

0:0:0.0 --> 0:0:3.90

Neal, Barbara

Right, both of whom plan to join us.

0:0:4.0 --> 0:0:4.340

Morrison, Jennifer

Great.

0:0:7.730 --> 0:0:8.50

Morrison, Jennifer

Umm.

0:0:3.100 --> 0:0:10.140

Neal, Barbara

So we'll get started because I know you have a hard stop at uh just before noon.

0:0:10.200 --> 0:0:13.60

Neal, Barbara

So good morning, everybody.

0:0:13.70 --> 0:0:14.680

Neal, Barbara

Kelly, you started the recording.

0:0:15.30 --> 0:0:16.300

Neal, Barbara

OK, perfect.

0:0:16.390 --> 0:0:21.340

Neal, Barbara

So I am calling this meeting of the public Safety Communications Task force to order.

0:0:21.350 --> 0:0:28.270

Neal, Barbara

It is 11:15 on July 31st, 2024, and I'm Barbara Neal.

0:0:28.430 --> 0:0:35.780

Neal, Barbara

As a reminder, the meetings being recorded, the recording will be posted to the Task Force web page after the meeting.

0:0:35.890 --> 0:0:38.740

Neal, Barbara

Let's start with a roll call of Task Force members.

0:0:38.750 --> 0:0:40.620

Neal, Barbara

Please verbally acknowledge your presence.

0:0:41.350 --> 0:0:43.110

Neal, Barbara

When I call your name.

0:0:43.340 --> 0:0:44.740

Neal, Barbara

So we'll start with Jen Morrison.

0:0:45.710 --> 0:0:46.10

Morrison, Jennifer

From here.

0:0:48.430 --> 0:0:49.0

Neal, Barbara

All white.

0:0:49.10 --> 0:0:49.390

Neal, Barbara

Good morning.

0:0:49.130 --> 0:0:49.430

anonymous

If you.

0:0:50.240 --> 0:0:50.810

White, Paul

Good morning.

0:0:50.820 --> 0:0:51.280

White, Paul

I'm present.

0:0:52.460 --> 0:0:53.360

Neal, Barbara

Thank you.

0:0:53.450 --> 0:0:54.850

Neal, Barbara

Uh, like Dungeness?

0:0:55.520 --> 0:0:56.200

Doenges, Mike

I am here.

0:0:57.440 --> 0:0:58.660

Neal, Barbara

Ron krumitz.

0:0:58.970 --> 0:0:59.920

Ron Kumetz

I am also here.

0:1:0.860 --> 0:1:2.0

Neal, Barbara

Morning and Jim Mack.

0:1:3.610 --> 0:1:4.110

James Mack

I'm here.

0:1:5.900 --> 0:1:6.750

Neal, Barbara

Hey, good morning.

0:1:8.420 --> 0:1:9.0

Neal, Barbara

Alright.

0:1:8.400 --> 0:1:9.870

anonymous

Barbie, there's something.

0:1:10.60 --> 0:1:14.50

anonymous

Barbara, is there a reason we didn't get a message that the recording has started?

0:1:14.970 --> 0:1:16.320

anonymous

Kelly, should we?

0:1:17.650 --> 0:1:18.330

James Mack

I see it.

0:1:16.330 --> 0:1:19.940

anonymous

Normally, it's announced across the I.

0:1:19.310 --> 0:1:19.970

Dominick Arcuri

I did see that.

0:1:18.80 --> 0:1:21.470

Morrison, Jennifer

It's it's showing on the screen. Yep.

0:1:21.50 --> 0:1:22.240

Neal, Barbara

Yeah, I saw it pop up.

0:1:21.230 --> 0:1:23.430

Dominick Arcuri

I did see that it's it's showing on.

0:1:23.490 --> 0:1:23.930

White, Paul

My screen.

0:1:24.880 --> 0:1:25.310

anonymous

OK.

0:1:25.320 --> 0:1:27.650

anonymous

Well, the audio audio warning didn't come out.

0:1:27.660 --> 0:1:28.130

anonymous

That's.

0:1:28.300 --> 0:1:29.990

anonymous

That's OK, I'll trust that.

0:1:28.940 --> 0:1:30.590

Neal, Barbara

OK, alright.

0:1:30.650 --> 0:1:31.530

Neal, Barbara

We're gonna move on.

0:1:33.60 --> 0:1:33.270

anonymous

This.

0:1:33.820 --> 0:1:34.170

Neal, Barbara

All right.

0:1:34.180 --> 0:1:36.30

Neal, Barbara

Also joining us today is Callie Audette.

0:1:44.950 --> 0:1:45.240

Dominick Arcuri

Yeah.

0:1:36.40 --> 0:1:46.770

Neal, Barbara

As our administrative support and our project management team, Rick and Dom from Tel Aviv and also on the line is Liz.

0:1:46.780 --> 0:1:51.790

Neal, Barbara

Tracy will be talking to us in a few minutes about some of her work.

0:1:52.520 --> 0:1:56.70

Neal, Barbara

I see Michael Wright has just joined.

0:1:56.80 --> 0:1:56.930

Neal, Barbara

Good morning, Michael.

0:1:59.540 --> 0:1:59.930

Michael Wright  
Morning.

0:2:1.120 --> 0:2:5.750

Neal, Barbara  
Alright, so that looks like we have all task Force members accounted for this morning.

0:2:6.600 --> 0:2:9.90

Neal, Barbara  
Let's see who did I miss for?

0:2:11.90 --> 0:2:17.360

Neal, Barbara  
Our usuals we have, we also have, uh looks to be it is Steven Whittaker joining us.

0:2:17.370 --> 0:2:19.70

Neal, Barbara  
Would you like to introduce yourself, Steven?

0:2:21.450 --> 0:2:22.270

anonymous  
Umm, no.

0:2:23.750 --> 0:2:24.480

Neal, Barbara  
Alrighty.

0:2:24.710 --> 0:2:28.640

Neal, Barbara  
OK, moving on then to approval of the agenda.

0:2:28.740 --> 0:2:31.570

Neal, Barbara  
So I'm gonna make a request or Jen, go ahead.

0:2:32.690 --> 0:2:37.240

Morrison, Jennifer  
The perfect I was just gonna probably make the same request you were going to to change the order.

0:2:37.840 --> 0:2:38.40

Neal, Barbara

Yep.

0:2:37.750 --> 0:2:50.800

Morrison, Jennifer

That as immediately following approval of the Minutes that we move up our guest presenter and then the next item which is discussion of tell me I can't I don't have.

0:2:50.810 --> 0:2:52.920

Morrison, Jennifer

I only have one screen so I don't have the agenda in front of me.

0:2:56.180 --> 0:2:56.560

Morrison, Jennifer

Right.

0:2:57.270 --> 0:2:57.410

Doenges, Mike

The.

0:2:52.280 --> 0:2:57.480

Neal, Barbara

Yep, the regional town hall community listening session discussion.

0:2:57.530 --> 0:3:9.290

Morrison, Jennifer

That that we move up our guest speaker and the discussion about the regional town hall listening sessions to immediately after approval of the UH agenda a minutes.

0:3:9.300 --> 0:3:17.620

Morrison, Jennifer

Excuse me and then we follow that up and pick back up with the agenda at public comment and play through the rest of it.

0:3:18.820 --> 0:3:19.280

Neal, Barbara

OK.

0:3:19.360 --> 0:3:22.710

Neal, Barbara

And you're right, that was gonna be exactly my request.

0:3:22.820 --> 0:3:25.380

Neal, Barbara

Any other proposed changes to the agenda?

0:3:27.310 --> 0:3:27.840

Neal, Barbara

OK.

0:3:27.890 --> 0:3:31.430

Neal, Barbara

Is there a motion to approve the agenda with the changes discussed?

0:3:31.930 --> 0:3:32.360

Doenges, Mike

So moved.

0:3:33.690 --> 0:3:34.60

James Mack

2.

0:3:33.890 --> 0:3:34.60

Neal, Barbara

OK.

0:3:34.120 --> 0:3:34.520

White, Paul

2nd.

0:3:34.70 --> 0:3:34.560

Neal, Barbara

Thank you.

0:3:34.370 --> 0:3:34.910

James Mack

Checking it.

0:3:34.570 --> 0:3:37.250

Neal, Barbara

Second, any other discussion?

0:3:39.60 --> 0:3:43.760

Neal, Barbara



All right, all in favor of approving the agenda as discussed, raise your hand or indicate by saying aye.

0:3:44.610 --> 0:3:45.50

Ron Kumetz

I.

0:3:46.290 --> 0:3:47.240

Neal, Barbara

Thank you, Ron.

0:3:47.310 --> 0:4:0.420

Neal, Barbara

I see all other task force members hands are raised, so the changes to the agenda are approved and we will move on then to approval of the Minutes from the July 10th regular meeting.

0:4:0.430 --> 0:4:2.920

Neal, Barbara

That's regular meeting #29.

0:4:3.130 --> 0:4:5.390

Neal, Barbara

Are there any changes needed to these minutes?

0:4:9.270 --> 0:4:9.490

Neal, Barbara

8.

0:4:9.510 --> 0:4:12.750

Ron Kumetz

I won't make a motion that we accept the Minutes as written.

0:4:13.730 --> 0:4:14.220

Neal, Barbara

Thank you, Ron.

0:4:14.400 --> 0:4:14.900

James Mack

Seconded.

