

Statewide Public Safety Communications System Planning Project Stakeholder Update



October 2024

Happening Now: Data Collection and Analysis

The project team collected a large amount of valuable data and heard many experiences and opinions during the data collection phase and Town Hall meetings. The team is now compiling and organizing that data. A draft outline and content plan for the Inventory and Assessment Report has been developed and subsequently updated to capture the needs of the project. Much of the inventory data for the report has been compiled and input into the report format, and a radio coverage propagation simulation has been created for many of the documented radio site assets. While the generation of the report is progressing, the team has agreed to deliver the first draft of the report in November instead of the end of October.

In parallel with the development of the Inventory and Assessment Report, work on analyzing the collected information and the initial development of the key attributes of potential solutions will also be ongoing. In support of this effort, the team will conduct a series of workshops designed to address key aspects of the project and potential solutions. The initial planning for these workshops has identified the following focus areas:

- Lessons learned from previous regional attempts and current regional consortiums
- Potential funding sources and cost models
- Potential governance structures
- Dispatch operations and best practices
- Wireless coverage – including radio and cellular
- Dispatch technologies – including CAD and others

Project Status

These are the major activities and accomplishments that have taken place this month.

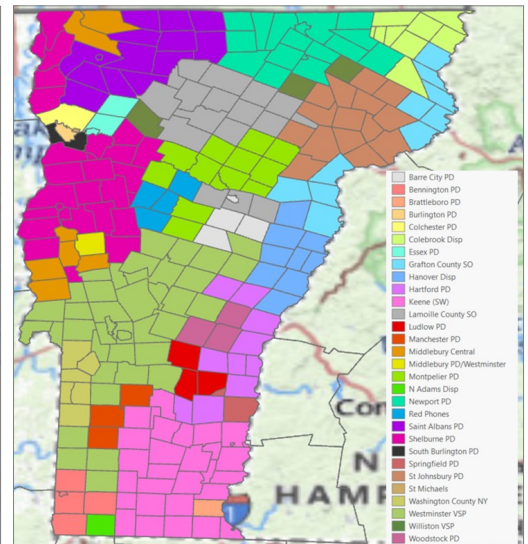
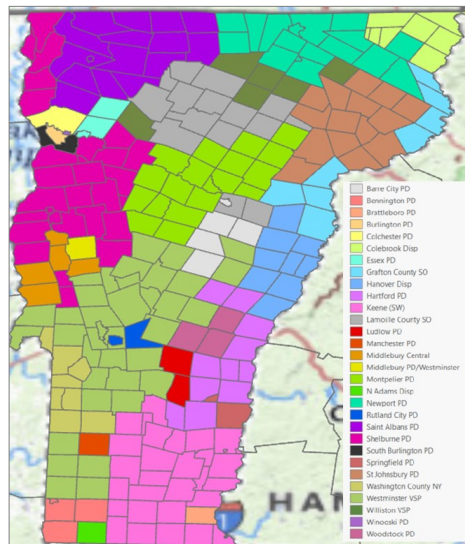
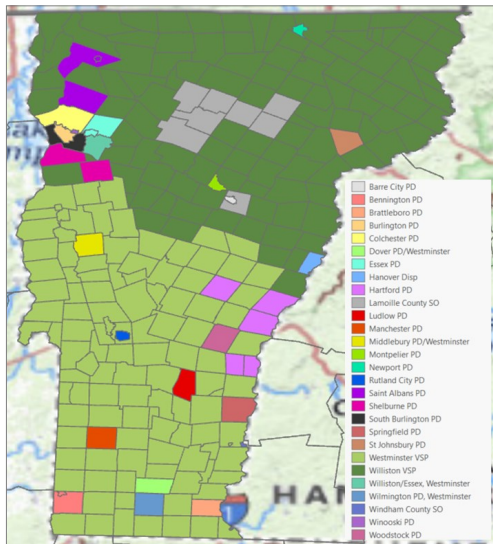
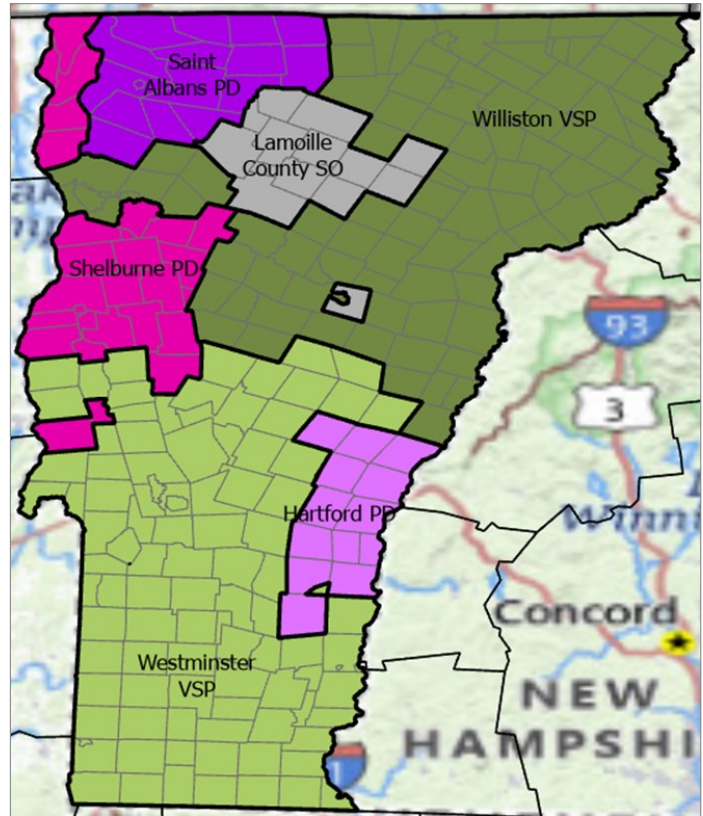
- Two Community Listening Sessions were held in October and a third is planned for 11/21.
- Collection of the cybersecurity survey information concluded on 10/25.
