

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – July 8, 2024

Activities Accomplished
<p>June 17 – July 5</p> <ul style="list-style-type: none"> MCP conducted individual agency call back if they did not acknowledge receipt of the data collection questionnaire. All agencies were contacted MCP continued organization of on-site meetings to dispatch centers – to being July 15th MCP continued organization of on-site investigation of wireless and dispatch systems – tentative meeting with RTS on July 29th Televate developed a graphical schedule tool and key data tracker Televate began work on the July stakeholder update
Planned Activities
<p>July 8 – July 19</p> <ul style="list-style-type: none"> MCP to complete the on site schedule for dispatch center visits MCP to begin on-site dispatch center visits MCP will continue to compile data from the questionnaire and on-site visits – unreturned questionnaires will be completed during on-site visits

Action Item Summary:

Action Item #	Issue	Date Opened	Date Closed	Assigned	Comments
11	Identify agencies that perform dispatch but may not interact with 9-1-1	4/5/2024		Task Force/ Televate	Some agencies may self-dispatch calls coming from a non 9-1-1 source – The dispatch entity for each Sheriff’s office was reviewed and updated and provided to the TF and MCP – this data will be confirmed/updated following review of the questionnaire data
13	Complete data collection calls and receive completed questionnaires	5/31/24		MCP/All	This is the primary activity for June – MCP touching base with the dispatch centers: <ul style="list-style-type: none"> Dispatch Centers contacted – 38 Questionnaires received – 15
14	MCP should document the COPS dispatch projects and evaluate their applicability statewide	6/10/24		MCP	COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements – MCP to meet with RTS on 7/29

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Risk Item Summary:

Risk ID	Date Raised	Status: Active, Potential, Closed	Risk	Risk Assignment	Response: Avoid, Transfer, Mitigate, Accept	Risk Response Plan (Required Actions and Contingency Plan)
01	2/7/24	Active	Dispatch Center Information Collection	Televate PM	Mitigate	Receive completed questionnaires and gather other data on-site
02	2/7/24	Potential	System Planning Vendor Schedule	Televate PM	Mitigate	Televate and MCP working to establish schedule and track
03	2/7/24	Potential	Limited Availability of Cellular Coverage Data	Televate PM	Mitigate	Monitor progress, review existing data

Issue Management Summary:

Issue #	Date Raised	Issue Description	Assignment	Comments	Action Taken	Status
01	7/8/24	Dispatch Center Data Collection	MCP	Only 39% of questionnaires received to date	<ul style="list-style-type: none"> All dispatch centers have been contacted Additional information to be collected on-site 	<ul style="list-style-type: none"> On-site schedule proceeding Using multiple forms of data collection

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