

The **OpenFox™**
Product Suite

Messenger Workstation

Law Enforcement
Information System

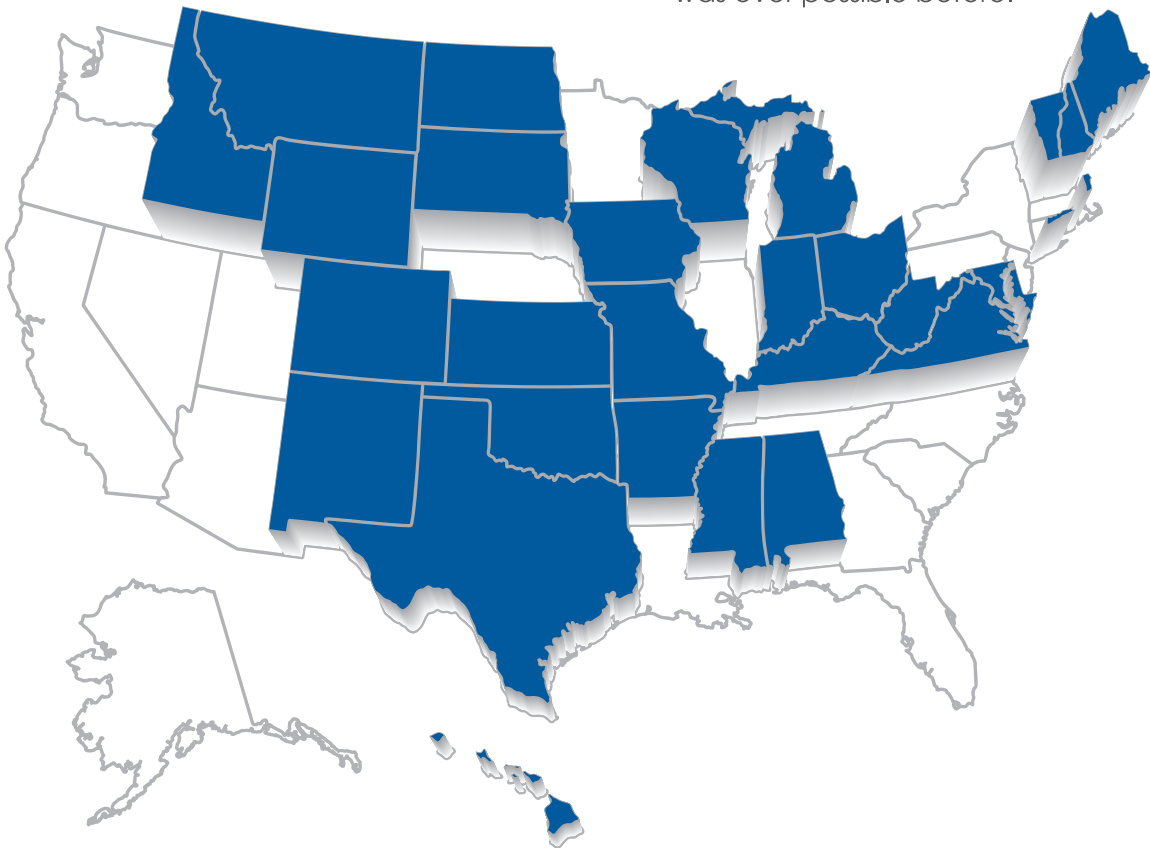


INDUSTRY LEADER

Law enforcement systems continue to demand enhanced access to more types of information than has been traditionally available. These demands place additional work load on the law enforcement user and budget concerns place limits on how agencies can satisfy these demands with existing work forces. This is why law enforcement agencies require a modern and sophisticated software package such as **OpenFox™ Messenger**.

More than half of all law enforcement users within the U.S. (including federal, state, and local agencies) rely on CPI's proven OpenFox™ suite of products. **Messenger is used by more law enforcement users than any other workstation software.**

No other workstation software provides the same combination of power, ease of use, and information security. **Messenger** is a cost effective solution that allows an agency to provide its officers with more information, better information, and more timely information than was ever possible before.

