

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – July 22, 2024

Activities Accomplished
<p>July 8 – July 19</p> <ul style="list-style-type: none"> MCP conducted individual agency call backs if they did not return the data collection questionnaire. This activity continues. MCP completed the development of the on-site schedule. MCP began dispatch center on-site visits which are scheduled to continue through August 16th. Televate delivered the July stakeholder update. The Task Force Chairs, Televate, and MCP reviewed the protections for the collection of system data and have established a position regarding how the data will be collected and protected.
Planned Activities
<p>July 22 – Aug 2</p> <ul style="list-style-type: none"> On-site dispatch center visits to continue. MCP will continue to compile data from the questionnaire and on-site visits – unreturned questionnaires will be completed during on-site visits. MCP wireless team and Televate will begin on-site evaluations the week of July 29th. Televate will prepare an outreach plan for a sampling of dispatch centers customers.

Action Item Summary:

Action Item #	Issue	Date Opened	Date Closed	Assigned	Comments
11	Identify agencies that perform dispatch but may not interact with 9-1-1	4/5/2024		Task Force/ Televate	Some agencies may self-dispatch calls coming from a non 9-1-1 source – The dispatch entity for each Sheriff’s office was reviewed and updated and provided to the TF and MCP – this data will be confirmed/updated following review of the questionnaire and data collected on-site
13	Complete data collection calls and receive completed questionnaires	5/31/24		MCP/All	This is the primary activity for June – MCP touching base with the dispatch centers: <ul style="list-style-type: none"> Dispatch Centers contacted – 38 Questionnaires received – 22
14	MCP should document the COPS dispatch projects and evaluate their applicability statewide	6/10/24		MCP	COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements – MCP to meet with RTS on 7/29

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Risk Item Summary:

Risk ID	Date Raised	Status: Active, Potential, Closed	Risk	Risk Assignment	Response: Avoid, Transfer, Mitigate, Accept	Risk Response Plan (Required Actions and Contingency Plan)
01	2/7/24	Active	Dispatch Center Information Collection	Televate PM	Mitigate	Receive completed questionnaires and gather other data on-site
02	2/7/24	Potential	System Planning Vendor Schedule	Televate PM	Mitigate	Televate and MCP working to establish schedule and track
03	2/7/24	Potential	Limited Availability of Cellular Coverage Data	Televate PM	Mitigate	Monitor progress, review existing data

Issue Management Summary:

Issue #	Date Raised	Issue Description	Assignment	Comments	Action Taken	Status
01	7/8/24	Dispatch Center Data Collection	MCP	Now 58% of questionnaires received to date	<ul style="list-style-type: none"> All dispatch centers have been contacted Additional information to be collected on-site 	<ul style="list-style-type: none"> On-site visits proceeding Using multiple forms of data collection

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