0:4:16.30 --> 0:4:17.920

Neal, Barbara

Thank you, Jim, any discussion?

0:4:19.590 --> 0:4:28.520

White, Paul

Uh, man of culture, I I will be abstaining since I wasn't there and I have not had a chance to review the recording or the Minutes, so I don't know what happened.

0:4:30.290 --> 0:4:30.900

Neal, Barbara

OK.

0:4:30.960 --> 0:4:31.620

Neal, Barbara

Thanks Paul.

0:4:31.890 --> 0:4:34.70

Neal, Barbara

Alright, all in favor then?

0:4:39.440 --> 0:4:39.780

White, Paul

Start.

0:4:34.590 --> 0:4:42.600

Neal, Barbara

Umm, raise your hand or indicate by saying aye, I see all the task force members hands are up except Pauls.

0:4:42.940 --> 0:4:43.180

White, Paul

Right.

0:4:42.610 --> 0:4:43.650

Neal, Barbara

Who's going to abstain?

0:4:43.870 --> 0:4:49.270

Neal, Barbara

But alright, the minutes are approved from July 10th.

0:4:50.860 --> 0:4:55.970

Neal, Barbara

So with that, let's move on to the reorganized agenda.

0:4:56.500 --> 0:5:1.510

Neal, Barbara

First up is the statewide dispatch training group overview.

0:5:17.540 --> 0:5:17.820

+18\*\*\*\*\*05

Right.

0:5:2.520 --> 0:5:37.640

Neal, Barbara

I'd like to introduce my longtime colleague Liz Tracy, who's here to discuss her work that has occurred literally over many decades to, well, couple of decades, right, Liz, to advance minimum training requirements for dispatchers in Vermont and provide training opportunities to all uh dispatchers in Vermont, while also supporting Wellness initiatives, initiatives and advancing other issues critical to the emergency communications profession?

0:5:38.150 --> 0:5:48.440

Neal, Barbara

I asked Liz to come today to provide an overview of that work and to ensure that her experience voice is heard at this table.

0:5:48.450 --> 0:5:50.480

Neal, Barbara

So welcome, Liz.

0:5:50.670 --> 0:5:53.390

Neal, Barbara

Thanks for joining us and the floor is yours.

0:5:55.940 --> 0:5:56.570

+18\*\*\*\*\*05

Thank you.

0:5:56.640 --> 0:5:58.560

+18\*\*\*\*\*05

Can can you hear me or my nearest?

0:5:59.420 --> 0:6:0.390

Neal, Barbara

Yet we can hear you.

0:6:0.220 --> 0:6:3.870

+18\*\*\*\*\*05

I OK, sorry.

0:6:4.200 --> 0:6:6.970

+18\*\*\*\*\*05

Looking morning, everybody, and thank you for having me.

0:6:7.630 --> 0:6:13.870

+18\*\*\*\*\*05

As I said, my name is Liz Tracy and I have about 43 plus here.

0:6:13.920 --> 0:6:27.870

+18\*\*\*\*\*05

Dispatch experience all taking provisioning as well as training coordinator with majority of that time being spent with safely until I retired and now working again full time with Middlebury Police Department.

0:6:28.400 --> 0:6:31.740

+18\*\*\*\*\*05

So over the years, we've done many committees.

0:6:31.750 --> 0:6:33.560

+18\*\*\*\*\*05

We've tried association.

0:6:34.730 --> 0:6:37.210

+18\*\*\*\*\*05

We did meet with the legislators at one point.

0:6:37.220 --> 0:6:38.750

+18\*\*\*\*\*05

They did a site visit.

0:6:39.780 --> 0:6:55.880

+18\*\*\*\*\*05

We were trying to get some sort of standardized training because as of right now with the seven digit line, there is no mandatory training other than the federal NCIC, which actually allows us to run motor vehicle and criminal record check.

0:6:56.360 --> 0:7:0.300

+18\*\*\*\*\*05

Other than that, the training is pretty much done on the job.

0:7:1.630 --> 0:7:18.80

+18\*\*\*\*\*05

Usually you start with an experience dispatcher who may or may not be a great dispatcher, but I've been around the longest so they are usually the ones utilize, umm, the Academy had been on board with a lot of this and still is.

0:7:18.890 --> 0:7:21.260

+18\*\*\*\*\*05

So basically what it is is a group of us.

0:7:22.30 --> 0:7:30.760

+18\*\*\*\*\*05

They've got together years ago and said, hey, we need to do something and that's where we started with an association that met a couple of times.

0:7:30.770 --> 0:7:33.510

+18\*\*\*\*\*05

But it many things happen.

0:7:33.520 --> 0:7:38.580

+18\*\*\*\*\*05

They they get started and then they go away or somebody moves on or something happened.

0:7:39.110 --> 0:7:43.210

+18\*\*\*\*\*05

But the ultimate goal is the small group that I work with.

0:7:44.680 --> 0:7:52.80

+18\*\*\*\*\*05

We said we would like to have some sort of standard and mandatory training for dispatchers, similar to what they have for 901 policy.

0:7:53.10 --> 0:7:59.540

+18\*\*\*\*\*05

So anything that we can do to try to get that message out there and get the ball rolling, we did meet.

0:8:1.50 --> 0:8:27.690

+18\*\*\*\*\*05

Ohh several years ago there the chief of police and did a presentation like a three phase type of Academy Basic school and following what the sworn members do, which is a field Training Officer program and then having more on the job formal training that again got so far and then stopped.

0:8:27.730 --> 0:8:38.770

+18\*\*\*\*\*05

So everything is kind of like started and stopped numerous times and I'm trying to get that back again, mainly a little bit selfishly on my part because I hadn't discussed full time in a while.

0:8:38.970 --> 0:8:40.560

+18\*\*\*\*\*05

I'm going back to Middlebury police.

0:8:40.570 --> 0:8:47.400

+18\*\*\*\*\*05

I found that gosh, I needed refresher, so we, myself and others just started back up.

0:8:47.450 --> 0:8:53.120

+18\*\*\*\*\*05

During this is dispatch school and then providing training around the state on various topics.

0:8:53.130 --> 0:8:59.280

+18\*\*\*\*\*05

Whatever somebody else needs, we would try to facilitate that or instruct ourselves.

0:9:0.550 --> 0:9:1.820

+18\*\*\*\*\*05

That's pretty much it.

0:9:1.830 --> 0:9:11.520

+18\*\*\*\*\*05

And then nutshell, if you need more information than that, it can certainly go back and give you a better timeline of when everything actually started.

0:9:13.190 --> 0:9:40.740

+18\*\*\*\*\*05

I know the first phase of dispatch school that I did with the Academy was back in 1995, and

since then we've had several versions of 1 and we're consolidation of state police that kind of took away the state wide basic and we continue to just with state police dispatchers and then brought it back again statewide after that first couple of consolidation.

0:9:43.600 --> 0:9:44.40

Neal, Barbara

So.

0:9:43.370 --> 0:9:44.520

+18\*\*\*\*\*05

That's kind of it.

0:9:44.630 --> 0:9:45.350

+18\*\*\*\*\*05

In itself.

0:9:46.360 --> 0:9:47.300

Neal, Barbara

Thank you, Liz.

0:9:47.310 --> 0:9:56.140

Neal, Barbara

So just to be clear, that and my understanding, so your basic dispatch course is still being offered, is that right?

0:9:57.500 --> 0:9:58.170

+18\*\*\*\*\*05

Yes, it is.

0:9:58.180 --> 0:10:0.880

+18\*\*\*\*\*05

We're actually scheduling one for October.

0:10:1.290 --> 0:10:6.10

+18\*\*\*\*\*05

We did a mini one back in April.

0:10:7.10 --> 0:10:8.700

+18\*\*\*\*\*05

Umm, with a few dispatchers.

0:10:12.100 --> 0:10:12.350

Neal, Barbara

Yep.

0:10:11.740 --> 0:10:15.230

+18\*\*\*\*\*05

So need we did try over the years and five departure.

0:10:15.240 --> 0:10:17.960

+18\*\*\*\*\*05

Remember, this too is combining 911.

0:10:18.810 --> 0:10:36.670

+18\*\*\*\*\*05

They're 40 hour with a statewide basic because a lot of the requirements are dispatching is the same no matter what you're doing, you're getting The Who, what, when, where, why, how weapons, hazards and all those other things.

0:10:37.380 --> 0:10:55.530

+18\*\*\*\*\*05

And then what we had done before was a couple of days where the basics of call taping and then we would get into 911 would be separate because obviously they have to follow the their protocol and the books where 7 digits.

0:10:55.620 --> 0:11:1.240

+18\*\*\*\*\*05

It's not a requirement to follow the books, meaning the Apple Books or Power Phone books.

0:11:3.440 --> 0:11:3.800

Neal, Barbara

Right.

0:11:3.40 --> 0:11:4.70

+18\*\*\*\*\*05

Well then I want this now.

0:11:6.890 --> 0:11:7.390

Neal, Barbara

Right.

0:11:7.990 --> 0:11:8.400

Neal, Barbara

OK.



0:11:8.410 --> 0:11:12.60

Neal, Barbara

Yes, and I certainly, I certainly do remember that question, Jen.

0:11:12.70 --> 0:11:12.990

Neal, Barbara

I see your hand is up.