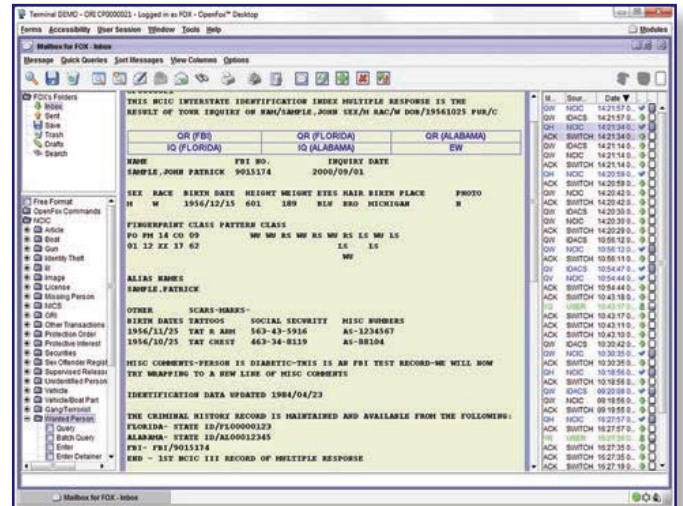


FAMILIAR INTERFACE

Modeled after standard email software such as Microsoft® Outlook, **Messenger** is intuitive and easy to use. As many of CPI's satisfied customers have remarked, *"We don't need to train our users on Messenger because it is so easy to use."*

Just Like Email

Just like an email program, your messages are organized into folders. Transactions you submit are stored in your sent folder. Query responses and unsolicited messages are delivered into your inbox. The drafts folder lets you save your progress on a form or create a message template, for frequent runaways as an example.



Multiple Monitors?

Forget about swapping between windows to view your responses. **Messenger** conveniently displays your list of responses right next to the message text. Do you have multiple monitors? You can simply drag a message or form to another monitor.

SHARE IMAGES AND DOCUMENTS

Messenger works just like an email program, and you can share images and other documents just as easily as you do through email. The only difference is that Messenger communications are secured to the standards of any dedicated law enforcement network, instead of being broadcast over the general Internet.

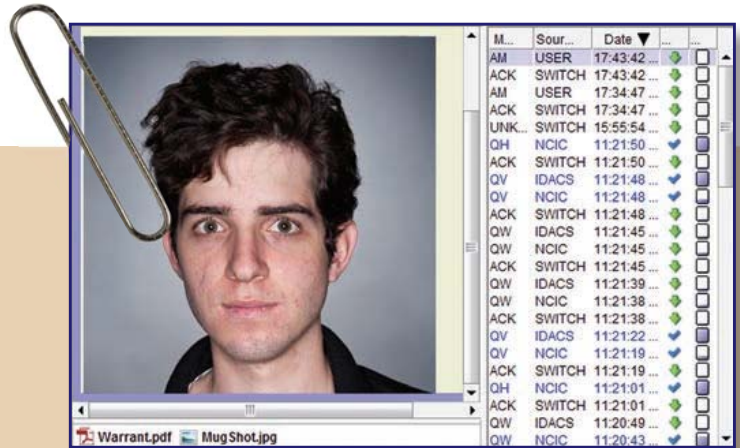
Want to send a copy of a paper warrant to another agency? Simply attach the PDF or Word file to the Messenger form.

Issuing a BOLO? Why not add photos of the individual or car right to the BOLO message? This powerful feature even allows agencies to share video and audio files with ease.

CASE IN POINT

Computer Project of Illinois, at the direction of the Arkansas Crime Information Center (ACIC), recently installed the Messenger attachment capability. This capability played a huge part in assisting in the apprehension of two armed robbery suspects.

On June 15th, 2012, around 1:00 AM, two armed men robbed a Holiday Inn Express clerk at gunpoint in Bryant, Arkansas. The getaway car was captured by the hotel security camera. Bryant Police Department was able to obtain pictures of the vehicle from security cameras and then with the assistance of ACIC, attached the images to an administrative message (known as a "Be on the Look Out For" or BOLO) which was then sent to all surrounding law enforcement.



By 4:00 AM on the 15th, Little Rock PD and Arkansas State Police, using the pictures received from Bryant PD over the Arkansas Crime Information Center system of the vehicle and subjects, was able to identify and apprehend both suspects.

SAVE TIME

Tired of copying information from a response message and pasting it into a form? **Messenger** provides links directly in the message text which allow you to:

- Send a hit confirmation message when you receive an NCIC or in-state hit
- Respond to an incoming hit confirmation request
- Mark an NCIC record as located when the hit has been confirmed
- Send QR and IQ transactions from NCIC III responses
- Prefill the demographic data for an enter wanted person from a criminal history

Last Transactions

Did you mistype that last query? Quickly recall your recently sent transactions with the press of a button.

