

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – Sept. 02, 2024

Activities Accomplished
<p>Aug 19 – Aug 30</p> <ul style="list-style-type: none"> MCP rescheduled the remaining 8 dispatch center visits for the period of Sept. 9-20. MCP is compiling and analyzing the data collected to date from the questionnaires and dispatch center visits. MCP’s wireless team is in the process of developing maps of the wireless information that has been collected to date. Televate met with representatives from the Town of Hardwick to understand and document coverage and operational challenges. Notices for the upcoming Town Halls (Sept 11, 12, 17, 19) were distributed. Additional information was provided to some stakeholders who inquired. Further drafting of the content for the Town Halls continued. The pursuit of additional cyber security surveys was put on hold until after Labor Day.
Planned Activities
<p>Sept 02 – Sept 13</p> <ul style="list-style-type: none"> The content for the upcoming Town Halls will be completed. Two of the Town Halls will be held. MCP will continue to compile data from the questionnaires and on-site visits – unreturned questionnaires will be completed during on-site visits. MCP’s wireless team will continue to reach out to additional radio shops to gather info on the LMR assets across the state. Additional cyber security surveys will be collected.

Action Item Summary:

Action Item #	Issue	Date Opened	Date Closed	Assigned	Comments
11	Identify agencies that perform dispatch but may not interact with 9-1-1	4/5/2024		Task Force/ Televate	Some agencies may self-dispatch calls coming from a non 9-1-1 source – The dispatch entity for each Sheriff’s office was reviewed and updated and provided to the TF and MCP – this data will be confirmed/updated following review of the questionnaire and data collected on-site
13	Complete data collection calls and receive completed questionnaires	5/31/24		MCP/All	<p>This is the primary activity for June – Not all questionnaires returned on time, so the task continues through the site visits:</p> <ul style="list-style-type: none"> Dispatch Centers Visited – 30 <ul style="list-style-type: none"> 8 are rescheduled Questionnaires received – 28

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14	MCP should document the COPS dispatch projects and evaluate their applicability statewide	6/10/24		MCP	COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements – MCP met with RTS
15	Maintain list of statutory requests	7/31/24		Task Force/ Televate	Potential items: <ul style="list-style-type: none"> • Dispatch training best practices or certification
16	Work out logistics for the Town Hall sessions	8/7/24	8/29/24	Task Force/ Televate	Dates, times, locations established – rental agreement for Springfield in place – notices sent out
17	Develop content for Town Hall sessions	8/7/24		Task Force/ MCP	High-level questions developed – need intro slides, agenda, etc.

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Risk Item Summary:

Risk ID	Date Raised	Status: Active, Potential, Closed	Risk	Risk Assignment	Response: Avoid, Transfer, Mitigate, Accept	Risk Response Plan (Required Actions and Contingency Plan)
01	2/7/24	Active	Dispatch Center Information Collection	Televate PM	Mitigate	Receive completed questionnaires and gather other data on-site
02	2/7/24	Potential	System Planning Vendor Schedule	Televate PM	Mitigate	Televate and MCP working to establish schedule and track
03	2/7/24	Potential	Limited Availability of Cellular Coverage Data	Televate PM	Mitigate	Monitor progress, review existing data

Issue Management Summary:

Issue #	Date Raised	Issue Description	Assignment	Comments	Action Taken	Status
01	7/8/24	Dispatch Center Data Collection	MCP	Now 58% of questionnaires received to date	<ul style="list-style-type: none"> 30 of 38 dispatch centers have been visited Additional information to be collected on-site 	<ul style="list-style-type: none"> 8 rescheduled site visits to occur in Sept. Using multiple forms of data collection Plan to close this following on-site visits

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