Vermont Public Safety Communications Task Force Statewide Public Safety Communications System Planning

Weekly Status Report - Sept. 16, 2024

Activities Accomplished

Sept 02 - Sept 13

- MCP completed 2 of the remaining 8 dispatch center visits and scheduled the additional visits for the week of Sept. 16.
- MCP continues to compile and analyze the data collected from the questionnaires and dispatch center visits.
- MCP's wireless team is in the process of developing maps of the wireless information that has been collected.
- Televate reached out to additional public safety leaders to understand and document coverage challenges.
- The content for the Town Halls was completed and 2 Town Halls (Sept 11, 12) were held.
- Further drafting of the content for the Town Halls continued.
- The pursuit of additional cyber security surveys was put on hold until after Labor Day.

Planned Activities

Sept 16 - Sept 27

- Two additional Town Halls will be held.
- The 6 final dispatch center site visits will be conducted.
- MCP will be conducting individual agencies to assist in completing the Cyber Best practices assessment.
- MCP will begin development of their Model for Advancing Public Safety (MAPS) analysis for the project.
- MCP's wireless team will continue development of their wireless system mapping.

Action Item Summary:

Action Item #	Issue	Date Opened	Date Closed	Assigned	Comments
11	Identify agencies that perform dispatch but may not interact with 9-1-1	4/5/2024		Task Force/ Televate	Some agencies may self-dispatch calls coming from a non 9-1-1 source – This data is being updated based on on-site visits
13	Complete data collection calls and receive completed questionnaires	5/31/24		MCP/All	This is the primary activity for June – Not all questionnaires returned on time, so the task continues through the site visits: Dispatch Centers Visited – 32 Gare rescheduled Questionnaires received – 31
14	MCP should document the COPS dispatch projects and evaluate their applicability statewide	6/10/24		МСР	COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements – MCP met with RTS
15	Maintain list of statutory requests	7/31/24		Task Force/ Televate	Potential items: • Dispatch training best practices or certification
17	Develop content for Town Hall sessions	8/7/24	9/9/24	Task Force/ MCP	Questions and presentation complete



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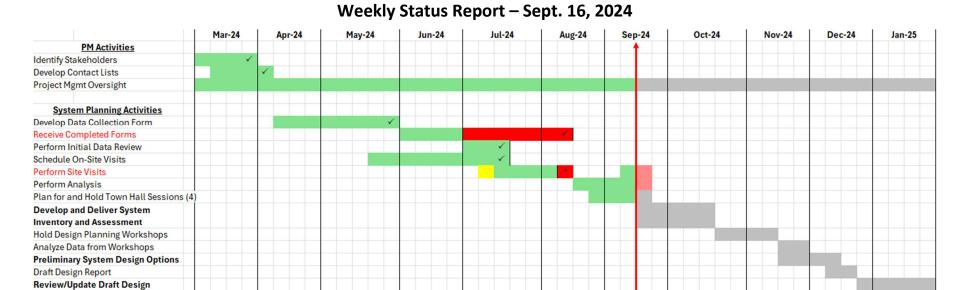
Risk Item Summary:

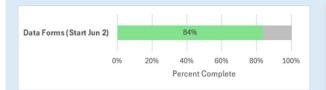
Risk ID	Date Raised	Status: Active, Potential, Closed	Risk	Risk Assignment	Response: Avoid, Transfer, Mitigate, Accept	Risk Response Plan (Required Actions and Contingency Plan)
01	2/7/24	Active	Dispatch Center Information Collection	Televate PM	Mitigate	Receive completed questionnaires and gather other data on-site
02	2/7/24	Potential	System Planning Vendor Schedule	Televate PM	Mitigate	Televate and MCP working to establish schedule and track
03	2/7/24	Potential	Limited Availability of Cellular Coverage Data	Televate PM	Mitigate	Monitor progress, review existing data

Issue Management Summary:

Issue #	Date Raised	Issue Description	Assignment	Comments	Action Taken	Status
01	7/8/24	Dispatch Center Data Collection	МСР	Now 58% of questionnaires received to date	 32 of 38 dispatch centers have been visited Additional information to be collected on-site 	 8 rescheduled site visits to occur in Sept. Using multiple forms of data collection Plan to close this following on-site visits

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Options

