

Vermont Public Safety Communications Task Force

Statewide Public Safety Communications System Planning

Weekly Status Report – Sept. 30, 2024

Activities Accomplished
<p>Sept 16 – Sept 27</p> <ul style="list-style-type: none"> MCP completed 2 all dispatch center visits and interviews. All four Town Halls were held. Planning for the Community Listening Sessions occurred. MCP contacted agencies to help complete the cyber security surveys. MCP continues to compile and analyze the data collected from the questionnaires and dispatch center visits. MCP’s wireless team is in the process of developing maps of the wireless information that has been collected. Televate reached out to additional public safety leaders to understand and document coverage challenges. Televate completed the September Stakeholder update.
Planned Activities
<p>Sept 30 – Oct 11</p> <ul style="list-style-type: none"> Complete plan for Community Listening Sessions. Establish outline and draft for system inventory and assessment. MCP will be contacting individual agencies to assist in completing the Cyber Best practices assessment. MCP will continue development of their Model for Advancing Public Safety (MAPS) analysis for the project. MCP’s wireless team will continue development of their wireless system mapping.

Action Item Summary:

Action Item #	Issue	Date Opened	Date Closed	Assigned	Comments
11	Identify agencies that perform dispatch but may not interact with 9-1-1	4/5/2024	9/19/24	Task Force/ Televate	Some agencies may self-dispatch calls coming from a non 9-1-1 source – This data has been updated based on on-site visits
13	Complete data collection calls and receive completed questionnaires	5/31/24	9/19/24	MCP/All	This is the primary activity for June – Not all questionnaires returned on time, so the task continues through the site visits - complete: <ul style="list-style-type: none"> Dispatch Centers Visited – 38 Questionnaires received – 32
14	MCP should document the COPS dispatch projects and evaluate their applicability statewide	6/10/24	9/27/24	MCP	COPS grant proposed projects 9A, 9B, and 11 focused on dispatch improvements – As a new modern system is implemented as described in 9A, 9B and 11, it could be part of a recommendation to be leveraged and expanded to be used in regional and statewide applications.
15	Maintain list of statutory requests	7/31/24		Task Force/ Televate	Potential items: <ul style="list-style-type: none"> Dispatch training best practices or certification

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18	Establish themes and schedule for workshops	9/27/24		MCP, Televate, Task Force	Need to develop plan for Workshops – potential themes include: lessons learned, governance, technology, funding, wireless coverage, etc.
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Risk Item Summary:

Risk ID	Date Raised	Status: Active, Potential, Closed	Risk	Risk Assignment	Response: Avoid, Transfer, Mitigate, Accept	Risk Response Plan (Required Actions and Contingency Plan)
01	2/7/24	Active	Dispatch Center Information Collection	Televate PM	Mitigate	Data gathered – ready to close
02	2/7/24	Potential	System Planning Vendor Schedule	Televate PM	Mitigate	Televate and MCP working to establish schedule and track
03	2/7/24	Potential	Limited Availability of Cellular Coverage Data	Televate PM	Mitigate	Monitor progress, review existing data

Issue Management Summary:

Issue #	Date Raised	Issue Description	Assignment	Comments	Action Taken	Status
01	7/8/24	Dispatch Center Data Collection	MCP	Now 58% of questionnaires received to date	<ul style="list-style-type: none"> • 38 of 38 dispatch centers have been visited • Additional information collected on-site 	<ul style="list-style-type: none"> • 32 questionnaires collected – remaining centers contacted • Other data collected on-site • Plan to close on 9/30

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