0:11:14.440 --> 0:11:14.750

Morrison, Jennifer

Yeah.

0:11:14.760 --> 0:11:15.290

Morrison, Jennifer

Hi Liz.

0:11:15.500 --> 0:11:15.990

Morrison, Jennifer

Thank you.

0:11:16.0 --> 0:11:19.940

Morrison, Jennifer

Obviously, for your many decades of service and for striving to.

0:11:20.650 --> 0:11:33.990

Morrison, Jennifer

Ohh, build consistency and professionalization in that in this field, as with many things that are initiatives across the state, they're tend to be common themes of resistance.

0:11:34.140 --> 0:11:42.270

Morrison, Jennifer

And then there tend to be common themes of agreement with, you know, a statewide training or statewide operational protocols etcetera.

0:11:42.380 --> 0:11:57.90

Morrison, Jennifer

And they wonder it just if you have any sort of top of mind, what would be the biggest hurdles to getting the statewide training and consistency across all dispatching entities and what would be the most compelling reasons for it?

0:12:0.70 --> 0:12:5.250

+18\*\*\*\*\*05

I think the the biggest hurdle is just getting the message out to all the dispatchers.

0:12:7.330 --> 0:12:22.630

+18\*\*\*\*\*05

That there is an opportunity for these trainings and then of course we run into staffing issues where to make it mandatory, it's kind of hard for smaller departments that may not have the extra people to come in and cover dispatch.

0:12:24.920 --> 0:12:36.260

+18\*\*\*\*\*05

When we first started talking about it, like I said, the Academy has been on board since day one and then getting the legislators involved so that they realize that, hey, we wanna standardize.

0:12:37.850 --> 0:12:42.270

+18\*\*\*\*\*05

So that might be one of the hurdles to to come about now.

0:12:44.630 --> 0:12:45.360

+18\*\*\*\*\*05

I think when we.

0:12:47.830 --> 0:12:53.600

+18\*\*\*\*\*05

With the Jessica Ebbighausen when she was killed in Rutland.

0:12:53.870 --> 0:13:22.110

+18\*\*\*\*\*05

That really brought back a lot of there's no matter what door you go through, dispatching is the same, and there were several dispatchers from various agencies that went to Rutland City to cover dispatch, and that was like, OK, we really do need to have some sort of standardization and getting the chiefs on board, getting the sheriff's on board, getting, you know, state police command staff on board that everybody should be the same.

0:13:22.870 --> 0:13:23.970

+18\*\*\*\*\*05

That might be one of her.

0:13:24.30 --> 0:13:25.20

+18\*\*\*\*\*05

One of the hurdles as well.

0:13:26.340 --> 0:13:35.800

Morrison, Jennifer

Can I ask you if you're thinking about a stand, a certification process for dispatchers or just like this is the base level of training?

0:13:37.630 --> 0:13:38.50

+18\*\*\*\*\*05

Accept.

0:13:36.800 --> 0:13:48.420

Morrison, Jennifer

I it might be, you know, potato, potato, but if it was a certification process, we'd have to have the criminal Justice Council on board with this, not just hosting training.

0:13:48.430 --> 0:13:52.160

Morrison, Jennifer

But you know, maintaining compliance and stuff like that.

0:13:52.170 --> 0:13:59.640

Morrison, Jennifer

So I'm wondering, are you thinking about that certification or just, hey, this is what you should do in your first X years of dispatching?

0:14:1.660 --> 0:14:9.260

+18\*\*\*\*\*05

We would like to see the certification and that was the one presentation that we did to the Chiefs and to the Training Council.

0:14:9.760 --> 0:14:11.670

+18\*\*\*\*\*05

Uh, back in.

0:14:11.680 --> 0:14:12.710

+18\*\*\*\*\*05

I think it was the 90s.

0:14:13.810 --> 0:14:23.720

+18\*\*\*\*\*05

Uh, we did that three phase to follow along kind of like with the little, uh, the part time officers and the different levels.

0:14:23.980 --> 0:14:28.160

+18\*\*\*\*\*05

So we were following along with that and then that's where the CTO program came in.

0:14:28.770 --> 0:14:44.680

+18\*\*\*\*\*05

Umm, their parents are actually from 9 to one and myself went to San Jose, learned how to do the train the trainer piece brought that back to the Academy and I believe that this point, Michelle that took my place at State Breeze is still continuing on with that.

0:14:44.950 --> 0:14:57.260

+18\*\*\*\*\*05

So the thought was yes, we would do a certification and there was actually one class that we did when I was with the training division and Captain Keith was my boss.

0:14:57.650 --> 0:15:10.580

+18\*\*\*\*\*05

We did a certification then, but again, that's something that just kind of like fell by the way side or the distractors that were involved ended up leaving or moved on to be a supervisor or something along that line.

0:15:10.590 --> 0:15:18.980

+18\*\*\*\*\*05

So we didn't continue it, but a certification I think would be great that would put us on board with other states that have those certifications.

0:15:20.810 --> 0:15:25.540

+18\*\*\*\*\*05

And I believe at this point the Academy would be on board with us doing that as well.

0:15:27.250 --> 0:15:27.640

Morrison, Jennifer

OK.

0:15:27.710 --> 0:15:28.370

Morrison, Jennifer

Thank you very much.

0:15:29.880 --> 0:15:31.640

+18\*\*\*\*\*05

The the other, the other team.

0:15:31.970 --> 0:15:36.60

+18\*\*\*\*\*05

Umm, there's a critical testing.

0:15:36.490 --> 0:15:40.940

+18\*\*\*\*\*05

That is what I used to administer for applicants for state.

0:15:40.970 --> 0:15:41.860

+18\*\*\*\*\*05

Police dispatch.

0:15:42.170 --> 0:15:54.260

+18\*\*\*\*\*05

But I would also do it for outside agencies and I talked to Ken at the Academy about the them purchasing it and being able to administer that.

0:15:54.270 --> 0:16:0.100

+18\*\*\*\*\*05

So really, really raising the bar for dispatchers that answer the seven digit line.

0:16:1.70 --> 0:16:1.620

+18\*\*\*\*\*05

Umm.

0:16:15.650 --> 0:16:15.900

Dominick Arcuri

Yeah.

0:16:1.670 --> 0:16:27.870

+18\*\*\*\*\*05

Obviously it's continuing for the 911 portion of it too, but really having a standardized hiring process where everybody would do this critical test from there, they would go to the Academy for the certification and then follow through with the CTO program, a formalized CTO program, which I'm sure a lot of agencies have their own variation of the training program.

0:16:27.920 --> 0:16:31.990

+18\*\*\*\*\*05

But they actually have one similar to what the sworn members go through.

0:16:36.860 --> 0:16:37.630

Neal, Barbara

Right.

0:16:38.670 --> 0:16:40.680

Neal, Barbara

Are there other questions for Liz?

0:16:45.280 --> 0:16:55.250

Neal, Barbara

OK, if if task force members do come up with other questions, you can certainly let me know and and Liz and I talked talk often so I can get them to her or invite her back.

0:16:55.850 --> 0:16:56.310

Neal, Barbara

Umm.

0:16:57.50 --> 0:16:59.60

Neal, Barbara

Liz, I really appreciate you coming in.

0:16:59.70 --> 0:17:8.520

Neal, Barbara

I know you're traveling and I appreciate you taking the time today to tell us about the work you've done, and we may come back to you with more questions.

0:17:9.350 --> 0:17:15.540

Neal, Barbara

I know I'm looking forward to as a result of the task force work in our consultants work seeing.

0:17:18.50 --> 0:17:19.840

Neal, Barbara

Robust ideas.

0:17:19.850 --> 0:17:20.670

Neal, Barbara

Plans for.

0:17:22.160 --> 0:17:36.740

Neal, Barbara

Improving or or setting a baseline even for dispatcher training and certification requirements in a in a in a future system of statewide dispatch operations.

0:17:36.750 --> 0:17:37.100

Neal, Barbara

So.

0:17:37.730 --> 0:17:38.880

Neal, Barbara

So thanks for coming in.

0:17:40.70 --> 0:17:40.810

+18\*\*\*\*\*05

You're welcome.

0:17:40.820 --> 0:17:41.860

+18\*\*\*\*\*05

Thank you for having me.

0:17:41.870 --> 0:17:42.460

+18\*\*\*\*\*05

I appreciate it.

0:17:43.300 --> 0:17:43.650

Neal, Barbara

OK.

0:17:43.660 --> 0:17:51.90

Neal, Barbara

And you're certainly welcome to hang on as we move along through the agenda, but understand if you need to disconnect as well so.

0:17:51.610 --> 0:17:51.950

+18\*\*\*\*\*05

Thank you.

0:17:53.520 --> 0:17:53.820

Dominick Arcuri

Thank you.

0:17:53.690 --> 0:17:54.160

Neal, Barbara

OK.

0:17:56.80 --> 0:17:56.560

Neal, Barbara

Excellent.

0:17:57.790 --> 0:18:2.890

Neal, Barbara

Umm, moving on then to well, let me see.

0:18:2.900 --> 0:18:7.900

Neal, Barbara

Is there any other discussion on on the statewide dispatch topic or are we ready to move on?

0:18:10.620 --> 0:18:14.990

Morrison, Jennifer

Just note that we should probably be keeping a list of.

0:18:16.940 --> 0:18:19.960

Morrison, Jennifer

Potential statutory requests, right?

