

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – Sept. 16, 2024

| Activities Accomplished |
|---|
| <p>Sept 02 – Sept 13</p> <ul style="list-style-type: none"> MCP completed 2 of the remaining 8 dispatch center visits and scheduled the additional visits for the week of Sept. 16. MCP continues to compile and analyze the data collected from the questionnaires and dispatch center visits. MCP’s wireless team is in the process of developing maps of the wireless information that has been collected. Televate reached out to additional public safety leaders to understand and document coverage challenges. The content for the Town Halls was completed and 2 Town Halls (Sept 11, 12) were held. Further drafting of the content for the Town Halls continued. The pursuit of additional cyber security surveys was put on hold until after Labor Day. |
| Planned Activities |
| <p>Sept 16 – Sept 27</p> <ul style="list-style-type: none"> Two additional Town Halls will be held. The 6 final dispatch center site visits will be conducted. MCP will be conducting individual agencies to assist in completing the Cyber Best practices assessment. MCP will begin development of their Model for Advancing Public Safety (MAPS) analysis for the project. MCP’s wireless team will continue development of their wireless system mapping. |

Action Item Summary:

| Action Item # | Issue | Date Opened | Date Closed | Assigned | Comments |
|---------------|---|-------------|---------------|-------------------------|---|
| 11 | Identify agencies that perform dispatch but may not interact with 9-1-1 | 4/5/2024 | | Task Force/ Televate | Some agencies may self-dispatch calls coming from a non 9-1-1 source – This data is being updated based on on-site visits |
| 13 | Complete data collection calls and receive completed questionnaires | 5/31/24 | | MCP/All | This is the primary activity for June – Not all questionnaires returned on time, so the task continues through the site visits: <ul style="list-style-type: none"> Dispatch Centers Visited – 32 <ul style="list-style-type: none"> 6 are rescheduled Questionnaires received – 31 |
| 14 | MCP should document the COPS dispatch projects and evaluate their applicability statewide | 6/10/24 | | MCP | COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements – MCP met with RTS |
| 15 | Maintain list of statutory requests | 7/31/24 | | Task Force/ Televate | Potential items: <ul style="list-style-type: none"> Dispatch training best practices or certification |
| 17 | Develop content for Town Hall sessions | 8/7/24 | 9/9/24 | Task Force/ MCP | Questions and presentation complete |

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – Sept. 16, 2024

Risk Item Summary:

| Risk ID | Date Raised | Status: Active, Potential, Closed | Risk | Risk Assignment | Response: Avoid, Transfer, Mitigate, Accept | Risk Response Plan (Required Actions and Contingency Plan) |
|---------|-------------|-----------------------------------|--|-----------------|---|--|
| 01 | 2/7/24 | Active | Dispatch Center Information Collection | Televate PM | Mitigate | Receive completed questionnaires and gather other data on-site |
| 02 | 2/7/24 | Potential | System Planning Vendor Schedule | Televate PM | Mitigate | Televate and MCP working to establish schedule and track |
| 03 | 2/7/24 | Potential | Limited Availability of Cellular Coverage Data | Televate PM | Mitigate | Monitor progress, review existing data |

Issue Management Summary:

| Issue # | Date Raised | Issue Description | Assignment | Comments | Action Taken | Status |
|---------|-------------|---------------------------------|------------|--|---|---|
| 01 | 7/8/24 | Dispatch Center Data Collection | MCP | Now 58% of questionnaires received to date | <ul style="list-style-type: none"> 32 of 38 dispatch centers have been visited Additional information to be collected on-site | <ul style="list-style-type: none"> 8 rescheduled site visits to occur in Sept. Using multiple forms of data collection Plan to close this following on-site visits |

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – Sept. 16, 2024

