

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – Aug 05, 2024

Activities Accomplished
<p>July 22 – Aug 2</p> <ul style="list-style-type: none"> MCP continued dispatch center on-site visits. Additional completed questionnaires have been received. MCP/Televate met with RTS, Burlington Communications and Radio North and began compiling existing LMR infrastructure information. The Task Force, MCP, and Televate began planning the upcoming Town Halls. <ul style="list-style-type: none"> Work to iron out dates, times, locations, logistics this week Team established to develop Town Hall content prior to next meeting
Planned Activities
<p>Aug 5 – Aug 16</p> <ul style="list-style-type: none"> On-site dispatch center visits to continue through August 16th – moving to two teams in August. MCP will continue to compile data from the questionnaire and on-site visits – unreturned questionnaires will be completed during on-site visits. MCP to continue contacting radio shops and compiling LMR infrastructure data Logistics and details for the Town Hall sessions will be completed.

Action Item Summary:

Action Item #	Issue	Date Opened	Date Closed	Assigned	Comments
11	Identify agencies that perform dispatch but may not interact with 9-1-1	4/5/2024		Task Force/ Televate	Some agencies may self-dispatch calls coming from a non 9-1-1 source – The dispatch entity for each Sheriff’s office was reviewed and updated and provided to the TF and MCP – this data will be confirmed/updated following review of the questionnaire and data collected on-site
13	Complete data collection calls and receive completed questionnaires	5/31/24		MCP/All	This is the primary activity for June – Not all questionnaires returned on time, so the task continues through the site visits: <ul style="list-style-type: none"> Dispatch Centers contacted – 38 Questionnaires received – 27
14	MCP should document the COPS dispatch projects and evaluate their applicability statewide	6/10/24		MCP	COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements – MCP met with RTS
15	Maintain list of statutory requests	7/31/24		Task Force/ Televate	Potential items: <ul style="list-style-type: none"> Dispatch training best practices or certification

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Risk Item Summary:

Risk ID	Date Raised	Status: Active, Potential, Closed	Risk	Risk Assignment	Response: Avoid, Transfer, Mitigate, Accept	Risk Response Plan (Required Actions and Contingency Plan)
01	2/7/24	Active	Dispatch Center Information Collection	Televate PM	Mitigate	Receive completed questionnaires and gather other data on-site
02	2/7/24	Potential	System Planning Vendor Schedule	Televate PM	Mitigate	Televate and MCP working to establish schedule and track
03	2/7/24	Potential	Limited Availability of Cellular Coverage Data	Televate PM	Mitigate	Monitor progress, review existing data

Issue Management Summary:

Issue #	Date Raised	Issue Description	Assignment	Comments	Action Taken	Status
01	7/8/24	Dispatch Center Data Collection	MCP	Now 58% of questionnaires received to date	<ul style="list-style-type: none"> All dispatch centers have been contacted Additional information to be collected on-site 	<ul style="list-style-type: none"> On-site visits proceeding Using multiple forms of data collection Plan to close this following on-site visits

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