0:18:20.20 --> 0:18:26.10

Morrison, Jennifer

If this is going to become a statutorily mandated certification, or if this would just be a best practice or recommended thing.

0:18:26.500 --> 0:18:51.240

Morrison, Jennifer

But as we go through and continue to hear from from, you know, people with knowledge in the field and hear about things that are best practices or aspirations for best practices, we ought to be keeping a list of things that either would require statutory fix or in this case, a partnership with the Criminal Justice Council for a certification process etcetera, etcetera.

0:18:51.250 --> 0:18:53.40

Morrison, Jennifer

So is that Rick and Dom?

0:18:53.50 --> 0:19:3.610

Morrison, Jennifer

Is that a list that you guys are able to keep or should we put a shared document and just copy and paste items out of the meeting minutes as they become known to us?

0:19:6.470 --> 0:19:10.470

Dominick Arcuri

That's certainly something we can keep a list of as well, yes.



0:19:14.830 --> 0:19:15.230

Neal, Barbara

Great.

0:19:14.140 --> 0:19:26.820

Rick Burke

So Jen, can you build on what we would need to do to get the certification process, you know to you get the statutory requirements so that we also you know just don't list it, but perhaps you know provide some here's what we have to do to get it done.

0:19:27.940 --> 0:19:28.160

Dominick Arcuri

Right.

0:19:30.480 --> 0:19:30.800

Rick Burke

Alright.

0:19:31.60 --> 0:19:32.80

Dominick Arcuri

Yeah, sure.

0:19:33.400 --> 0:19:33.560

Rick Burke

Yeah.

0:19:27.810 --> 0:19:49.250

Morrison, Jennifer

Umm, we can talk about it offline, just in the interest of time, but I I would think that for now cap just capturing the list and then as we get closer to hearing what MCP's recommendations are that we are able to take into consideration umm things that the task force has identified in addition to whatever they come up with.

0:19:49.490 --> 0:19:51.780

Morrison, Jennifer

And then we can build out those.

0:19:53.40 --> 0:19:55.170

Morrison, Jennifer

Uh, those details when we get close.

0:19:55.180 --> 0:20:0.730

Morrison, Jennifer

Much closer to the what the final state might look like, or what the options are that we put out for feedback.

0:20:1.450 --> 0:20:2.100

Rick Burke  
Understood.

0:20:2.290 --> 0:20:2.830

Rick Burke  
Makes sense.

0:20:3.0 --> 0:20:3.450

Neal, Barbara  
Yeah.

0:20:4.160 --> 0:20:13.570

Neal, Barbara  
And I think there's room for discussion to, I don't know, like for example, the 911 board is the entity that certifies 911 call takers in Vermont.

0:20:13.580 --> 0:20:17.420

Neal, Barbara  
We don't have any sort of relationship with the criminal justice.

0:20:17.430 --> 0:20:24.90

Neal, Barbara  
What we do have a relationship with the criminal Justice Training Council, but not in that not for certifications.

0:20:24.180 --> 0:20:26.140

Neal, Barbara  
It maybe there are particulars about.

0:20:27.980 --> 0:20:44.970

Neal, Barbara  
Yeah, dispatch operations that might require their involvement, but it could also be I think whatever entity is charged with oversight of a statewide public safety communications system that could be responsible for that.

0:20:44.980 --> 0:20:46.430

Neal, Barbara  
So anyway, just a thought.

0:20:47.110 --> 0:20:47.650

Rick Burke

Makes sense?

0:20:46.850 --> 0:20:49.360

Neal, Barbara

Umm yeah, but there could be.

0:20:49.370 --> 0:20:49.900

Neal, Barbara

There's.

0:20:50.400 --> 0:20:53.920

Neal, Barbara

I think there's room for a lot more discussion on this to understand the ends and outs.

0:20:55.840 --> 0:20:58.720

Neal, Barbara

OK, Brady, move on, Jen.

0:21:0.370 --> 0:21:0.710

Neal, Barbara

OK.

0:21:1.820 --> 0:21:12.130

Neal, Barbara

So Next up on the agenda is a discussion of the regional town hall and community listening sessions that are planned as part of Mission Critical's work.

0:21:12.220 --> 0:21:18.380

Neal, Barbara

So Jen and I have had some discussions with mission critical about the planning for these events.

0:21:19.180 --> 0:21:22.610

Neal, Barbara

UM, it's just some basic introductory info here.

0:21:22.620 --> 0:21:36.270

Neal, Barbara

The the regional town hall sessions are meant to provide an opportunity for various stakeholders to identify challenges and opportunities for increased efficiency in the dispatch function.

0:21:36.740 --> 0:21:48.840

Neal, Barbara

The target audience for regional town halls would be local state officials, select boards, town, town officials, state legislators, EMS and fire.

0:21:48.850 --> 0:21:56.100

Neal, Barbara

Both volunteer and career law enforcement and communication center leadership.

0:21:56.170 --> 0:22:9.890

Neal, Barbara

So the plan from mission critical is to provide up to four in person meetings around the state, UM Jen has already proposed that those uh be set up.

0:22:9.900 --> 0:22:13.10

Neal, Barbara

Uh, you know, in a geographically diverse fashion.

0:22:13.20 --> 0:22:16.110

Neal, Barbara

Northwest, northeast, Southwest, SE type fashion.

0:22:17.380 --> 0:22:32.490

Neal, Barbara

So that's that's one component and the other component is these community listening sessions similar to town halls, but a broader audience of community members to allow them to identify their concerns and expectations.

0:22:32.920 --> 0:22:34.190

Neal, Barbara

And that's proposed to be.

0:22:36.220 --> 0:22:40.940

Neal, Barbara

Hybrid A hybrid of in person and remote options.

0:22:42.970 --> 0:22:46.900

Neal, Barbara

Perhaps in the North Central, South, Central part of the states.

0:22:47.190 --> 0:23:3.500

Neal, Barbara

So right now the plan is to have these meetings the week of September 9th to 13th and we

are looking for input from Task Force members on things we need to be considering as we plan these.

0:23:4.350 --> 0:23:6.400

Neal, Barbara

Umm. Events.

0:23:6.630 --> 0:23:8.850

Neal, Barbara

So I've kind of set it up here.

0:23:9.150 --> 0:23:12.630

Neal, Barbara

Umm, we can.

0:23:12.700 --> 0:23:14.260

Neal, Barbara

I'll open up the floor for.

0:23:15.980 --> 0:23:17.150

Neal, Barbara

Input questions.

0:23:17.160 --> 0:23:19.120

Neal, Barbara

Thoughts on these two components?

0:23:27.200 --> 0:23:33.400

White, Paul

Are you talking about both the the town halls and the listening sessions, both taking place during that week?

0:23:34.940 --> 0:23:35.490

Morrison, Jennifer

Don't think so.

0:23:36.200 --> 0:23:36.730

Morrison, Jennifer

I'm.

0:23:36.350 --> 0:23:36.760

White, Paul

OK.

0:23:36.830 --> 0:23:37.170

Neal, Barbara

Was that?

0:23:37.290 --> 0:23:37.560

Neal, Barbara

The plan.

0:23:37.360 --> 0:23:37.750

Morrison, Jennifer

I don't.

0:23:38.160 --> 0:23:39.440

Morrison, Jennifer

No, I don't think so.

0:23:39.940 --> 0:23:40.240

Neal, Barbara

OK.

0:23:39.880 --> 0:23:40.350

Morrison, Jennifer

I think the.

0:23:43.610 --> 0:24:3.430

Morrison, Jennifer

I really wish I must not working off 1 screen but the I identified some regions where we could find a sufficient facility that could host, you know, dozens and dozens of people who might come and trying to make it accessible no matter what part of the state you're in.

0:24:3.440 --> 0:24:7.110

Morrison, Jennifer

Now I do have to say the events of the last couple days might change.

0:24:7.280 --> 0:24:7.520

White, Paul

Right.

0:24:9.440 --> 0:24:9.680

White, Paul

Right.

0:24:7.120 --> 0:24:19.660

Morrison, Jennifer

Some of my choices because of Rd closures, but the idea would be to get the details of these events locked down and get MCP's travel locked down and get the word out to all of those.

0:24:19.800 --> 0:24:27.350

Morrison, Jennifer

The intended target audience probably next week at the latest the following week to give folks time to plan to participate.

0:24:28.650 --> 0:24:46.900

Morrison, Jennifer

As in addition to planning the logistics of the wear and the when we need to put together probably a small group of task force members to talk about the what MCP obviously is guiding this process and they have a very clear vision of the what.

0:24:46.910 --> 0:24:56.490

Morrison, Jennifer

But I want to make sure that the local Vermont perspective is fleshed out too, before we roll into one of these meetings and say, ohh, wait, aren't you gonna ask about?

0:24:57.50 --> 0:25:0.710

Morrison, Jennifer

So I think there's and two things.

0:25:0.720 --> 0:25:4.630

Morrison, Jennifer

One we will circulate to the group in writing.

0:25:4.720 --> 0:25:12.150

Morrison, Jennifer

What the draft proposal is for the win and the where, and we will do that as soon as possible.

0:25:12.160 --> 0:25:14.430

Morrison, Jennifer

In fact, I'd like to be able to do that before the end of the week.

0:25:14.440 --> 0:25:16.730

Morrison, Jennifer

Barb, I don't know if you feel like we can do that.