11:22:05 AM - QH: NAM=MYCCH,MULTIPLE SEX=M
 11:22:03 AM - QV: LIC=ABC123
 11:22:00 AM - QW: NAM=MYRECORD,TEST DOB=19700101
 11:21:53 AM - QW: NAM=TEST,TEST DOB=19700101
 11:21:34 AM - QV: LIC=ABC123

YQ

MKE/WANTED PERSON - CAUTION
ARMED AND DANGEROUS
 LIMITED EXTRADITION SEE MIS FIELD
 ORI/CP0000004 NAM/MYRECORD,TEST SEX/M RAC/W POB/TX
 WGT/175 EYE/BRO HAI/BRO SKN/DRK
 SMT/SC R. HND

YR

****HIT CONFIRMATION REQUEST - FIRST NOTICE****
 ****RESPONSE PRIORITY :ROUTINE-RESPOND WITHIN ONE H
 OCA/123456273.NIC/W146203706.
 WANTED PERSON

LW

****HIT CONFIRMATION RESPONSE****
 THE RECORD BELOW: IS CONFIRMED
 OCA/123456273.NIC/W146203706.
 WANTED PERSON

QR (FBI)		QR (FLORIDA)	
IQ (FLORIDA)		IQ (ALABAMA)	
NAME	FBI NO.	INQUIRY DATE	
SAMPLE, JOHN PATRICK	9015174	2000/09/01	
SEX	RACE	BIRTH DATE	HEIGHT WEIGHT EYES HAIR BIRT
M	W	1956/12/15	601 189 BLU BRO MICH

Keyboard Access

Don't want to use the mouse? **Messenger** is completely keyboard friendly. Use keyboard shortcuts to jump between your responses, forms, and a command line interface (QW..NAM/). Short format queries are designed to run 99% of commonly run transactions with the single press of a key.

QW..NAM/MYRECORD,TEST

CODE LISTS

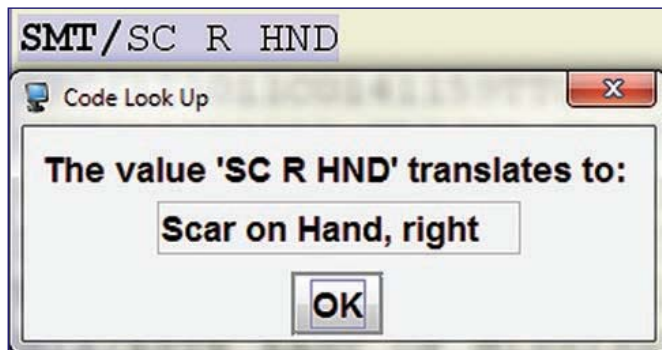
When you select an NCIC code from a drop down list, **Messenger** immediately displays the text meaning of the code right in the form. Using **Messenger**, you'll never have to guess if you have the right code selected again.



* **Vehicle Make**
AMER = American Motors Jeep (mfd. 1970-1988) ▼

Codes in Responses

Don't know what that code in a response means? Just highlight the code and press F1. **Messenger** looks up the code and gives you the text translation.



SMT / SC R HND

Code Look Up

The value 'SC R HND' translates to:

Scar on Hand, right

OK

VinAssist

Messenger also natively integrates the NICB VinAssist application so that you can decode a VIN to the vehicle make, model, style, and year fields on a form or from a response.

Search for a Code

Looking for the code of a specific gun manufacturer? **Messenger** allows you to quickly search for a code based on the text meaning. Just press Ctrl-F on the field and start typing your search terms. **Messenger** eliminates the codes that don't match your search. Simply navigate to the correct code and press Enter to populate the form.



Code List Search

Enter Search Text

springfield

- Springfield (military rifle)
- Springfield (military rifles)
- Springfield Armory M1A (Devine, TX)
- Springfield Armory(Springfield, IL)
- Springfield Arms Co.
- Springfield Firearms

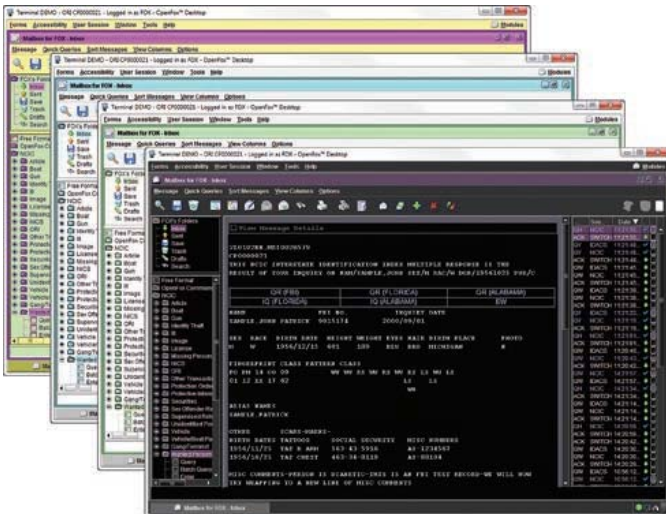
Selected Code Value

SPR

OK Cancel

■ MAKE IT YOURS

With so many user selected options, **Messenger** allows each individual to custom tailor the software to their own unique preferences. Don't like the default blue color scheme? Simply change it to one of the ten available color schemes. Work in low light environment? Select the **Messenger** night-mode option, or have **Messenger** automatically change to night mode when the sun sets.