- A draft outline for the Inventory and Assessment Report was developed, reviewed, and comments were provided. The bulk of the data collected has been inserted into the template.
- The initial delivery date for the Inventory and Assessment Report will be extended to account for the delay in collecting the required data. The revised report delivery date is to be determined.
- The MCP wireless team has completed radio coverage mapping for state-owned assets.
- Initial planning for the project workshops has occurred and potential attendees for the Lessons Learned, Governance, and Funding sessions have been established.
- Televate continues to meet with selected stakeholders and town hall participants to gain additional project information and insights. Televate is analyzing various regional boundaries and how it may relate to potential dispatch and wireless solutions.

Did You Know?



When someone in Vermont dials 9-1-1 to report or request an emergency response, multiple agencies get involved. The call is first received at one of the six Public Safety Answering Points (PSAPs) throughout the state, based on the location of the call. The six PSAP areas of responsibility are shown in the map (right).

Based on the nature of the call, the 9-1-1 call taker at the PSAP will then notify the responsible dispatch center to alert the appropriate first responder agency(ies) (Law Enforcement [LE], Fire, Emergency Medical Service [EMS]) to respond to the call. The participating PSAP may also be the dispatch center for the first responder agency(ies), or it may be one of the other 37 dispatch centers throughout the state. The dispatch agencies for all LE, Fire and EMS are shown in the three maps below. The maps show that some Vermont towns rely on the involvement of multiple dispatch centers to respond to an incident that requires multiple first responder disciplines.



We want to know what topics you'd like to learn more about!

For direct inquiries to the Task Force regarding the project, please contact DPS.PSCTaskForce@vermont.gov

Visit our website at <https://dps.vermont.gov/committees-boards/communications>