0:25:19.80 --> 0:25:21.40

Neal, Barbara

Umm yeah, I'm not sure.

0:25:18.950 --> 0:25:25.250

Morrison, Jennifer

And then and then try to put together a small group of three that doesn't include me.

0:25:25.300 --> 0:25:26.430

Morrison, Jennifer

I just want to be really clear.

0:25:26.480 --> 0:25:33.660

Morrison, Jennifer

So three members of the task force, not including Jen to help work with MCP on the what?

0:25:37.450 --> 0:25:39.830

Morrison, Jennifer

Circulate the wind and where?

0:25:42.320 --> 0:25:42.520

White, Paul

And.

0:25:42.390 --> 0:25:43.370

Morrison, Jennifer

Does that sound reasonable?

0:25:44.780 --> 0:25:45.650

White, Paul

Yeah, I think so.

0:25:45.660 --> 0:25:51.330

White, Paul

And then my second question was maybe this is a question for MCP, but I don't know what are we gonna direct them?

0:25:51.340 --> 0:25:57.150

White, Paul

There gonna be some after hours, meetings included or is it all gonna be daytime stuff?



0:25:59.360 --> 0:26:0.40

Neal, Barbara

That, I think is.

0:25:59.250 --> 0:26:1.270

Morrison, Jennifer

I think we agreed that they have to be in the evening.

0:26:1.320 --> 0:26:1.690

White, Paul

Yeah.

0:26:1.740 --> 0:26:2.320

White, Paul

OK, good.

0:26:2.440 --> 0:26:3.140

Neal, Barbara

Yeah.

0:26:3.190 --> 0:26:4.30

Neal, Barbara

At least some of them.

0:26:8.300 --> 0:26:8.520

Morrison, Jennifer

Yep.

0:26:10.590 --> 0:26:11.140

Neal, Barbara

So.

0:26:14.330 --> 0:26:17.110

Neal, Barbara

I think then what we're looking for is.

0:26:18.730 --> 0:26:19.640

Neal, Barbara

Volunteers.

0:26:21.450 --> 0:26:22.950

Morrison, Jennifer

Small Group 3.

0:26:24.180 --> 0:26:24.600

Neal, Barbara

Great.

0:26:30.0 --> 0:26:31.620

Neal, Barbara

Well, I can certainly be part of it.

0:26:36.270 --> 0:26:40.420

Morrison, Jennifer

I let me, let me just say this, we're gonna need to divide and conquer here.

0:26:41.260 --> 0:26:41.480

White, Paul

Alright.

0:26:40.570 --> 0:26:50.160

Morrison, Jennifer

There's gonna be team, a team that has to work on the win and the where and the logistics of getting with the host agency, communicating and saying this is what we're doing.

0:26:50.170 --> 0:26:54.230

Morrison, Jennifer

You know, we'll bring the bottled water and getting the word out.

0:26:54.330 --> 0:26:56.760

Morrison, Jennifer

So I will take responsibility for that.

0:26:56.770 --> 0:27:5.740

Morrison, Jennifer

If somebody wants to be my helper with that and then this other group small group is on is to work with MCP and advise on content of the event.

0:27:5.830 --> 0:27:9.60

Morrison, Jennifer

So it sounds like that's Barb, who wants to be on Team Barb.

0:27:9.70 --> 0:27:10.380

Morrison, Jennifer

Who wants to be on Team Jen?

0:27:10.390 --> 0:27:11.640

Morrison, Jennifer

Let's go pick sides.

0:27:13.830 --> 0:27:15.10

Morrison, Jennifer

Don't be the last kid picked.

0:27:15.930 --> 0:27:16.80

Dominick Arcuri

And.

0:27:15.670 --> 0:27:16.230

Neal, Barbara

No, come on.

0:27:16.220 --> 0:27:16.630

White, Paul

Uh.

0:27:16.400 --> 0:27:16.630

Doenges, Mike

So.

0:27:16.240 --> 0:27:17.150

Neal, Barbara

We can do it like kickball.

0:27:17.990 --> 0:27:18.170

Morrison, Jennifer

Yeah.

0:27:19.780 --> 0:27:20.780

James Mack

I'll pick team Barb.

0:27:18.590 --> 0:27:21.160

Doenges, Mike

So I can I can certainly help advise on con.

0:27:20.880 --> 0:27:21.190

Dominick Arcuri

Yeah.

0:27:21.690 --> 0:27:22.610

Doenges, Mike  
Yeah, I'm sorry.

0:27:22.190 --> 0:27:23.180

Morrison, Jennifer  
Tim, Barb, Jim.

0:27:22.620 --> 0:27:24.440

Doenges, Mike  
And I can help advise on content too.

0:27:25.820 --> 0:27:25.980

Neal, Barbara  
OK.

0:27:24.530 --> 0:27:26.600

Doenges, Mike  
Yeah, that team Barb as well.

0:27:23.230 --> 0:27:26.760

Morrison, Jennifer  
Alright, Jim and Mike D got it.

0:27:27.110 --> 0:27:27.840

Morrison, Jennifer  
Alright, perfect.

0:27:27.280 --> 0:27:28.780

Neal, Barbara  
Jim and Mike, uncontested.

0:27:26.950 --> 0:27:28.810

Doenges, Mike  
Sorry, Jen, I'd love to hang out with you, but.

0:27:29.820 --> 0:27:31.30

Morrison, Jennifer  
Don't mind if.

0:27:31.40 --> 0:27:31.550

Morrison, Jennifer  
OK.

0:27:31.610 --> 0:27:33.340

Morrison, Jennifer

I'd pick Barb too, OK?

0:27:33.890 --> 0:27:34.40

James Mack

Like.

0:27:33.230 --> 0:27:34.660

Doenges, Mike

Logistics are just tough, right?

0:27:34.670 --> 0:27:35.690

Doenges, Mike

With my schedule, sorry.

0:27:35.450 --> 0:27:37.220

Morrison, Jennifer

Logistics are tough, Paul.

0:27:37.230 --> 0:27:38.110

Morrison, Jennifer

You wanna be on Team Jen?

0:27:38.840 --> 0:27:39.610

White, Paul

I yeah.

0:27:39.620 --> 0:27:41.70

White, Paul

I just wanna.

0:27:45.360 --> 0:27:46.140

Morrison, Jennifer

Yeah. Uh-huh.

0:27:41.80 --> 0:27:48.910

White, Paul

I don't wanna commit to something I can't fulfill, but by September, you know, right now, as you know, if it was, if it was this week or next, I there's no way I could do it.

0:27:48.920 --> 0:27:52.360

White, Paul

But by September, I should be able to help with tangent.

0:27:51.370 --> 0:27:52.410

Morrison, Jennifer

Have some breathing room.

0:27:52.370 --> 0:27:53.30

White, Paul

Yeah, yeah.

0:27:53.420 --> 0:27:53.880

Morrison, Jennifer

All right.

0:27:55.970 --> 0:27:56.90

White, Paul

Yeah.

0:27:54.440 --> 0:27:59.930

Morrison, Jennifer

We'll stick with that for now, and that means that Ron and the other mic you guys get a hall pass for this go round.

0:27:59.940 --> 0:28:1.810

Morrison, Jennifer

But don't worry, I'll keep.

0:28:1.900 --> 0:28:2.510

Morrison, Jennifer

I'll keep.

0:28:2.330 --> 0:28:2.980

Neal, Barbara

We'll be back.

0:28:2.580 --> 0:28:3.620

Morrison, Jennifer

I'll keep a list.

0:28:3.740 --> 0:28:4.720

Morrison, Jennifer  
We'll keep back.

0:28:6.830 --> 0:28:7.270

Neal, Barbara  
Umm.

0:28:6.460 --> 0:28:9.590

Morrison, Jennifer  
OK, so I, Barb and I are going to seek in Cali.

0:28:9.600 --> 0:28:19.110

Morrison, Jennifer  
This would be great for you to highlight in the draft minutes so that it's a reminder we're gonna seek to circulate the draft plan of the where and the when.

0:28:20.200 --> 0:28:29.920

Morrison, Jennifer  
By the end of the week to you guys and that then you can give us, you know, we can have feedback on that and we will let rants know about the team to help advise on content.

0:28:31.930 --> 0:28:32.200

Neal, Barbara  
Right.

0:28:34.100 --> 0:28:35.450

Dominick Arcuri  
And all the time.

0:28:34.80 --> 0:28:40.700

Neal, Barbara  
And I will call on on television to help with our our content discussion as well.

0:28:42.530 --> 0:28:43.580

Dominick Arcuri  
Now that's fine, Carol.

0:28:42.770 --> 0:28:43.760

Neal, Barbara  
I think that would be helpful.

0:28:43.590 --> 0:28:50.90

Dominick Arcuri

Just gonna just gonna offer, you know, our help to however, you know we can best help out.

0:28:51.10 --> 0:28:52.810

Neal, Barbara

Hey, great.

0:28:52.970 --> 0:28:54.870

Rick Burke

Now we can carry the water too.

0:28:56.30 --> 0:28:56.180

Dominick Arcuri

Good.

0:28:57.240 --> 0:28:57.720

Neal, Barbara

Excellent.

0:29:1.770 --> 0:29:2.430

Neal, Barbara

OK, good.

0:29:1.210 --> 0:29:4.290

White, Paul

So what you're hearing is tell tell it elevators trying to be Switzerland.

