

# Vermont Public Safety Communications Task Force

## Statewide Public Safety Communications System Planning

### Weekly Status Report – June 17, 2024

| Activities Accomplished   |
|---|
| <p><b>June 03 – June 14</b></p> <ul style="list-style-type: none"> <li>• MCP distributed the data collection questionnaire to the agencies outside the State of Vermont</li> <li>• MCP conducted individual agency call back if they did not acknowledge receipt of the data collection questionnaire. This task is ongoing</li> <li>• MCP and Televate meet to discuss key project issues</li> <li>• Televate forwarded recommendations related to dispatch projects to MCP for monitoring</li> <li>• Televate presented their findings related to the COPS grant programs to the Task Force and provided a summary of the recommendations to DPS</li> <li>• Televate reviewed the dispatch status of each of the 14 Sheriff's offices and updated the dispatch agency list</li> <li>• Televate delivered the June stakeholder update</li> </ul> |
| Planned Activities  |
| <p><b>June 17 – June 28</b></p> <ul style="list-style-type: none"> <li>• MCP to continue work on the draft on site schedule for dispatch center visits.</li> <li>• MCP continues to focus on the inventory and assessment of the communication system. The short-term focus is:                             <ul style="list-style-type: none"> <li>○ Contacting dispatch centers and assisting with completing the questionnaire</li> <li>○ Data collection questionnaires are due back from the agencies on June 28th.</li> </ul> </li> </ul>  |

Action Item Summary:

| Action Item # | Issue  | Date Opened | Date Closed | Assigned                | Comments   |
|---------------|--|-------------|-------------|-------------------------|--|
| 11            | Identify agencies that perform dispatch but may not interact with 9-1-1                          | 4/5/2024    |             | Task Force/<br>Televate | Some agencies may self-dispatch calls coming from a non 9-1-1 source – <b>The dispatch entity for each Sheriff's office was reviewed and updated and provided to the TF and MCP</b>  |
| 12            | Televate to provide analysis of COPS grant programs and provide recommendations                  | 4/5/2024    | 6/5/24      | Televate                | <b>Televate provided findings to the Task Force on 6/5/24 and forwarded recommendations</b>  |
| 13            | Complete data collection calls and receive completed questionnaires                              | 5/31/24     |             | MCP/All                 | This is the primary activity for June – <b>MCP touching base with the dispatch centers:</b> <ul style="list-style-type: none"> <li>• Dispatch Centers contacted – 18</li> <li>• Centers messaged – 6</li> <li>• Questionnaires received – 1</li> </ul> |
| 14            | <b>MCP should document the COPS dispatch projects and evaluate their applicability statewide</b> | 6/10/24     |             | MCP                     | <b>COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements</b>  |

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Risk Item Summary:

| Risk ID | Date Raised | Status: Active, Potential, Closed | Risk   | Risk Assignment | Response: Avoid, Transfer, Mitigate, Accept | Risk Response Plan (Required Actions and Contingency Plan) |
|---------|-------------|-----------------------------------|--|-----------------|---|--|
| 01      | 2/7/24      | Potential                         | Dispatch Center Information Collection         | Televate PM     | Mitigate                                    | Monitor weekly   |
| 02      | 2/7/24      | Potential                         | System Planning Vendor Schedule                | Televate PM     | Mitigate                                    | Televate and MCP working to establish schedule and track   |
| 03      | 2/7/24      | Potential                         | Limited Availability of Cellular Coverage Data | Televate PM     | Mitigate                                    | Monitor progress, review existing data                     |

Issue Management Summary:

| Issue # | Date Raised | Issue Description | Assignment | Comments | Action Taken | Status |
|---------|-------------|-------------------|------------|----------|--------------|--------|
| 01      |             |                   |            |          |              |        |