Open Forms with Custom Hot Keys

Tired of hunting through menus for the form you need? Configure **Messenger** to automatically open the forms you use most when you log onto the system. Also, you can create individual hotkeys to open forms with the press of a button.



Share Your Settings

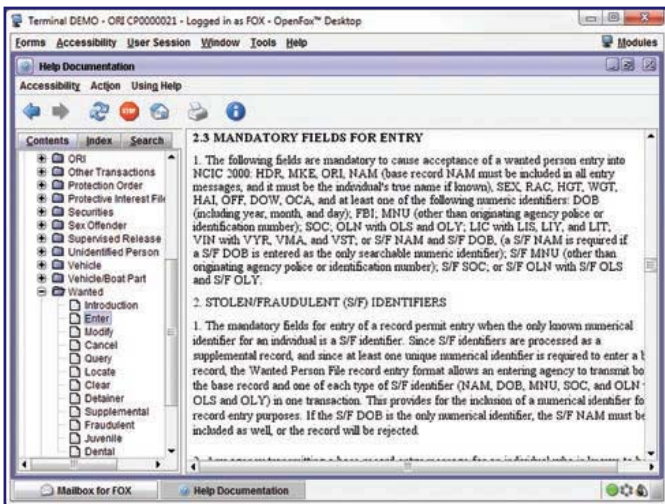
Want to setup the same look and feel for all users at your agency? Simply set **Messenger** up as you like and share your settings with the other users in your agency.

Forms	
Driver's License	Shift-F1
Registration Query	Shift-F2
Person Query	Shift-F3
Gun Query	Shift-F4
Article Query	Shift-F5
Boat Query	Shift-F6

■ HELP FILES

Tired of those giant NCIC and NLETS binders that seem to go out of date every time you print them? **Messenger** includes complete electronic copies of the following national standard manuals right in the application. Best of all, the information in these manuals is updated every time new changes are released. **Messenger** always has up to date manuals. You can browse through the manuals or search them for relevant information.

- NCIC 2000 Operating Manual
- NCIC 2000 Code Manual
- NLETS User Manual
- NICS Interface Control Document



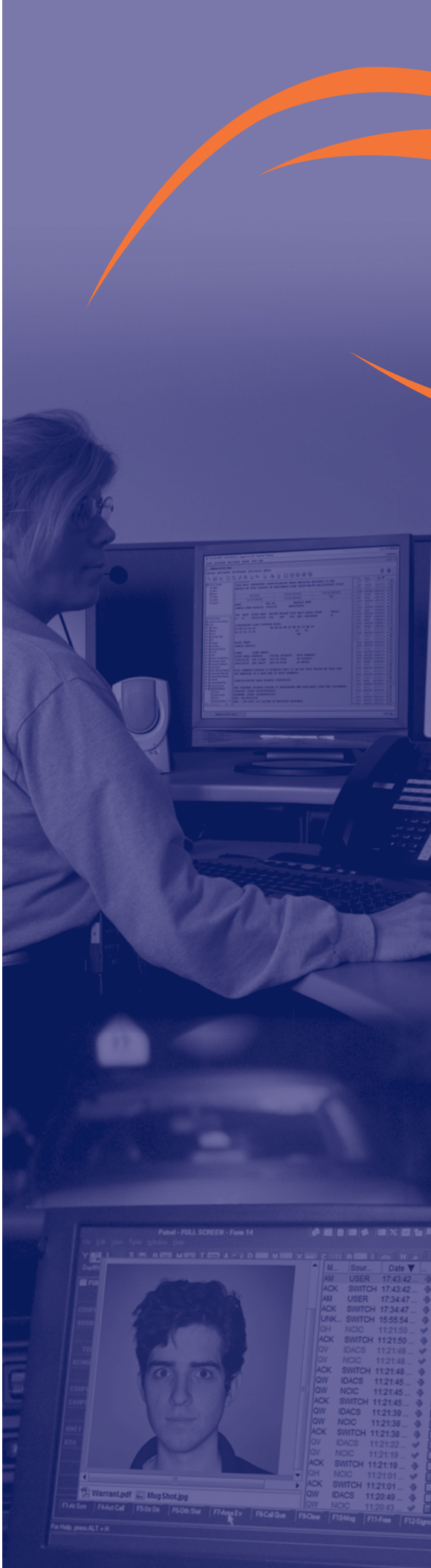
Forms Link to Relevant Sections

Press F1 on your keyboard from an NCIC form and **Messenger** directs you right to the relevant topic in the NCIC 2000 Operating Manual. Pressing F1 from an NLETS form directs you to the NLETS User Manual.

Integrate State Manuals

Your state agency can also integrate their own documents and manuals with **Messenger** to ensure that information relevant to your job is available at your fingertips.





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