0:29:4.300 --> 0:29:5.250

White, Paul

They want to be on both teams.

0:29:6.920 --> 0:29:7.80

Dominick Arcuri

Yeah.

0:29:9.0 --> 0:29:10.190

Neal, Barbara

I imagine they will be.

0:29:9.740 --> 0:29:11.670

Rick Burke

No favorites. Yeah.



0:29:11.640 --> 0:29:11.910

White, Paul

Alright.

0:29:10.200 --> 0:29:12.180

Neal, Barbara

I think that's a given, yes.

0:29:13.920 --> 0:29:16.180

Neal, Barbara

Alright, fair enough.

0:29:16.520 --> 0:29:18.810

Neal, Barbara

OK, I think we know where we're going with this.

0:29:18.880 --> 0:29:20.200

Neal, Barbara

Then for now and.

0:29:22.250 --> 0:29:28.390

Neal, Barbara

And we'll keep moving forward here with UM, the next agenda item if we're ready to move on.

0:29:32.290 --> 0:29:36.600

Neal, Barbara

OK, so Next up is public comment.

0:29:37.350 --> 0:29:42.270

Neal, Barbara

We would like to keep public comment in total to 10 minutes or less.

0:29:42.280 --> 0:29:46.770

Neal, Barbara

I do see that we have a new a guest.

0:29:46.960 --> 0:29:56.590

Neal, Barbara

Jeff Burnham has joined us UM Jeff would you like to introduce yourself and do you have anything for public comment today?

0:29:58.400 --> 0:30:0.570

Jeff Burnham (Guest)

Alright, Jeff Burnham, Springfield police chief.

0:30:1.240 --> 0:30:9.420

Jeff Burnham (Guest)

Nothing to comment, just listening, trying to keep up to speed with what's going on and we have a dispatch center and I just want to see how the big picture is gonna affect us.

0:30:9.480 --> 0:30:10.950

Jeff Burnham (Guest)

So that's just me listening in.

0:30:12.20 --> 0:30:13.320

Neal, Barbara

OK, great.

0:30:13.780 --> 0:30:14.870

Neal, Barbara

Thanks for joining us.

0:30:15.660 --> 0:30:19.140

Neal, Barbara

Steven, do you have any public comment for or any comment for today?

0:30:22.180 --> 0:30:22.540

anonymous

I do.

0:30:23.730 --> 0:30:23.970

Neal, Barbara

OK.

0:30:26.400 --> 0:30:30.360

anonymous

Uh, and this was crafted.

0:30:32.430 --> 0:30:37.730

anonymous

Last week, in the absence of a meeting that I was pent up.

0:30:38.350 --> 0:30:55.320

anonymous

Uh, ironically, affective public participation is the 1st order of business when addressing a bottom up locally owned and managed public safety communications framework, and the task force is still unable to conduct a meeting for lack of a quorum.

0:30:56.50 --> 0:31:7.820

anonymous

I think that's the second or third time this issues been raised as part of prior efforts to expand the task force to include more than seven people specifically, including some county level folk.

0:31:8.240 --> 0:31:8.760

anonymous

Uh.

0:31:9.340 --> 0:31:14.870

anonymous

And to allow the task force to elect its own chair, and therefore set its own agenda.

0:31:14.880 --> 0:31:23.30

anonymous

That includes topics which inspire engagement and the priorities of the task force members, rather than just those of the conflicted Co chairs.

0:31:24.170 --> 0:31:30.760

anonymous

Uh, these issues were also raised in arguments in legislative committee and proposed amendments on the Senate floor.

0:31:31.190 --> 0:31:40.380

anonymous

And yet, we're rebutted with specious claims, such as the task force has plenty of participation that has never had any difficulty achieving a quorum for meetings.

0:31:41.410 --> 0:31:56.930

anonymous

Effective public participation is also a requirement of Vermont statutes addressing telecommunications planning as set forth in 30 VSA 202-D this is telecommunications planning we are doing, and there's no way to avoid that.

0:31:57.740 --> 0:31:59.220

anonymous

Uh, that's reality.

0:32:0.690 --> 0:32:4.240

anonymous

Second item of business is our systems vulnerability.

0:32:4.710 --> 0:32:20.400

anonymous

The recent report released by the FCC details that nationwide AT&T outage in February, which included first net outage, resulted in 25,000 blocks, 911 calls and 91 million blocks.

0:32:20.410 --> 0:32:34.940

anonymous

Cellular calls for the state to have put its eggs in one basket and forfeited 25 million in cash and 30 million in spectrum to 1 carrier, who has not delivered on what they promised.

0:32:35.90 --> 0:32:40.160

anonymous

And yet we have not even discussed the contingency plan of alternatives is.

0:32:42.260 --> 0:32:49.0

anonymous

Dereliction of duty, I would argue on on behalf of this task, force the recent crowd strike update.

0:32:49.720 --> 0:33:8.60

anonymous

Ohh configuration file resulting in worldwide disruption which included some piece apps, airline and banking outages and most systems based on Microsoft operating systems inability to handle and this can take configured file and lack of a revert to last known good configuration process.

0:33:9.980 --> 0:33:21.110

anonymous

The AT&T data breach, which is now reported to have included 70 million customer records, revealing not only the phone numbers of the subscribers, but of all of the telephone numbers.

0:33:21.120 --> 0:33:30.410

anonymous

Which numbers had been called from those numbers, and who had called those numbers, including sensitive phone numbers of high level government officials?

0:33:30.420 --> 0:33:32.110

anonymous

Emergency response officials?

0:33:32.120 --> 0:33:33.840

anonymous

Confidential informants, etcetera.

0:33:35.470 --> 0:33:53.860

anonymous

A damage assessment is necessary here, and the fact that this data also included first net subscribers and that the AT&T Firstnet outage unequivocally exposed the fraud of AT&T claims that first net is a stand alone separate network and engineered to be unbreakable.

0:33:55.370 --> 0:34:13.520

anonymous

Thirdly, congressionally directed spending we get to see any plans that meet statutory requirements under 33 VSA 3303, nor an RFP for an independent review contract as required under that same section or a Plan B.

0:34:14.110 --> 0:34:29.750

anonymous

I'll note for clarity that the ADS contract with the former consultant to the cops office in no way met the statutory requirements for an independent review.

0:34:29.860 --> 0:34:31.830

anonymous

And yet, time is clicking away.

0:34:31.840 --> 0:34:40.630

anonymous

And no independent review has been conducted of the IT activities embodied in this proposed CDs spending.

0:34:42.250 --> 0:35:5.180

anonymous

All the Plan B, should the Feds realize that most of the proposed expenditures under the Department of Public Safety incomplete plan are not demonstrably in support of a quote transition to statewide regional emergency communication, as is the explicit congressional intent for the spending integrated planning for other congressionally directed spending beneficiaries?

0:35:5.190 --> 0:35:7.960

anonymous

Windsor County Sheriff has 1.24 million.

0:35:7.970 --> 0:35:11.580

anonymous

Washington County firefighters has a pending request.

0:35:11.950 --> 0:35:12.850

anonymous

I believe it's in the.

0:35:15.180 --> 0:35:32.950

anonymous

Still in not passed by Congress for near Mark for a new radio system, but that radio system had not considered trunk radio, which the state has specified as a statewide goal, nor headache considered LTE integration Bradford.

0:35:35.150 --> 0:35:37.600

anonymous

I think that's bad for Windham County.

0:35:38.390 --> 0:35:40.120

anonymous

I think Bradford is a mistake.

0:35:40.130 --> 0:35:43.680

anonymous

It's another town over in western Vermont that got another earmark.

0:35:44.480 --> 0:35:49.990

anonymous

The task force should be discussing whether to use some of the 11 million in general funds.

0:35:50.0 --> 0:35:58.720

anonymous

That's with its currently contracted engineering support for mission critical to support integrated planning for both LMR and LTE.

0:35:58.730 --> 0:36:16.680

anonymous

For these early CDs funded projects, to assure that the most efficient, resilient and cost

effective cellular and LMR coverage is completed as part of these designs that that would in effect make sure they get on the same page and serve it in a different manner.

0:36:16.690 --> 0:36:38.820

anonymous

As pilot projects for integrated planning, the 10 year telecommunications Plan draft specifically elaborates on the need to use public funds to accomplish cellular infill in areas of Vermont which still act coverage, and in so doing, could create failover for emergency LTE broadband communications for use by first responders.

0:36:39.150 --> 0:36:44.100

anonymous

Because first set will fail again and many departments are not gonna sign up with first net.

0:36:44.970 --> 0:36:47.140

anonymous

This should be accomplished through a neutral host.

0:36:47.150 --> 0:36:53.170

anonymous

All carriers model which also requirement for analysis as part of the 10 year telecommunications plan.

0:36:54.310 --> 0:37:1.690

anonymous

The statewide communications interoperability plan is way out of date and was never completed to its requirements.

0:37:2.690 --> 0:37:20.630

anonymous

But yet it cannot be held hostage for the Department of Public Safety request for additional funding when both the Public service department and the Department of Public Safety are required to complete these plans within existing budgets, they can't just say we're not gonna do it until you cough up some more money.

0:37:20.920 --> 0:37:32.570

anonymous

And that's in effect what's represented in the 10 year telecommunications plan as the Department of Public Safety stance that they're not gonna do the interoperability plan unless somebody coughs up some more money.

