to see every single LMR asset that we have publicly out there.

0:43:56.860 --> 0:43:59.880

Morrison, Jennifer

I mean, I just think that invites problems and saboteurs.

0:44:0.230 --> 0:44:17.70

Morrison, Jennifer

So I think that we do have to put some thought into what pieces of the inventory or or mapping or anything else are going to be a fully accessible by the public and which are going to be for official use only by the task for sentence contracted vendors.

0:44:17.700 --> 0:44:33.650

Morrison, Jennifer

So I don't have an answer to that, but I don't think we should call up a Burlington PD and say we're going to come inventory everything we need to know every hilltop and every repeater and every everything and then have them not and not have an answer to the question of and what are you doing with that information.

0:44:35.750 --> 0:44:36.100

Morrison, Jennifer

Expert.

0:44:36.970 --> 0:44:37.320

Rick Burke

Umm.

0:44:36.550 --> 0:44:37.740

Neal, Barbara

Yeah, absolutely.

0:44:37.750 --> 0:44:39.140

Neal, Barbara

That's a really good point.

0:44:39.150 --> 0:44:58.490

Neal, Barbara

We can do some some work in advance, I think on identifying those those things cause we would have the same concerns at the at the 911 board about you know system information and what can be public and what cannot OK, anything else from task force members for mission critical.

0:45:1.870 --> 0:45:2.450

Neal, Barbara
Paul, go ahead.

0:45:3.240 --> 0:45:3.540

White, Paul
Yeah.

0:45:3.550 --> 0:45:5.910

White, Paul
I just back to success.

0:45:5.920 --> 0:45:13.810

White, Paul
You know, I've had realized afterwards I got all wrapped up in my examples and left out one of probably the one of the most important things is is redundancy.

0:45:13.820 --> 0:45:22.80

White, Paul
You know, like in the in the case of my community, we had our dispatching from the Sheriff's Department in a neighboring county, umm.

0:45:22.360 --> 0:45:31.170

White, Paul
And if they suddenly experience some kind of a catastrophic failure and just, like, cease to exist, you know, our 911 calls will still get answered by a peace app somewhere else in the state.

0:45:31.180 --> 0:45:42.550

White, Paul
However, I'm not confident they have the ability to flip a switch and have our radio communications and our regular, you know, 7 digit phone numbers forward to a neighboring dispatch center.

0:45:42.560 --> 0:45:43.450

White, Paul
I don't think that exists.

0:45:43.460 --> 0:45:53.90

White, Paul
So we would be in radio silence other than 911, so some some system to to allow failover between dispatch centers.

0:45:55.570 --> 0:45:55.930

Neal, Barbara
Right.

0:45:56.690 --> 0:45:57.300

Neal, Barbara
Thanks, Paul.

0:45:57.310 --> 0:45:58.60

Neal, Barbara
Ron, go ahead.

0:46:0.160 --> 0:46:17.140

Ron Kumetz (Guest)

I I would actually like to add to what Paul just said, you know on the on the the fire side, we rely very heavily on a or our mutual aid partners and and our dispatch facility has a very good way of keeping track of our mutual aid plans.

0:46:17.150 --> 0:46:27.550

Ron Kumetz (Guest)

So as I'm putting my pants on, running out the door, trying to get the ice off my truck to get to the fire station, all my mutual aid partners are in route.

0:46:27.600 --> 0:46:31.210

Ron Kumetz (Guest)

By the time I get anywhere near the scene, umm.

0:46:31.420 --> 0:46:40.630

Ron Kumetz (Guest)

So as we look at how to make our dispatch facilities redundant, that information all has to be accessible from any location.

0:46:40.640 --> 0:46:47.820

Ron Kumetz (Guest)

That's able to answer our calls and dispatch our agencies and that is absolutely critical.

0:46:51.290 --> 0:46:52.590

Neal, Barbara
OK, good point.

0:46:55.250 --> 0:46:55.780

Neal, Barbara
Excellent.

0:46:55.790 --> 0:46:57.890

Neal, Barbara

Anything else from from task force members?

0:47:3.530 --> 0:47:4.560

Neal, Barbara

Umm rants.

0:47:4.570 --> 0:47:7.120

Neal, Barbara

Do you have any any closing anything?

0:47:7.130 --> 0:47:9.20

Neal, Barbara

Do you have what you need?

0:47:9.790 --> 0:47:11.350

Neal, Barbara

Do we have more homework assignments?