0:37:34.410 --> 0:37:41.280

anonymous

What are our two current resilience capabilities and why aren't these a priority of this discussion of this task force?

0:37:41.350 --> 0:38:12.510

anonymous

Where do existing systems lack or doesn't have connectivity, be it media diverse, microwave for fiber or fiber diverse routes, which dispatch centers are capable and equipped for failover should either go offline due to either staffing storms, hurricanes, or technical reasons which dispatch centers have both radio transmission interoperability and the computer dispatching capability to immediately handle not only their own traffic, but traffic for a failed dispatch center nearby.

0:38:13.280 --> 0:38:52.480

anonymous

These are the questions that the taskbar should be discussing in depth and setting as priorities with an aggressive timeline to address these issues, the failure of the task force to obtain its own legal counsel to promote and support for formation of regional governance, which will own and manage these radio systems, as well as timely prompt, transparent public records access requests, including how the data being gathered now by mission critical partners as to the capabilities and inadequacies of current communication systems is to be shared is necessarily to be consistent is necessary to be consistent with the 10.

0:38:52.490 --> 0:38:54.770

anonymous

Year how communications plan statutes.

0:38:55.740 --> 0:39:6.420

anonymous

All of these are needed to build broad support for the necessary funding mechanisms, as you can't effectively argue for funding for something you can't understand or aren't Privy to the details of.

0:39:7.480 --> 0:39:11.570

anonymous

And I believe that today's discussion about training standards.



0:39:12.0 --> 0:39:12.560

anonymous

Uh.

0:39:13.880 --> 0:39:24.560

anonymous

Drove home the same point that we have yet to begin talking about either regional governance or statewide governance, and this task force is falling far short.

0:39:25.220 --> 0:39:27.740

anonymous

Ohh of those responsibilities.

0:39:29.310 --> 0:39:29.730

anonymous

Thank you.

0:39:34.20 --> 0:39:34.490

Neal, Barbara

OK.

0:39:34.800 --> 0:39:35.0

anonymous

Hello.

0:39:34.720 --> 0:39:42.40

Neal, Barbara

Thank you, Steven, I think we've, I think I've invited everyone, but just to be sure, is there anyone else that has any public comment for today?

0:39:46.0 --> 0:39:47.20

Neal, Barbara

OK, great.

0:39:47.160 --> 0:39:50.550

Neal, Barbara

And I'll note that Jen Morrison did drop off the call.

0:39:50.560 --> 0:39:51.860

Neal, Barbara

She had a commitment at noon.

0:39:54.130 --> 0:40:0.120

Neal, Barbara

Moving on then to project updates, let's move to Dong.

0:40:0.160 --> 0:40:4.180

Dominick Arcuri

It's thank you, Barb, and good morning.

0:40:4.250 --> 0:40:5.150

Dominick Arcuri

Task force members.

0:40:6.450 --> 0:40:10.770

Dominick Arcuri

I'll give a brief update as to where we are in the project.

0:40:11.230 --> 0:40:16.40

Dominick Arcuri

I'll display the uh schedule here.

0:40:16.480 --> 0:40:35.950

Dominick Arcuri

The timeline schedule so that they'll help me with my uh status update, but and just a little bit of preference this this is a bit dated as this was prepared for last week of course which we had the meeting delayed until this week.

0:40:36.40 --> 0:40:40.170

Dominick Arcuri

So this shows status as of July 22nd.

0:40:40.660 --> 0:40:44.270

Dominick Arcuri

This will be updated in a few days for the next.

0:40:45.510 --> 0:40:45.950

Dominick Arcuri

Uh.

0:40:45.990 --> 0:40:54.890

Dominick Arcuri

Next week's UH update, but currently we are moving along essentially on schedule.

0:40:55.490 --> 0:41:5.520

Dominick Arcuri

Uh, the one task that has been delayed was the receive of the completed questionnaires that were distributed in June.

0:41:5.930 --> 0:41:9.730

Dominick Arcuri

We are still continuing to receive completed questionnaires though.

0:41:9.850 --> 0:41:32.10

Dominick Arcuri

While this, while this particular task has taken longer than anticipated, is not holding up the rest of the project, we have received good input from those questionnaires we have received and we are still progressing with the on site dispatch center visits.

0:41:32.620 --> 0:41:42.130

Dominick Arcuri

Those continue this shows as of the date the July 22nd date we had completed a total of five of those.

0:41:42.470 --> 0:41:48.160

Dominick Arcuri

So just starting the five out of 38, those have continued, they continued last week.

0:41:48.170 --> 0:41:58.160

Dominick Arcuri

They are continuing this week and our anticipated to continue until the middle of August when we anticipate finish finishing those.

0:41:58.170 --> 0:42:6.350

Dominick Arcuri

So the the schedule for the on site visits was complete and those on site visits are in process now.

0:42:8.200 --> 0:42:24.170

Dominick Arcuri

The also uh MCP began on site visits for the wireless facilities portion to gather as much information as possible about existing LMR systems throughout the state.

0:42:24.720 --> 0:42:44.220

Dominick Arcuri

Those meetings started this week where MCP met with radio technology services to get

information from the state on the systems that the state manages, as well as their support for local agencies.

0:42:44.850 --> 0:43:8.0

Dominick Arcuri

We have also met with a couple of the larger radio shops in the state, Burlington Communications and Radio North, and they both have been very helpful providing some information as to what systems they support and we are trying to gather the specific information about those systems in detail.

0:43:8.760 --> 0:43:24.520

Dominick Arcuri

That part of MCP's scope is to identify the existing coverage from the current wireless systems so that they can identify where gaps exist so that work is ongoing we have.

0:43:25.830 --> 0:43:28.870

Dominick Arcuri

Realized and of course been told how.

0:43:28.940 --> 0:43:31.610

Dominick Arcuri

How complex this system is?

0:43:31.700 --> 0:43:37.880

Dominick Arcuri

There are many, many number of different systems utilized throughout the state.

0:43:38.770 --> 0:43:56.440

Dominick Arcuri

As we know, there's 38 dispatch centers, some of them dispatch for multiple agencies, could be 10 or 15 or even more agencies and in some cases, each agency has their own channel or their own system that is used for dispatch.

0:43:56.610 --> 0:44:11.940

Dominick Arcuri

So gathering of that data, as I mentioned is ongoing, but we'll be quite extensive, but that is continuing and I mentioned that we'll continue into the next which phase as well.

0:44:14.50 --> 0:44:29.260

Dominick Arcuri

Over the last period to elevate delivered that July stakeholder update and we for those of

you, hopefully you've seen there was a a revision to that that came out shortly after we did get some input from Michael Wright on that.

0:44:29.270 --> 0:44:34.230

Dominick Arcuri

We appreciate that and we updated that data for the July stakeholder update.

0:44:34.450 --> 0:44:37.800

Dominick Arcuri

Now we'll begin work on the August very shortly.

0:44:38.470 --> 0:45:6.370

Dominick Arcuri

We also got together with the task force chairs to discuss the protection and for the collection of the system data that we are collecting just to alleviate any potential concerns with the either the radio shops or the owner agencies, so that data will be gathered strictly for use with this project and it will be kept confidential.

0:45:6.820 --> 0:45:18.710

Dominick Arcuri

And when when a report is is developed, the public report will provide a summary of that data that was collected, but about the specifics will not be shared.

0:45:21.330 --> 0:45:33.660

Dominick Arcuri

And I think as I mentioned, uh, next next phase, we're going to continue the dispatch center visits continue compiling data for the wireless systems and also begin.

0:45:34.970 --> 0:45:39.100

Dominick Arcuri

Uh, and all the answered evaluation of those systems.

0:45:39.370 --> 0:45:46.450

Dominick Arcuri

And as Barb and Jen discussed earlier, put together plans for the upcoming town halls.

0:45:48.620 --> 0:45:51.280

Dominick Arcuri

One more thing on the schedule.

0:45:51.970 --> 0:46:21.770

Dominick Arcuri

Uh, the analysis of the data that we will be gathering is expected to start there, showing the

middle of August and then that continuing that'll be enhanced as well by the town hall data that we get and we're still on schedule for developing uh, a draft report with some options, system design options in the November, December time frame.

0:46:23.580 --> 0:46:25.440

Dominick Arcuri

That's my update for this week.

0:46:25.450 --> 0:46:28.420

Dominick Arcuri

Happy to answer any questions from Task Force members.

0:46:31.610 --> 0:46:32.10

Neal, Barbara

Great.

0:46:32.370 --> 0:46:32.920

Neal, Barbara

Thanks, Tom.

0:46:32.930 --> 0:46:33.770

Neal, Barbara

Are there any questions?

0:46:38.510 --> 0:46:38.700

Neal, Barbara

Like.

0:46:39.0 --> 0:46:40.260

Dominick Arcuri

I sit see one from Mike.

0:46:41.340 --> 0:46:41.710

Doenges, Mike

Yeah.

0:46:41.720 --> 0:46:55.110

Doenges, Mike

So just the UM, the delay in the the one delay that you have in getting those filled out questionnaires back, that's if I understand correctly that's just due to response time from the organizations that you sent.

0:46:55.120 --> 0:46:56.150

Doenges, Mike

The question here's to right.

0:46:56.160 --> 0:46:58.310

Doenges, Mike

It's it's you're on top of them.

0:46:58.320 --> 0:46:59.590

Doenges, Mike

You're you're checking in.

0:46:59.600 --> 0:47:2.360

Doenges, Mike

It's just them getting the data gathered and sent back to you.

0:47:2.370 --> 0:47:2.840

Doenges, Mike

Is that correct?

0:47:3.590 --> 0:47:5.200

Dominick Arcuri

Yes, yes, that's correct.

0:47:5.430 --> 0:47:16.150

Dominick Arcuri

For those that we have not received the the questionnaires when we visit them on site, we'll be going over that data to confirm the data that we need.

0:47:17.110 --> 0:47:17.350

Doenges, Mike

Right.

0:47:17.90 --> 0:47:18.700

Dominick Arcuri

We'll gather it on site essentially.

0:47:19.790 --> 0:47:20.190

Doenges, Mike

Awesome.

0:47:20.240 --> 0:47:20.850

Doenges, Mike

That's Yep.

0:47:21.80 --> 0:47:21.790

Doenges, Mike

You very much, Tom.

0:47:21.800 --> 0:47:22.380

Doenges, Mike

Appreciate it.

0:47:23.90 --> 0:47:23.340

Dominick Arcuri

Well.

0:47:22.970 --> 0:47:23.360

Rick Burke

So.

0:47:29.80 --> 0:47:29.280

Neal, Barbara

Yeah.

0:47:23.370 --> 0:47:33.560

Rick Burke

So if I could add to what John just shared and I there were a couple of facilities that complained about it and wondered why we were doing this and what benefit it was.

0:47:33.570 --> 0:47:37.360

Rick Burke

And so there were good conversations held with those individuals.

0:47:37.450 --> 0:47:40.260

Rick Burke

And they came back and completed their forms.

0:47:40.390 --> 0:47:53.530

Rick Burke

So whenever we encounter a known issue of why they're not completing the form, you know we we talked to them directly and and some of that is going to also be followed up.



0:47:53.740 --> 0:47:56.770

Rick Burke

We're on site when they visit to help fill out the form.

0:47:56.900 --> 0:48:0.380

Rick Burke

Some folks have indicated that they just don't have time right now.

0:48:0.420 --> 0:48:6.270

Rick Burke

They don't have the resources, so mission critical is going to go over the forms and complete them on site.

0:48:6.380 --> 0:48:22.370

Rick Burke

So, you know, wherever whatever we know and each one of these that haven't remember responded to MCP is, as has reached out to them and and they're engaged and trying to expedite getting completion of the of the forms and their data.

0:48:26.960 --> 0:48:27.460

Neal, Barbara

Great.

0:48:29.340 --> 0:48:31.460

Neal, Barbara

Any other questions for Rick or Dom?

0:48:35.430 --> 0:48:35.720

Neal, Barbara

Any.

0:48:35.610 --> 0:48:37.320

anonymous

Uh, Barb, could I ask a question?

0:48:37.710 --> 0:48:38.570

anonymous

That who?

0:48:40.490 --> 0:48:40.850

Neal, Barbara

Ah.

0:48:38.670 --> 0:48:42.420

anonymous

How come the task force didn't have a discussion about this?

0:48:42.430 --> 0:48:49.540

anonymous

Confidentiality of all this data being collected, but that's not their purview to decide what the chairs this.

0:48:49.610 --> 0:48:50.140

Neal, Barbara

Let me take.

0:48:49.550 --> 0:48:50.540

anonymous

This is a court.

0:48:52.160 --> 0:48:56.330

Neal, Barbara

Let me take your question back to Jen offline.

0:48:56.400 --> 0:49:2.570

Neal, Barbara

I think really it's just a matter of getting legal input on on what's confidential and not.

0:49:2.580 --> 0:49:5.250

Neal, Barbara

So I'm I'll take it back to Jen.

0:49:5.260 --> 0:49:5.540

Neal, Barbara

Steven.

0:49:6.730 --> 0:49:7.110

Neal, Barbara

OK.

0:49:7.160 --> 0:49:9.110

Neal, Barbara

Moving on, any other?

0:49:10.940 --> 0:49:13.910

Neal, Barbara

Questions from task force for televote.

0:49:17.200 --> 0:49:21.90

Neal, Barbara

OK, we don't have mission critical partners here today.

0:49:21.100 --> 0:49:27.30

Neal, Barbara

But I feel that Doms update gives us a pretty clear picture of what they're up to out there in the world.

0:49:29.30 --> 0:49:29.380

Dominick Arcuri

Forget.

0:49:27.40 --> 0:49:29.770

Neal, Barbara

So, umm, so we'll move on.

0:49:29.780 --> 0:49:33.350

Neal, Barbara

If there's no other questions or Don, did you have more to add?

0:49:34.120 --> 0:49:38.320

Dominick Arcuri

Well, just for information ramps is on site this week.

0:49:38.330 --> 0:49:43.690

Dominick Arcuri

He's part of the dispatch center team, so that's what what he's tied up with.

0:49:44.850 --> 0:49:45.320

Rick Burke

Yeah.

0:49:45.370 --> 0:49:47.700

Rick Burke

And and Scott is also on site.

0:49:48.350 --> 0:50:6.450

Rick Burke

You know, meeting dispatch, the radio shops and we've been get engaged in meetings with them, you know, identifying not only you know what new investments and and enhancements are being made so that they can be aware we're aware of them to be included in the program.

0:50:6.520 --> 0:50:31.400

Rick Burke

But to gain insight, you know additional insights and those conversations with the state and with two local radio shops mean very valuable have provided US insights that you know will certainly support the development of recommendations and and we'll fill in missing gaps that might not be available from the the operators that you know the the public safety operator, network radio network operators themselves.

0:50:35.80 --> 0:50:35.340

Neal, Barbara

OK.

0:50:38.800 --> 0:50:39.270

Neal, Barbara

Great.

0:50:39.280 --> 0:50:39.600

Neal, Barbara

All right.

0:50:41.360 --> 0:50:49.120

Neal, Barbara

If we are ready to move on, we will go to new business through Task force members have any new business for today?

0:50:53.530 --> 0:50:54.800

Neal, Barbara

Great hearing.

0:50:54.810 --> 0:50:55.560

Neal, Barbara

Nothing.

0:50:56.310 --> 0:50:58.900

Neal, Barbara

We'll confirm the next meeting date and adjourn.

0:50:58.910 --> 0:51:5.360

Neal, Barbara

So we got off schedule a little bit with with moving last weeks meeting to today.

0:51:5.450 --> 0:51:19.180

Neal, Barbara

My recommendation is we just pick up again next week and continue with the every two week cadence I know in in my case my calendar's like set for months with the schedule that's already on the books.

0:51:19.190 --> 0:51:21.460

Neal, Barbara

So anybody object to that?

0:51:25.60 --> 0:51:25.320

Neal, Barbara

OK.

0:51:26.470 --> 0:51:27.160

Neal, Barbara

Alright then.

0:51:27.170 --> 0:51:32.70

Neal, Barbara

So that means that our next meeting is set for August 7th at 11:15.

0:51:32.80 --> 0:51:38.490

Neal, Barbara

That's next Wednesday, UM, and if we're through, I'd look for a motion to adjourn.

0:51:42.660 --> 0:51:43.370

White, Paul

I'm overeager.

0:51:43.300 --> 0:51:43.730

Michael Wright

Some moves.

0:51:44.660 --> 0:51:45.20

Doenges, Mike

2nd.

0:51:45.550 --> 0:51:45.710

James Mack

To.

0:51:47.30 --> 0:51:51.80

Neal, Barbara

Kelly, I'll let you straighten that out, OK?

0:51:51.130 --> 0:51:52.800

Neal, Barbara

All in favor of a journey.

0:51:53.190 --> 0:51:56.140

Neal, Barbara

Please raise your hand or indicate by saying aye.

0:51:56.820 --> 0:51:57.290

Ron Kumetz

I.

0:51:56.570 --> 0:52:0.520

Neal, Barbara

I see all task force members hands are up and thank you, Ron.

0:52:0.820 --> 0:52:3.840

Neal, Barbara

OK, we are adjourned for today.

0:52:3.850 --> 0:52:6.60

Neal, Barbara

Thank you very much, everybody.

0:52:6.830 --> 0:52:8.570

Neal, Barbara

And we will talk to you next week.

0:52:9.640 --> 0:52:10.330

Doenges, Mike

See you next week.

0:52:10.320 --> 0:52:10.480

White, Paul

Thank.

0:52:10.610 --> 0:52:10.760

Ron Kumetz

But.

0:52:10.240 --> 0:52:10.970

Neal, Barbara

Have a good one.

0:52:10.780 --> 0:52:11.330

Dominick Arcuri

Take me well.

0:52:10.620 --> 0:52:11.360

White, Paul

Take care. Bye.

0:52:11.650 --> 0:52:11.810

White, Paul

Bye.

0:52:11.640 --> 0:52:11.820

Rick Burke

Thank.

0:52:11.40 --> 0:52:12.140

Neal, Barbara

Have a good one, yeah.

0:52:11.840 --> 0:52:12.320

Rick Burke

You everyone.

0:52:12.540 --> 0:52:12.900

Rick Burke

Enjoy.

0:52:13.830 --> 0:52:14.90

Neal, Barbara

Bye bye.

0:52:13.810 --> 0:52:14.110

James Mack

Thank you.