0:47:13.860 --> 0:47:15.10

Rance Duffy

Yes, there is definitely.

0:47:15.290 --> 0:47:16.860

Neal, Barbara

Ohh OK.

0:47:15.20 --> 0:47:35.720

Rance Duffy

Where homework coming, but we'll we'll we'll parse that out as we as we get that put together, I know we working with Dominic tell they will have a lot of we'll have a lot of other homework for you to do it eventually to get to get us down that path, but it's all good homework assignments because all that information helps us to be able to develop and tie in all those things that you guys just said.

0:47:36.660 --> 0:47:40.490

Rance Duffy

Uh, various comments were made and and they were all great and I really appreciate that.

0:47:40.500 --> 0:47:44.990

Rance Duffy

That really helps us, gives us good direction to be able to go forward from there.

0:47:45.0 --> 0:47:46.80

Rance Duffy

So thank you very much.

0:47:47.680 --> 0:47:48.180

Neal, Barbara

Excellent.

0:47:48.190 --> 0:47:54.100

Neal, Barbara

And and thank you very much for this overview of where we're going and we're happy to be going there.

0:47:55.30 --> 0:47:57.790

Neal, Barbara

Jen, anything further from you?

0:48:0.60 --> 0:48:1.210

Morrison, Jennifer

No, nothing from me.

0:48:1.810 --> 0:48:2.440

Neal, Barbara

OK.

0:48:3.30 --> 0:48:10.760

Neal, Barbara

I think then that we are done for today and ready to move on to a journey.

0:48:10.770 --> 0:48:17.240

Neal, Barbara

We do have a meeting on the books for next Wednesday, the 27th of regular meeting, so we'll see everyone there.

0:48:17.250 --> 0:48:21.310

Neal, Barbara

If we don't talk before, so we we will need a motion to adjourn.

0:48:23.390 --> 0:48:24.770

Ron Kumetz (Guest)

I'll make a motion to adjourn.

0:48:25.790 --> 0:48:26.310

Neal, Barbara
Thank you, Ron.

0:48:26.90 --> 0:48:26.660

James Mack
Seconded.

0:48:27.760 --> 0:48:28.910

Neal, Barbara
Thank you, Jim.

0:48:28.980 --> 0:48:30.950

Neal, Barbara
All in favor of adjourning?

0:48:29.930 --> 0:48:31.470

Doenges, Mike
Everything alright?

0:48:30.960 --> 0:48:33.980

Neal, Barbara
Please raise your hand or indicate by saying aye.

0:48:34.680 --> 0:48:35.140

Ron Kumetz (Guest)
I OK.

0:48:34.710 --> 0:48:35.640

Doenges, Mike
Bye. Sorry.

0:48:35.350 --> 0:48:35.640

Morrison, Jennifer
Aye.

0:48:37.920 --> 0:48:38.160

Morrison, Jennifer
Aye.

0:48:34.340 --> 0:48:39.110

Neal, Barbara
I see all hands are up and I'm hearing eyes from Ron and Jen.

0:48:39.620 --> 0:48:41.310

Neal, Barbara

So we are adjourned.

0:48:41.360 --> 0:48:42.310

Neal, Barbara

Thank you very much.

0:48:42.520 --> 0:48:44.360

Neal, Barbara

Mission critical and television.

0:48:44.600 --> 0:48:47.270

Neal, Barbara

And Callie and everyone for being here.

0:48:47.280 --> 0:48:49.850

Neal, Barbara

And we'll talk to you all very soon.

0:48:49.960 --> 0:48:50.540

Neal, Barbara

Thanks a lot.

0:48:50.300 --> 0:48:50.640

Dominick Arcuri

Thank you.

0:48:50.720 --> 0:48:51.370

Rick Burke

Thank you.

0:48:50.650 --> 0:48:51.590

Dominick Arcuri

All right.

0:48:51.390 --> 0:48:52.20

White, Paul

And that's it.

0:48:51.640 --> 0:48:52.570

Rick Burke

Thank you everyone.

0:48:52.980 --> 0:48:53.580

Rick Burke

Enjoy your day.

0:48:53.870 --> 0:48:54.230

James Mack

Thank you.

0:48:54.200 --> 0:48:54.910

Neal, Barbara

Yeah, too.

0:48:54.920 --> 0:48:55.120

Neal, Barbara

Bye. Bye.